LOAD MASTER

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Chapter One - Installation

Program Password Screen

When installing the program, the first screen to appear is the program password screen, if you have purchased this software then you will have been issued the password.



Installing Loadmaster

Double-click LoadMaster.EXE

First Time Installers - follow these screens:







Click Next



Tick **Display an icon on the desktop** tick box

Click Done

If Load Master has been installed before:

Follow the same screens as above. Except the Create Directory screen is replaced with the following screen below:



Select No

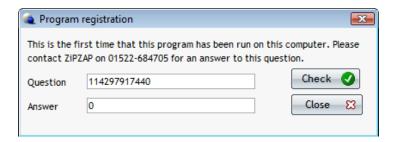
Click Next

Loading Loadmaster

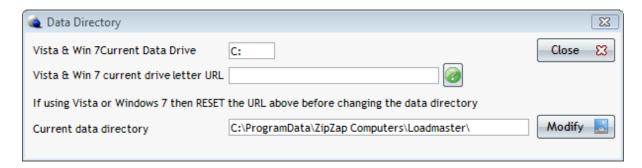
Double-click LoadMaster icon on the desktop.



Initially when you open the program you will be asked to register your program. Contact ZiPZAP Computer (01522 684705) to obtain an answer for the question.



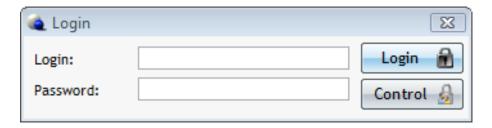
Enter the **Answer** and Click **Check**



Leave the current directory unless you are going to use this program on a **network**.

Networking Loadmaster is explained on page 17.

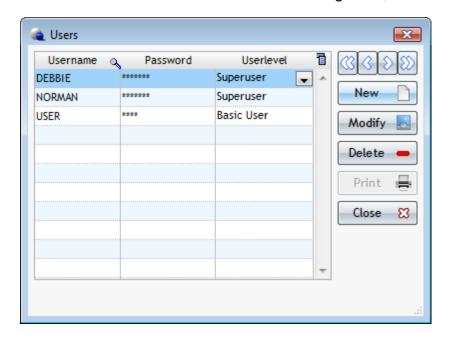
Click the **Control Button** on the **Login** screen



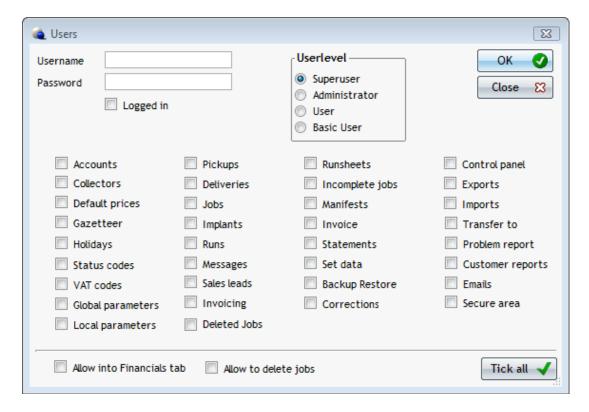
System Administrators should contact ZiPZAP Computers (01522 684705) for entry to the **Control** screen so **Users** can be setup.



Once access to the control screen has been gained, **Users** can be setup as follows:



Select New to enter a new user



Enter a username and password

Select the options that this user is allowed to access or click the tick all button.

Make sure **Set Data** is ticked, if you are going to **network** this program.

If you require access to the Secure Area, tick the box separately. The tick all button will not tick this box for you.

Click OK

Setup the rest of **Users** you require.

Close the **Users Window** when you have finished.

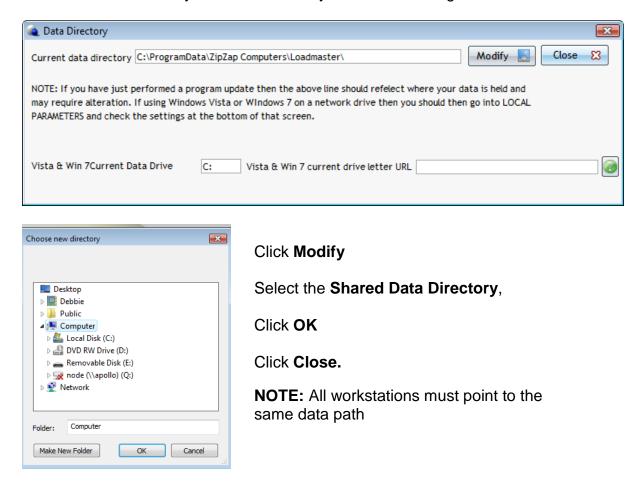
Login as your created user

NOTE: To **Setup** more **Users** at a later date, click on Utilities, Control Panel. You will need to obtain the answer again from ZiPZAP Computers)

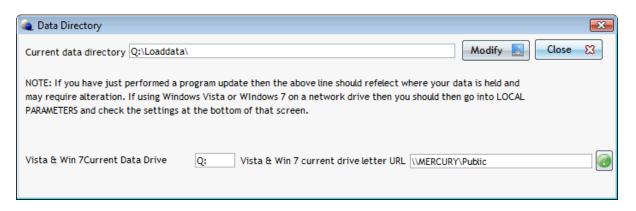
Networking Loadmaster

To run Loadmaster across a network, install the program on all workstations and select the **shared data directory** that everyone has read/write access too.

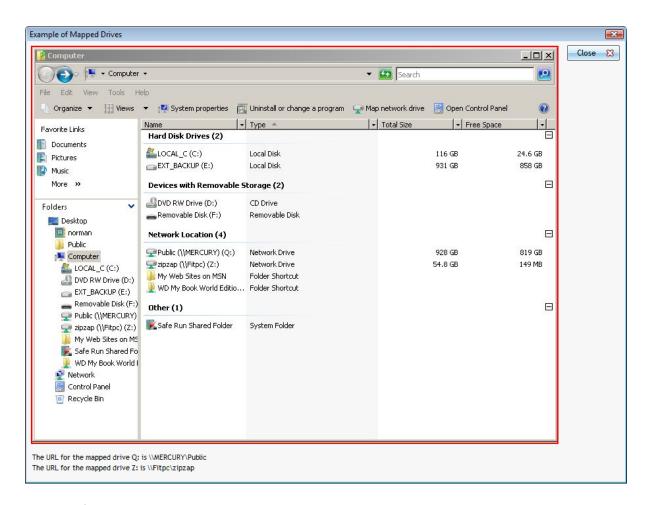
NOTE: Make sure everyone is out of the system before doing this.



NOTE: If you are running Windows Vista or Windows 7, enter the drive letter URL (Path address) in which the data is held on. To find out the Drive URL, go to **Setup, Local Parameters** and click **Get URL**.



Click for an example.



NOTE: If you missed selecting the data directory when installing, you can use the **Data Directory** function by clicking on the **Utilities** menu and **set data directory**.

Updating Loadmaster on a Network Drive

Double-click on the LoadMaster.EXE

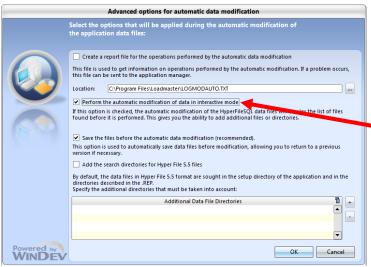
Follow the same screens as you did when installing for the first time but make sure you do the following steps as well:



If you store your data on a **network** drive then you should click the Advanced button during installation.

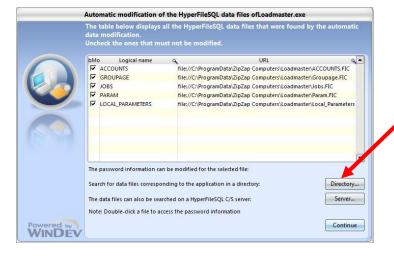
This simply asks you to choose the directory that contains the data files to be updated.

MAKE SURE EVERYONE IS OUT OF THE SYSTEM BEFORE DOING THIS.



Tick the Perform the automatic modification of data in interactive mode tick box.

Click OK



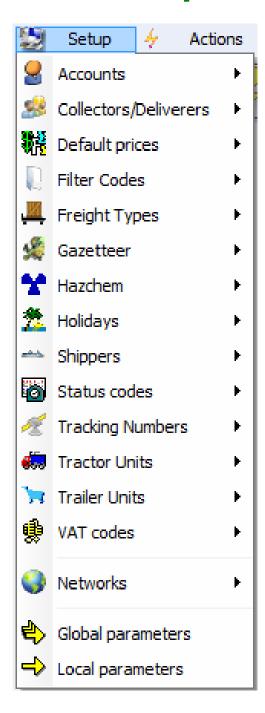
Click the Directory button.

Select the folder you share on your **network** drive.

Click OK

Click Continue

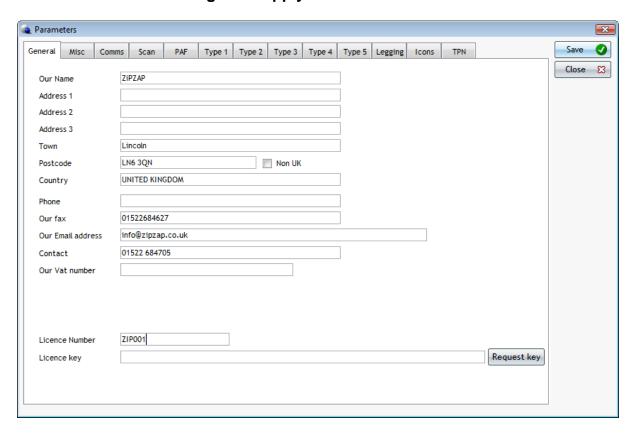
Chapter Two – Setup Menu



The setup menu - Try to following the menu in the order indicated in this manual, although some options you may not require

Global Parameters

NOTE: There are two types of Parameters: The Global Parameters are the settings that apply to everyone not just the local machine. Therefore the Local Parameters are the settings that apply to the local machine.

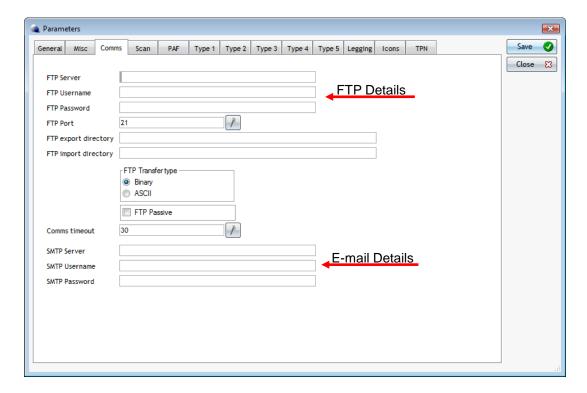


Enter your Company details

Click Request key to request a Licence number and code from ZiPZAP Computers if not given already.

NOTE: This places YOUR name at the bottom of the screen and allows full use of the system. It is a cross-check on the licence code.

Select the **Comms** Tab



Enter your FTP settings

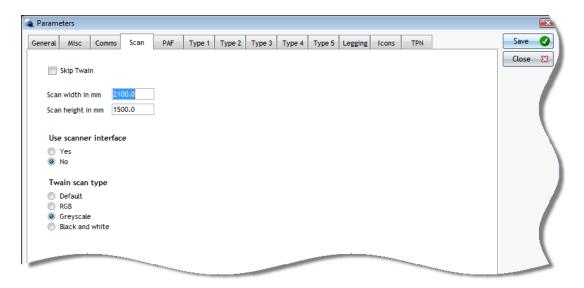
Tick **Passive** if the ftp transfers need to be passive.

Enter your **SMTP** settings (Email)

Email settings can be found in your e-mail client such as Outlook

The directories mentioned here are remote.

Select the Scan Tab



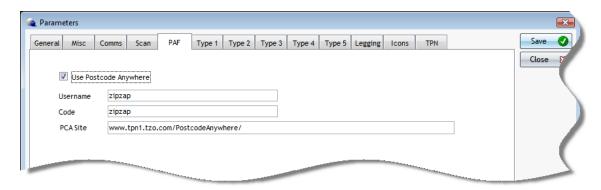
Enter your Scanner's settings here OR Click Skip Twain to turn scanning off.

Select the PAF Tab

PAF is for looking up a postcode address file during consignment entry.

If you use Postcode Anywhere, tick the **Use Postcode Anywhere** box.

Enter your username, Code and PCA Site details.

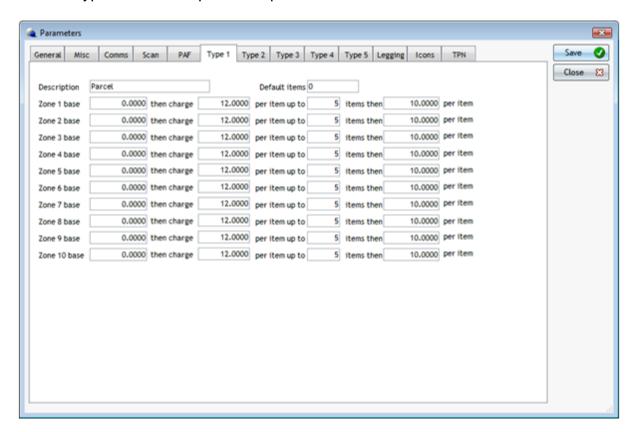


This program allows access to Postcode Anywhere. Details can be obtained from http://postcodeanywhere.co.uk

Select the **Type** Tabs

There are 5 freight types available within this program. These are user definable as Type 1, Type 2, Type 3, Type 4 or you can change by weight in Type 5.

The first type in this example is setup as a Parcel.



The screen above indicates that for Zones 1 - 10 (country areas assigned to postcodes within the gazetteer) the following price structure is available.

For 1 Parcel there will be a charge of £12.

For 5 Parcels there will be a charge of £60

For 6 Parcels there will be a charge of £70 – this is made of % @ £12 and 1 @ £10.

Follow a similar pattern for the remaining types.

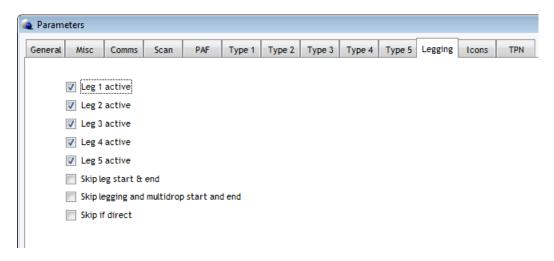
These are default "Full Tariff" rates and can also be maintained in **Setup, Default Prices** where you will have access up to **100** pricing zones.

Select the **Legging** tab

Turn on and off Legs

Check the **Skip** tick boxes if required

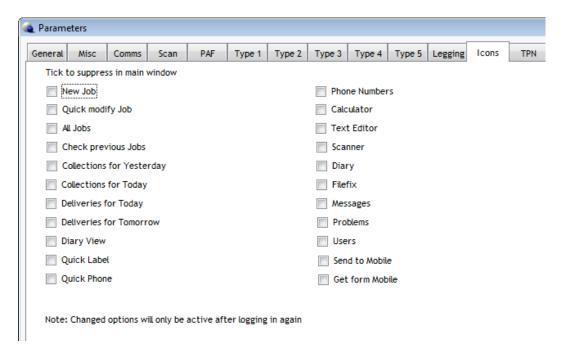
Skip Leg start & end Skip legging and multidrop start and end Skip if direct



Select the **Icons** tab

Turn on/off icons which display on the main screen toolbar

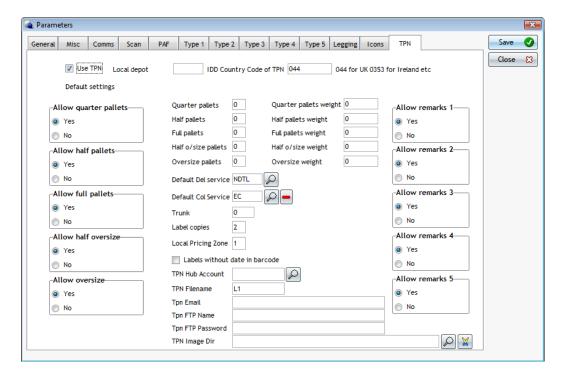
Changes are applied when you next use the program.



Select the **TPN** tab

If you are not a TPN user, make sure the Use TPN tick box is not ticked





If you are a **TPN User**, make sure the **Use TPN** tick box is **ticked**.

Enter the Local depot number

Enter the **Country Code** – e.g. 044 for UK, 0353 for Ireland

If required, enter the default pallet quantities and weights.

If required, select the Pallet Types and Remarks you wish to allow for use by clicking either Yes or No.

Click to select the **Default Del (Delivery) Service**.

Click to select the **Default Coll (Collection) Service**.

Enter your default Trunk, Label Copies and Local Pricing Zone.

If required, tick the Labels without date in barcode tick box.

If you are using Loadmaster like an Implant, you will need to create an account called LOAD on the Depot System. Click on the Cont Tab to Select Implant Used and FTP as the Transfer Method.

Click to select the created **TPN Hub Account** (This is the created account for delivering/collecting on behalf of TPN.)

Enter your **TPN Filename** – (When the Day End file is created by selecting Actions/Networks/TPN Legacy System/Day End, the file will be created with the name entered in this box.)

Enter your TPN email address

Enter your TPN FTP username and password

Click to select your **TPN Image** directory – (Usually where your TPN data is held i.e. C:\tpndata)

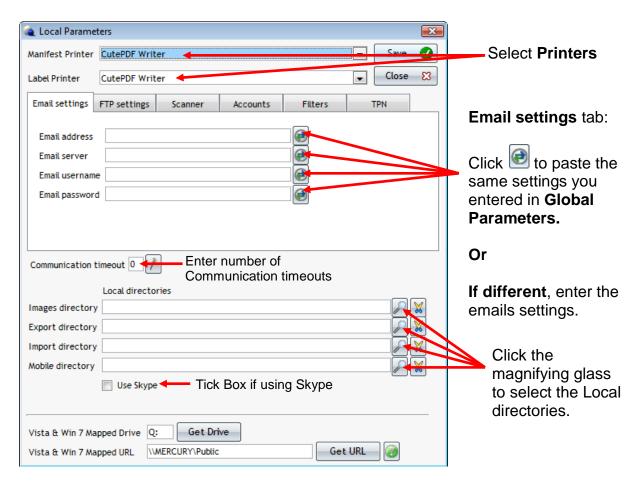
If you see this button in next to a box, it is for **clearing** the specific box quickly.

Click **Save** to finish.

The **Misc Tab** should be left until the end of this chapter as some of the details required haven't been set up yet.

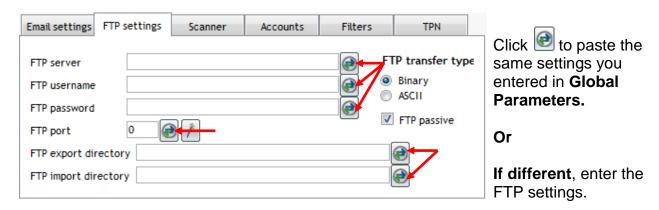
Local Parameters

These settings are specific to your own local computer. Work through the tabs and enter the information as illustrated below:



If you have **Windows Vista or 7**, you can find out your **Mapped Drive** and **Address** by clicking **Get Drive** and Get URL.

Select the FTP settings tab



Tick **Passive** if the ftp transfers need to be passive. (**Recommended**)

Select your FTP Transfer type

Select the Scanner tab



Click to paste the same settings you entered in Global Parameters.

Select the Accounts tab



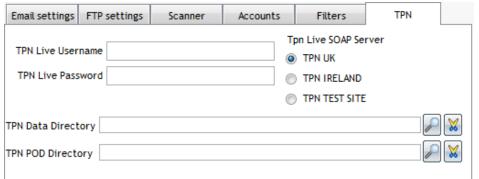
This is the directory to store the transaction file for Sage when the invoice summary is performed.

Select the Filters tab



This option is for **resetting filters**.

Select the **TPN** tab



Enter your TPN Live **Username** and **Password**.

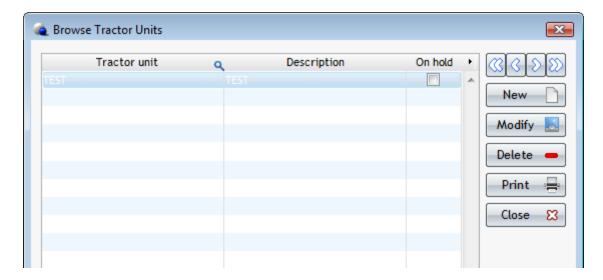
Select your **TPN Live SOAP Server**

Select your TPN Data Directory - NOT CURRENTLY FUNCTIONAL

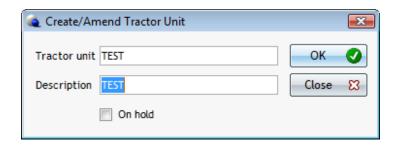
Select your TPN POD Directory, this will read in the TPN POD details.

Click Save to finish.

Tractor Units



Click **New** to add a new record or **Modify** to alter the highlighted record.

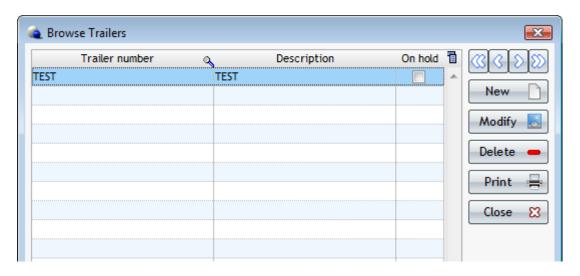


Enter the Tractor Unit's ID and Description.

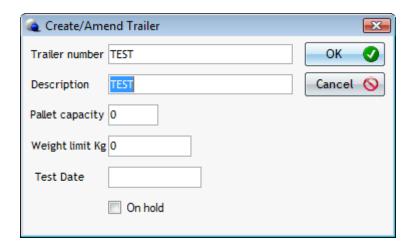
Tick the **On Hold** tick box if this tractor is not currently in use.



Trailer Units



Click **New** to add a new record or **Modify** to alter the highlighted record.



Enter the Trailer's Number and Description

Enter the Pallet Capacity and Weight Limit (Kg)

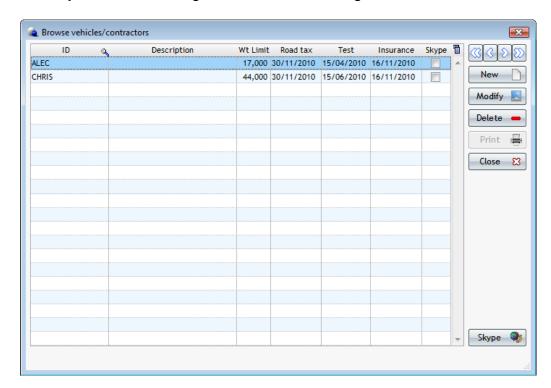
Enter the Test Date (MOT Date) for the Trailer

Tick the **On Hold** tick box if this tractor is not currently in use.

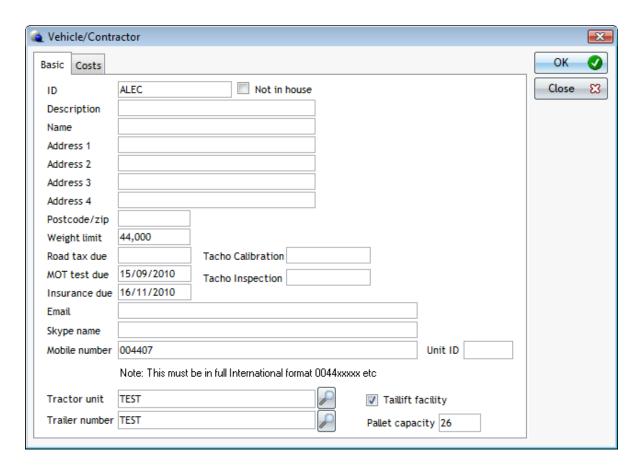


Collectors/Deliverers

Delivery and collection agents are linked to the gazetteer.



Click **New** to add a new record or **Modify** to alter the highlighted record.



Enter the Collector/Deliverer ID and Description

Enter the Collector/Deliverer's Details

Enter the vehicle's weight limit

If applicable, enter the due dates for the following options:

- Road Tax Due
- MOT Test Due
- Insurance Due
- Tacho Calibration
- Tacho Inspection

If the vehicle has a Tail Lift Facility, tick the tick box

Enter the Vehicle's Pallet Capacity

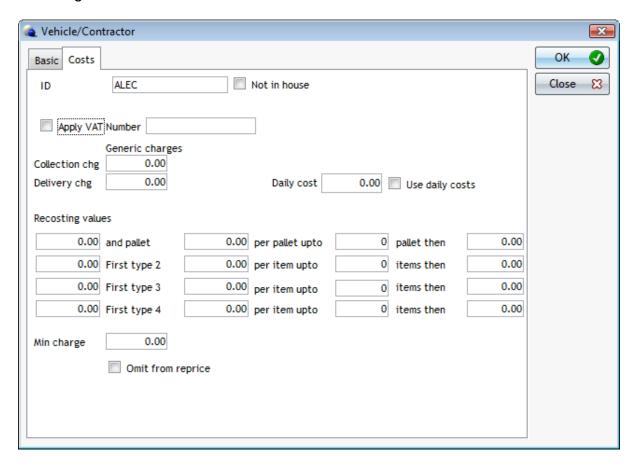
If applicable, select the Tractor Unit and Trailer Number by clicking on the Magnifying glass .

Not In House – indicates whether this agent belongs to the main depot or they are working for someone else.

Tick the **Not In House** tick box if required.

Select the **Costs** Tab

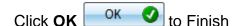
When a driver is not in house you need to set up payment rates for them. There are Generic charges for delivery and collection or a fixed daily cost. Alternatively agents can be paid according to items and weight of the goods they are delivering or collecting



Enter the vehicle's costs

If required, Tick Use daily costs tick box and enter the Daily Cost in the box.

If required, Tick Omit from reprice tick box if you wish to skip the recalculation.



Diary Events

To view events for a specific vehicle, click let to select an ID

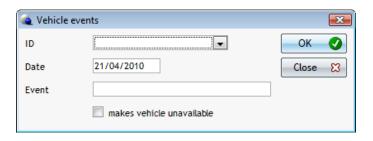
Or

Leave blank to view all events





Click **New** to add a new record or **Modify** to alter the highlighted record.



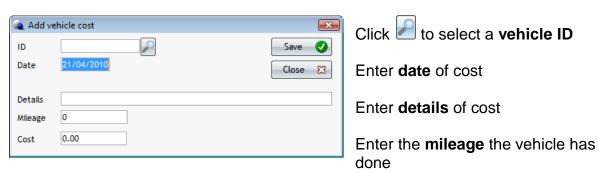
Select a Vehicle ID

Enter the **Date** of Event and **Description**

Tick the makes **vehicle unavailable** tick box if this vehicle is unavailable on this date.

Click **OK** OK to Finish

Add Costs for Our Vehicles

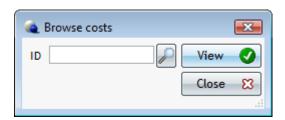


Enter the cost value

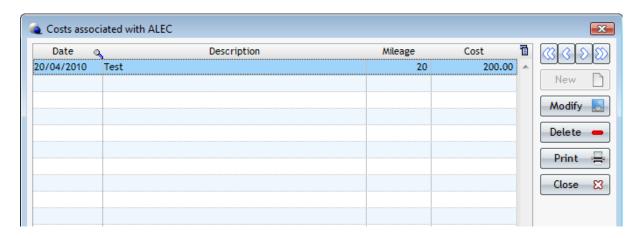
Click Save to finish.

Browse Our Vehicle Costs

Click to select a Vehicle ID



Click the **View** button to browse vehicle costs of the specific vehicle.



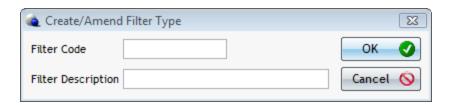
To make any alterations, highlight the record and click Modify.

Filter Codes

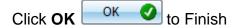
If required, you can enter filter codes as an alternative filtering facility.

For example - filter consignments by country

Click **New** to add a new record or **Modify** to alter the highlighted record.



Enter the Filter Code and Description



Do not confuse Filter Codes with Zones. Filter Codes are for filtering consignments to make it easier to view and find specifics ones you require. Zones are for pricing areas.

Gazetteer

Setup

To setup the gazetteer, Close Loadmaster

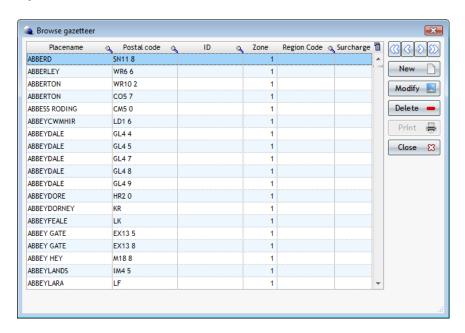
Download the following two files:

http://www.zipzap.eu/downloads/Shop/LoadmasterExtreme/Gazetteer.FIChttp://www.zipzap.eu/downloads/Shop/LoadmasterExtreme/Gazetteer.ndx

Save them to your Loadmaster data folder

Update Gazetteer

Open Loadmaster and browse the Gazetteer



To make any alterations, highlight the record and click **Modify**.



Enter any changes

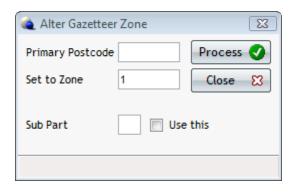
If required, you can allocate a Collector/Deliverer to a postcode by clicking on this button next to ID.

If required, you can allocate a **Filter Code** to a postcode by use this button next to Filter Code.

If required, enter a **Surcharge** for the postcode



Change Zone on Postcode



Enter Postcode

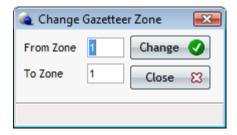
Enter the **Zone** you want to allocate too

If required, enter the Sub Part

Tick the **Use this** tick box.

Click **Process** Process to finish

Alter Zone from One to Another

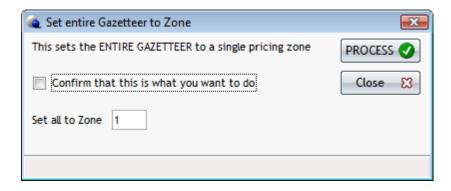


Enter the **Zone** you want to **change** in the **From Zone** box.

Enter the **Zone** you want to **change too** in the **To Zone** box.

Click Change Change to finish

Change Entire Gazetteer to one zone



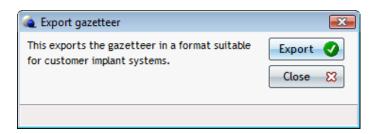
This will set the Gazetteer to one single pricing zone.

Enter Zone

Click Confirm that this is what you want to do

Click **Process** Process button to finish

Export Implant Gazetteer



This exports the gazetteer in a format suitable for the customer Implant.

Click **Export** button to finish.

Networks

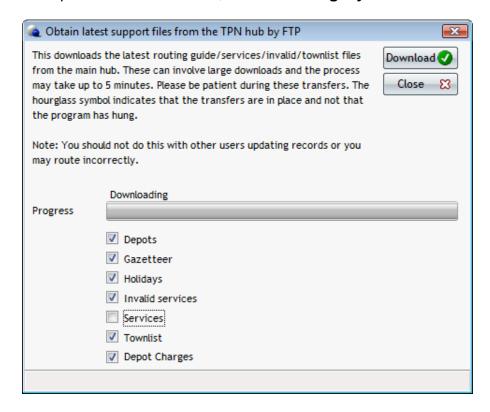
There are eight networks:

- o APC
- o Business Post
- City Link
- Hazchem
- Pallex
- o TPN Legacy
- UK Pallets
- o UPS

Currently only TPN Legacy is functioning, the rest are being worked on.

TPN Legacy Network

To import all the information, select TPN Legacy and click on Get TPN Updates.



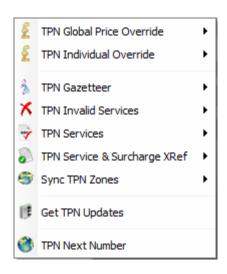
This will download the latest files from the TPN Hub by FTP.

NOTE: You should not do this with other users updating records or you may route incorrectly.

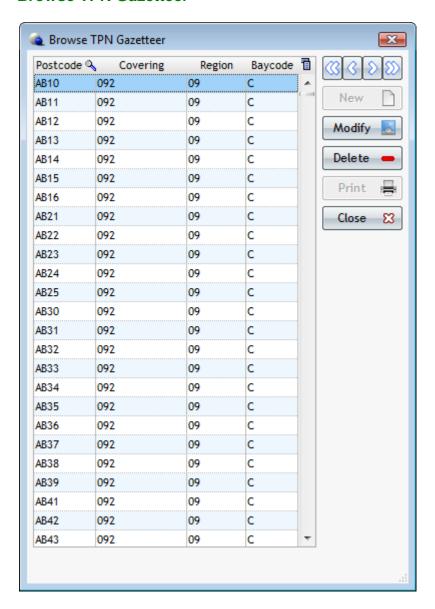
NOTE: Do not tick Services unless you want to reset the Services up.

Click the **Download** Download button to begin

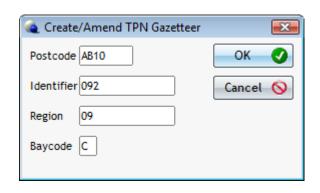
Once complete, you will be able to browse all the options in the **TPN Network**.



Browse TPN Gazetteer

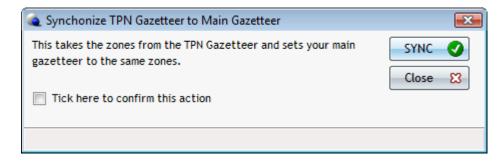


Click Modify to alter the highlighted record.



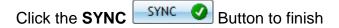
Click **OK** ok to finish.

Sync TPN Zones

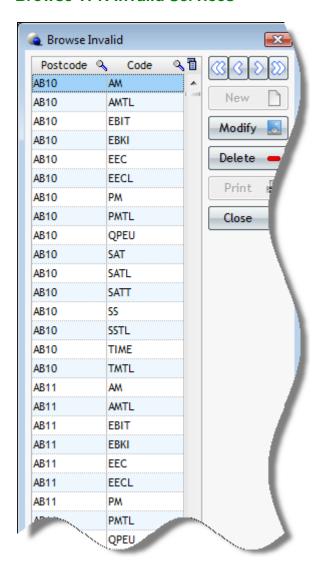


This takes the zones from the TPN Gazetteer and sets your main gazetteer to the same zones.

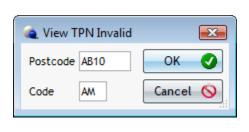
Click Tick here to confirm this action



Browse TPN Invalid Services

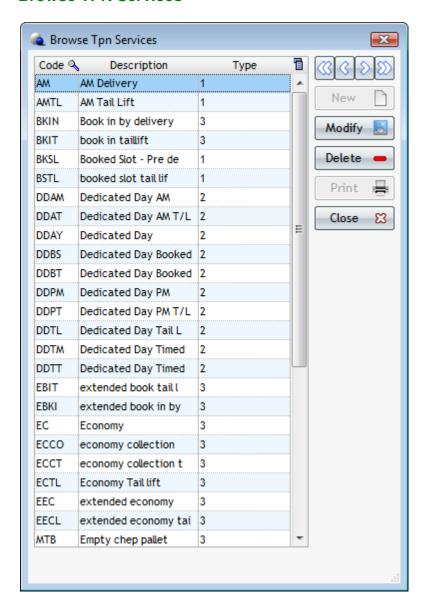


Click Modify to alter the highlighted record.



Click **OK** OK to finish.

Browse TPN Services

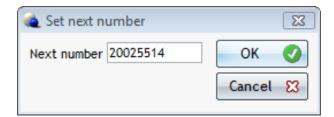


Click **Modify** to alter the highlighted record.



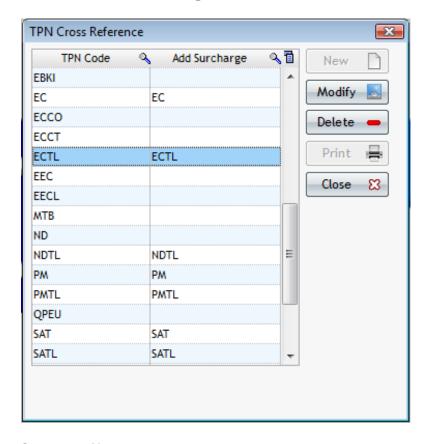
Click **OK** ok to finish.

Set TPN Next Number

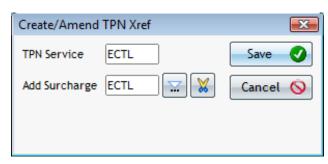


Enter the next number and Click OK to finish.

TPN Service & Surcharge XRef



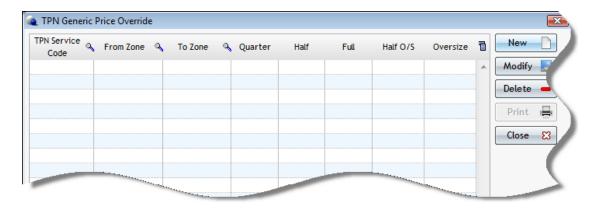
Click **Modify** to alter the highlighted record.



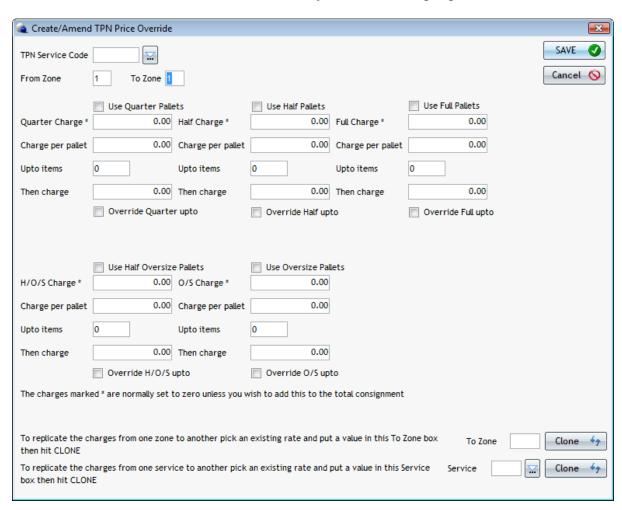
Add a Surcharge to a TPN Service by clicking on the following button.

Click **Save** save to finish.

TPN Global Price Override



Click on **New** to add a new record or **Modify** to alter the highlighted record.



Select a **TPN Service Code**, by clicking on the following button.

Enter the From Zone and to Zone

Tick the **Use Pallet** type tick boxes you **require**

If you tick the Override Upto tick boxes, all pallets will be charged the amount in the Then Charge box when the number of items exceed the amount in the Upto Items box.



To replicate the charges from one zone to another, pick an existing rate and put a value in the To Zone box located at the bottom of this screen.

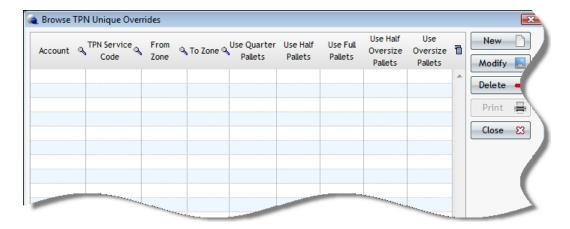
Click the button **Clone** Which is located next to the box.

To replicate the charges from one service to another, pick an existing rate and put a value in the Service box located at the bottom of this screen.

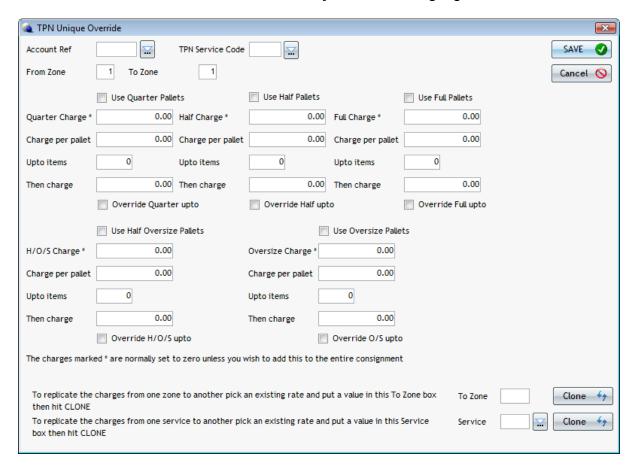
Select a **Service**, by clicking on the following button.

Click the button **Clone** which is located next to the box.

TPN Individual Override



Click on **New** to add a new record or **Modify** to alter the highlighted record.



Select an **Account Ref**, click on the following button.

Select a **TPN Service Code**, click on the following button.

Enter the From Zone and to Zone

Tick the Use Pallet type tick boxes you require

If you tick the Override Upto tick boxes, all pallets will be charged the amount in the Then Charge box when the number of items exceed the amount in the Upto Items box.



To replicate the charges from one zone to another, pick an existing rate and put a value in the To Zone box located at the bottom of this screen.

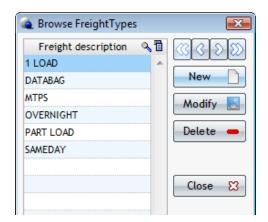
Click the button **Clone** Which is located next to the box.

To replicate the charges from one service to another, pick an existing rate and put a value in the Service box located at the bottom of this screen.

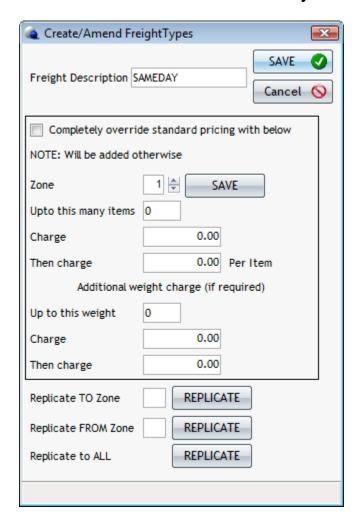
Select a **Service**, by clicking on the following button.

Click the button **Clone** which is located next to the box.

Freight Types



Click New to add a new record or Modify to alter the highlighted record



Enter the Freight Description

If Required, Tick the Completely override standard pricing tick box, if you wish to override the charges in the chosen Zone(s).

Make sure after entering the charges for a Zone, you click the Save button next to the Zone box before doing anything else.

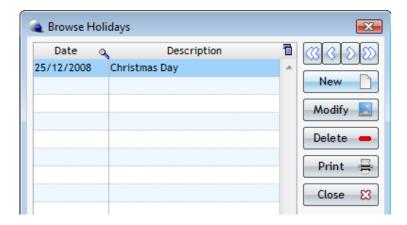
Use the **arrow** buttons to navigate between **Zones**.

You can **replicate** the charges **to** and **from Zones** or **replicate** to **all Zones** by clicking on the **appropriate Replicate** button.

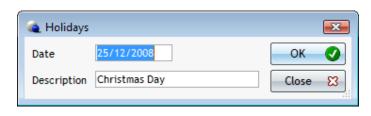
Click **Save** SAVE to finish.

Holidays

Enter here holiday dates and you will be warned if a job is attempted on this day.



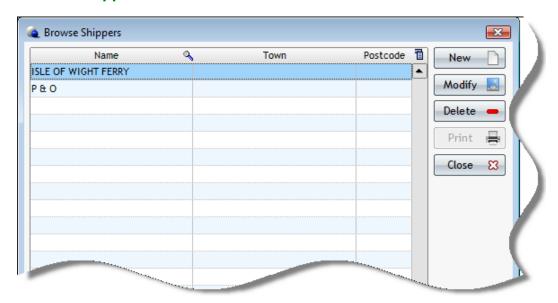
Click New to add a new record or Modify to alter the highlighted record



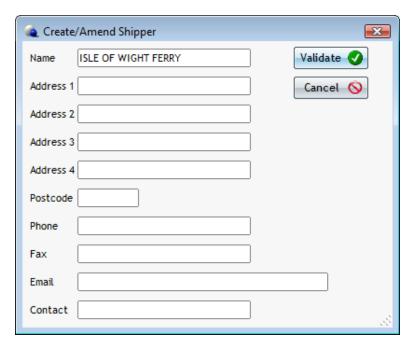
Click **OK** OK to finish.

Shippers

Browse Shippers



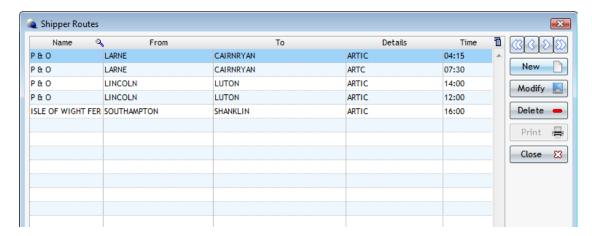
Click New to add a new record or Modify to alter the highlighted record



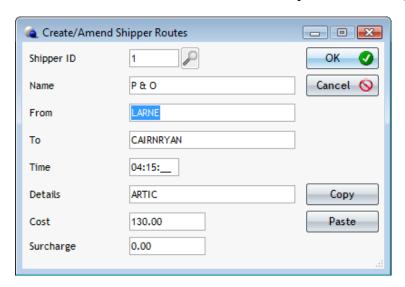
Enter the Name and Details of the Shipper

Click Validate Validate to finish

Shipping Routes



Click New to add a new record or Modify to alter the highlighted record

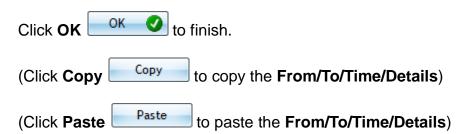


Click to select a Shipper ID

Enter From and To Locations

Enter the Time and Details

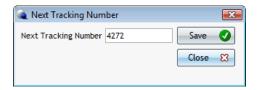
Enter the **Cost** and **if required** a **Surcharge**.



Booked Shippers

The last option is where you can browse all the booked shipping's.

Tracking Numbers



Enter the **Next Tracking Number**



Status Codes

Status codes are used during track and trace of consignments. They indicate what happened to the freight at a particular time.



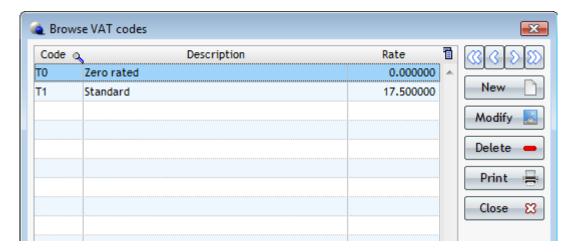
Click New to add a new record or Modify to alter the highlighted record



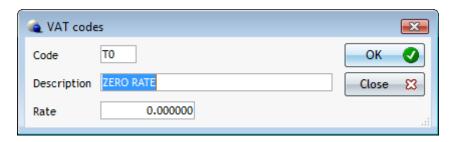
Click **OK** OK to finish

VAT Codes

Multiple VAT Codes can be used within the program. These should be setup here.



Click New to add a new record or Modify to alter the highlighted record



Enter a Code

Enter **Description** of VAT Code

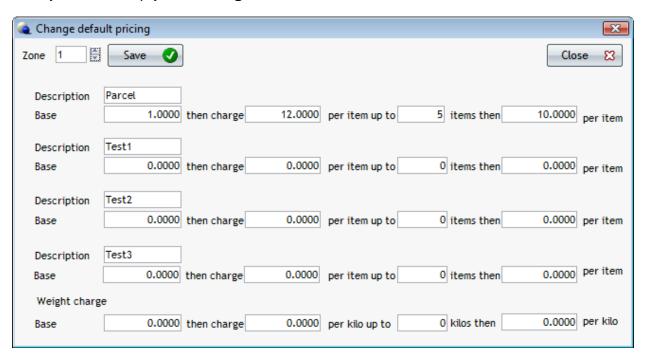
Enter Rate of VAT Code

Click **OK** ok to finish.

Default Prices

Browse

Here you can setup your **Pricing Zones**:



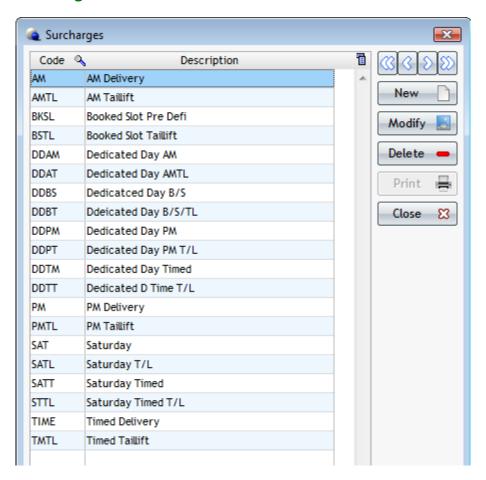
You have access up to 100 pricing zones.

You may have already set up some **Zone**s in **Global Parameters**, if so they will show on this screen.

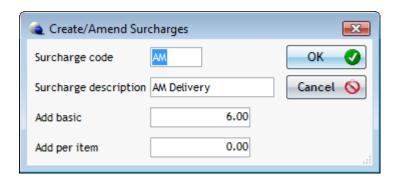
Use this button to **change Zones**

If you have made any changes to a Zone, Click the Save Save Button before changing to another Zone.

Surcharges



Click New to add a new record or Modify to alter the highlighted record



Enter a Surcharge Code

Enter a **Surcharge Description**

Enter Basic Cost

Enter Per Item Amount, if required

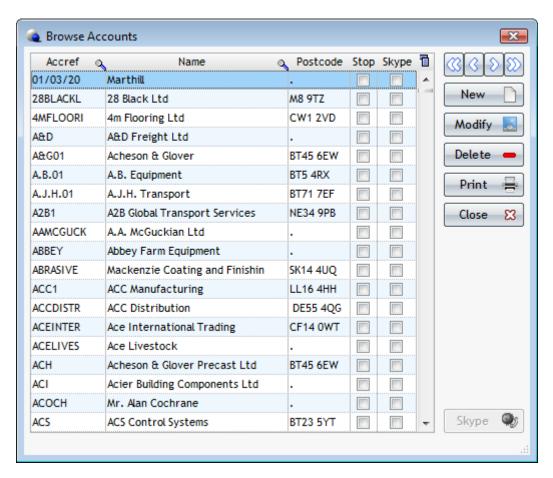
Click **OK** ok to finish.

Accounts

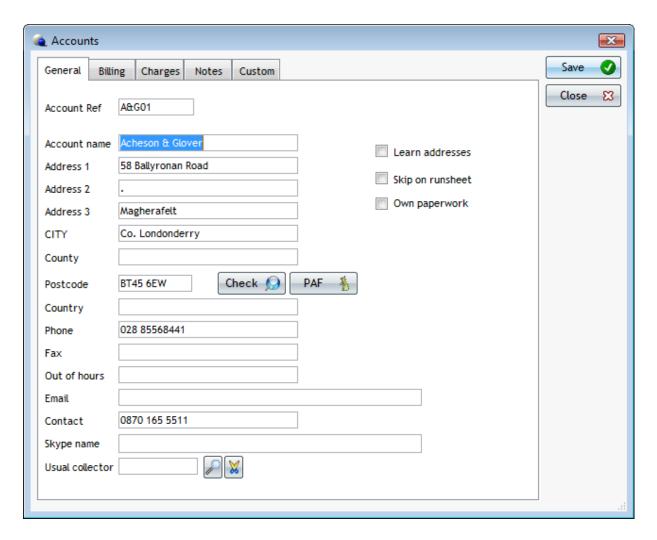
Browse

Customer accounts are held within this section.

Accounts can be imported, go to page 190



Click New to add a new record or Modify to alter the highlighted record



Enter the Account Ref, Name and Contact Details

Click to select a **Usual Collector**, if required

Tick the relevant tick boxes if required:

Learn addresses – if selected, the program will learn addresses that are inputted under this account.

Skip on runsheet – the program will skip this account when creating a runsheet

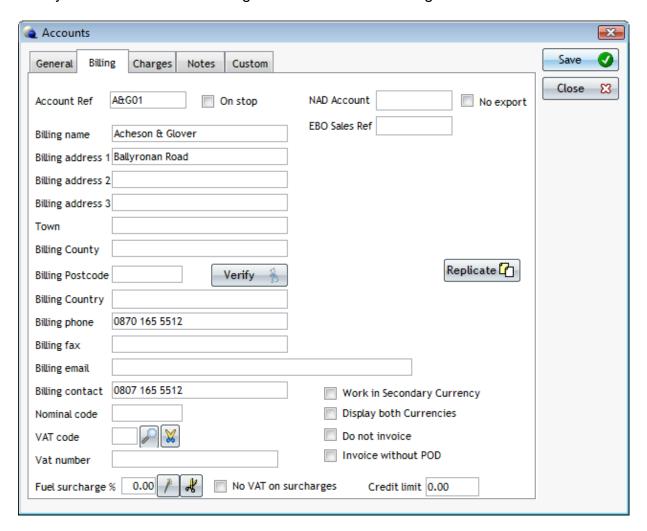
Own Paperwork - Customer's Own Paperwork

If you see this button next to a box, it is for **clearing** the specific box quickly.

Select the Billing Tab

Billing

Here you enter all the accounting details such as the billing address.



Click Replicate rom the General Tab

Enter a **Nominal Code** - (Transactions are assigned codes, so that you can track areas of spending, for example 4000 is the Nominal Code for General Sales)

Click to select a VAT Code

Enter the company's VAT Number

Enter the Fuel Surcharge Percentage, if required

If you do not charge **VAT** on **Surcharges**, Tick the **No VAT on surcharges** tick box.

Enter a NAD account & EBO Sales Ref if applicable

Credit Limit - The maximum amount a company will allow its customers to owe at any one time.

Tick the relevant tick boxes if required:

Work in Secondary Currency – the selected account will calculate pricing in the chosen secondary currency

Display both Currencies – the selected account will display both currencies on the invoice

Do not invoice – the selected account will be skipped when creating your invoices

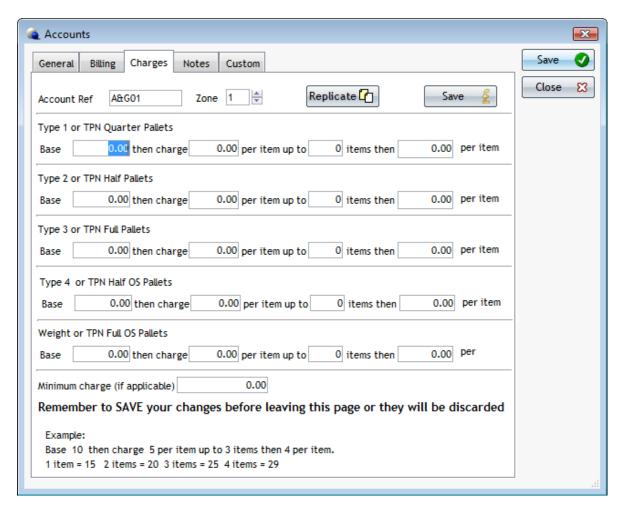
Invoice without POD – the selected account will be invoiced for consignments with or without a POD.

On Stop – this option makes the account inactive

No Export – Stops the account from exporting into the **SAP** File.

Select the **Charges Tab**

Enter here any price overrides specific to this customer.



Remember it must be done for each individual zone that this customer is likely to send to.

Click **Replicate** Replicate to use the default tariff rates for the Zones.

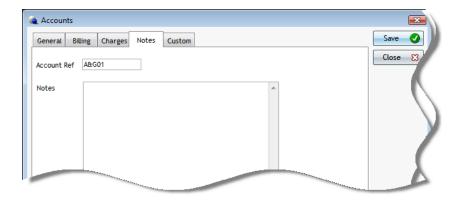
Enter any changes to the individual zones

Click Save _____ next to **Replicate** before leaving this page or all changes will be discarded.

Select the Notes Tab

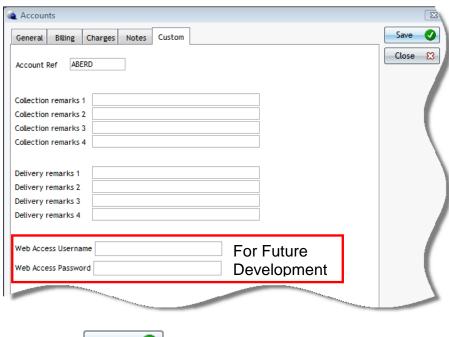
Notes

Enter any specific notes for this customer.



Select the Custom Tab

Enter any remarks for this account, which are automatically used during consignment entry.



Alternative Addresses

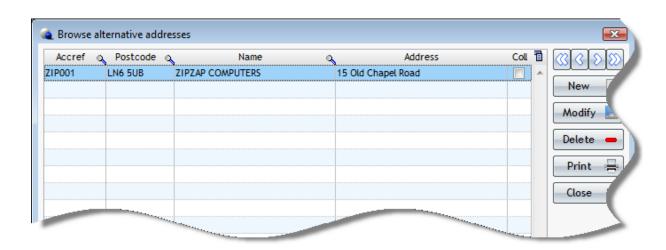
Some customers may have regular deliveries to certain addresses. You can set these addresses up here so they can be called upon during consignment entry.

There are **two** options in this section:

All – this option displays the full list of alternative addresses

Filtered – this options filters the browse list for the selected account





Click **New** to add a new record or **Modify** to alter the highlighted record

You must link this to an account by account ref.



Click to select an Account Ref – This links the account to the alternative address

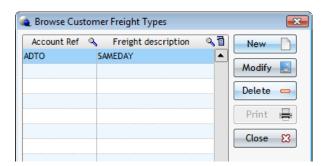
Enter the Name and Contacts Details

Tick Specific Collection Address if required

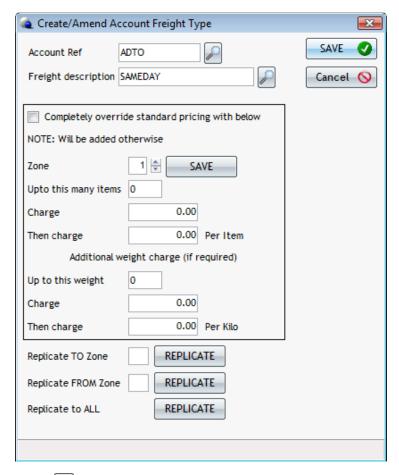
Click **OK** ok to finish.

Unique Freight Type Charges

Here you can assign Freight Type Charges to an Account Ref.



Click New to add a new record or Modify to alter the highlighted record



Click to select an Account Ref

Click to select a Freight Description

If Required, Tick the Completely override standard pricing tick box, if you wish to override the charges in the chosen Zone(s).

Make sure after entering the charges for a Zone, you click the Save button next to the Zone box before doing anything else.

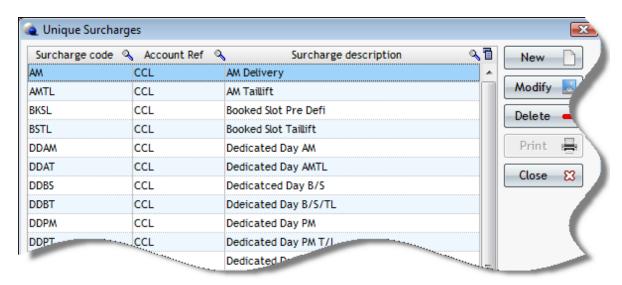
Use the **arrow** buttons to navigate between **Zones**.

You can **replicate** the charges **to** and **from Zones** or **replicate** to **all Zones** by clicking on the **appropriate Replicate** button.

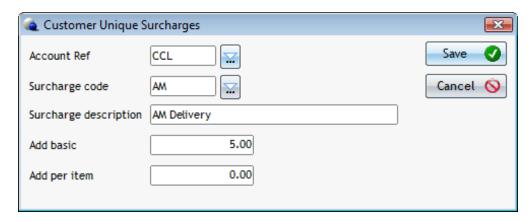
Click **Save** SAVE to finish.

Unique Surcharges

This option is for allocating certain surcharges to one particular account.



Click on **New** to add a new record or **Modify** to alter the highlighted record.



Select the **Account Ref** and **Surcharge Code** by using the following button.



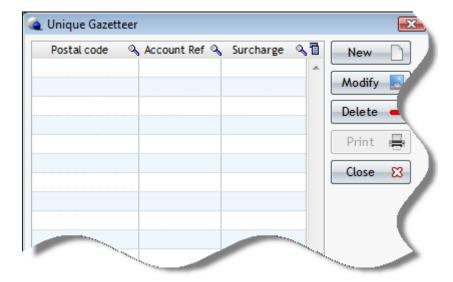
Enter Basic Cost

Enter Per Item Amount, if required

Click **Save** to finish.

Unique Postcode Charges

This option is for allocating certain surcharges to one particular postcode.



Click on **New** to add a new record or **Modify** to alter the highlighted record.



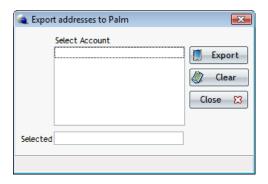
Select the **Postal Code** and the **Account Ref** by using the following button.



Enter the Surcharge amount

Click Save Save to finish.

Export to Palm



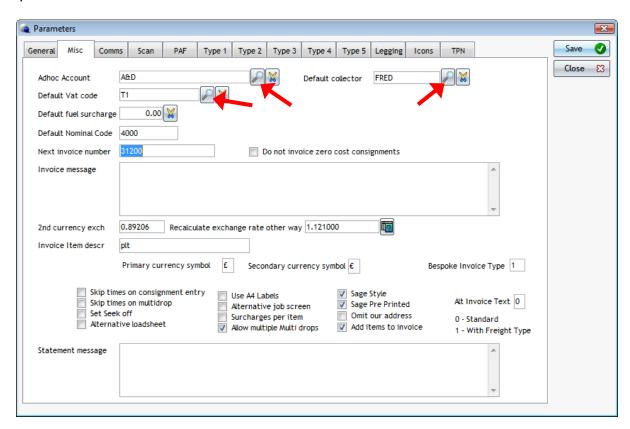
This option is for exporting the addresses to a palm handheld.

Global Parameters - Misc Tab

Once all the above sections are complete, go back to **Setup**, **Global Parameter**.

Select the Misc Tab

You will now be able to set some defaults to make consignment entry easier and quicker.



If Applicable, Click to select an Adhoc Account, Default Collector and a Default VAT Code

If required, enter a Default Fuel Surcharge and a Default Nominal Code

Enter the **Next Invoice Number**

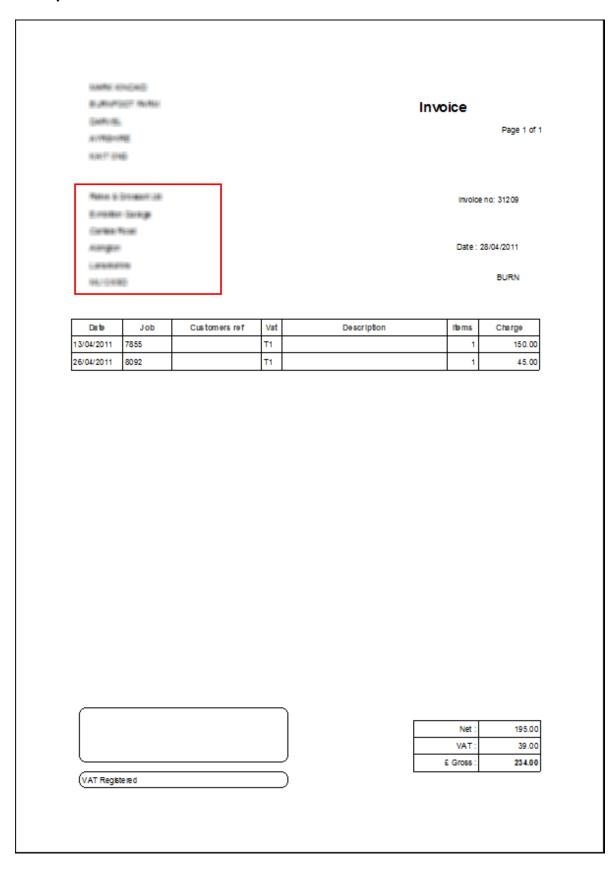
If required, tick **Do Not Invoice Zero Cost Consignments** tick box

The **Invoice and Statement messages** appear on the bottom of the respective reports as required.

To Include the **Number of Items on Invoices**, tick the **Add items to invoice** tick box. This will add an extra column onto the Invoices as shown in the examples on the next pages.

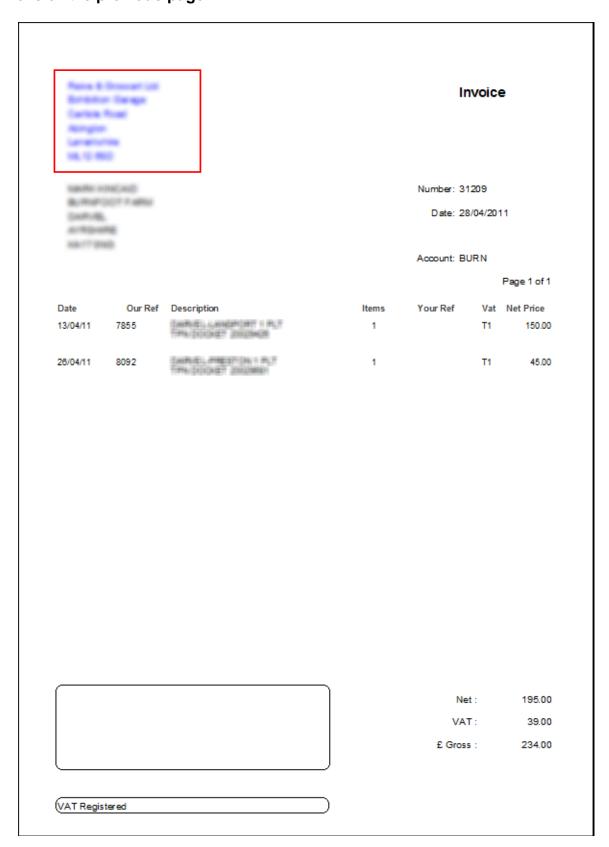
To Print a Custom Invoice, do not tick the Sage Style tick box.

Example Custom Invoice below:



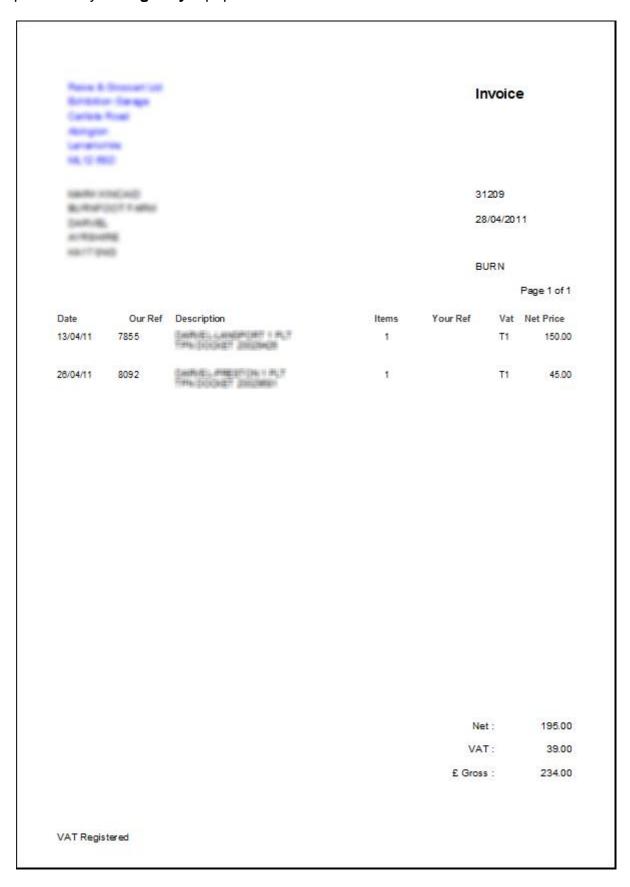
If **Omit our address** is ticked, the address in the red box is not printed (Only the customer's address is printed). **(NOT CURRENTLY FUNCTIONAL)**

If **Sage Style** is ticked, then the invoice will look like the one **below**, instead of the one on the **previous page**.



If **Omit our address** is ticked, the address in the red box is not printed (Only the customer's address is printed). **(NOT CURRENTLY FUNCTIONAL)**

If **Sage Pre Printed** and **Sage Style** are ticked, the Invoice will look the same as the **Sage Style** Invoice but there will be some missing parts as they will already be preprinted on you **Sage Style** paper.



Enter the Alt Invoice Text value required:

0 = Standard

1 = With Freight types

Leave the Bespoke Invoice Type as the default, unless upon Request for Individual Customers with a Unique Invoice Type - Enter the Bespoke Invoice Type number in the box.

Tick the relevant tick boxes if required:

Skip times of consignment entry

Skip times of multi drop

Set Seek off (Switches off the postcode warning)

Alternative Loadsheet

Use A4 Labels

Alternative job screen

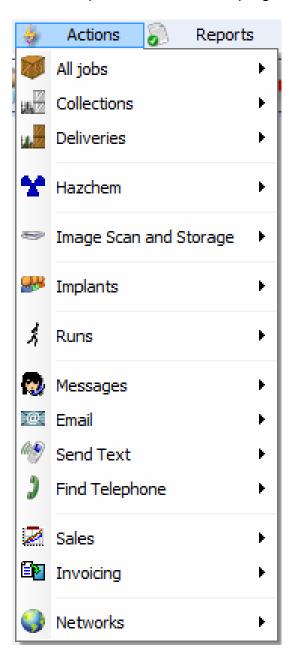
Surcharges per item

Allow Multiple Multi drops

Click **Save** to finish.

Chapter Three – Actions Menu

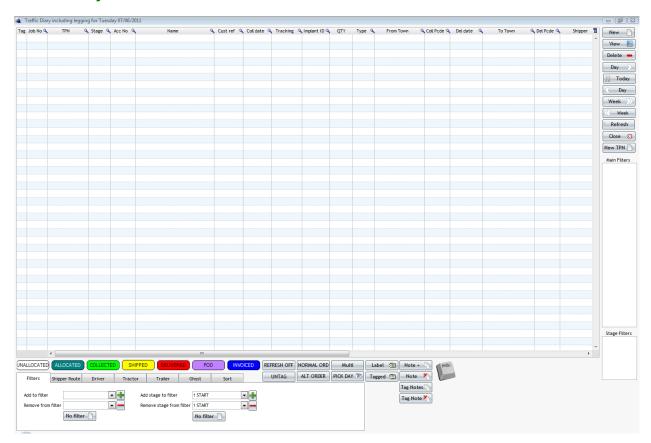
The Actions menu relates to tasks performed within the program.



The last option networks will be greyed out if you are not a TPN user.

All Jobs

Traffic Diary



This option is for viewing, filtering, amending all traffic.

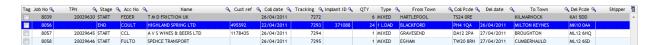
The **Columns** on the screen can be **moved** by clicking on the column title and dragged to where you want the column positioned.

The **Columns** can be resized, place your cursor on the column line, hold down left click and drag to the size you want.



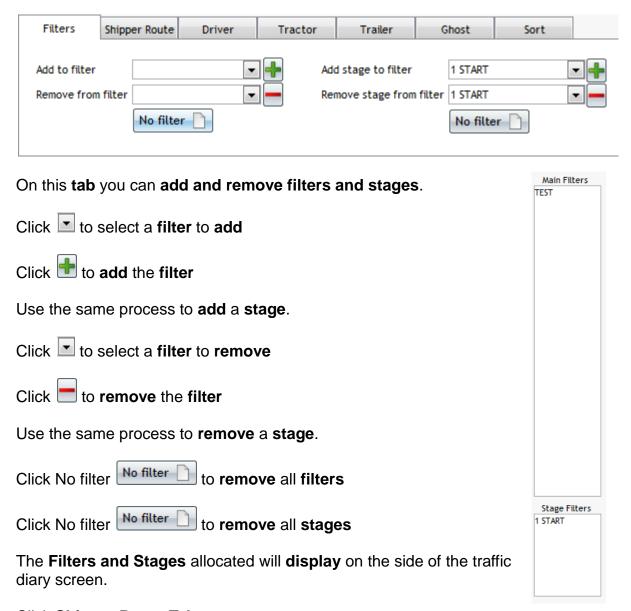
This menu tells the user what stage the jobs are currently at. For example if a job has been Delivered, then the job will be highlighted Red.

Example Below:



There are **seven tab menus** at the bottom of the screen:

Click Filters Tab

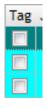


Click Shipper Route Tab



On this tab you can allocate shipping routes to consignments

Select the consignments by ticking the boxes in the tag column



Click to select a **Shipper Route**

The details will display in the boxes like in the example.



If required enter a delivery date

Click to allocate the Shipper Route

Click **Driver Tab**



On this tab you can allocate a driver to a consignment



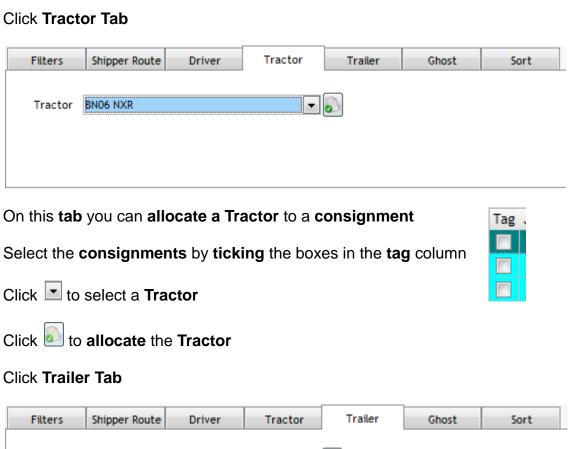


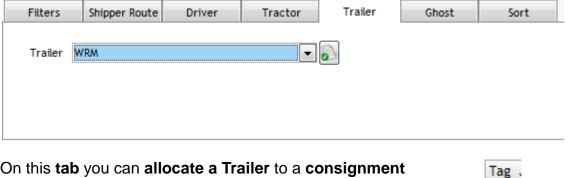
Click to select a **Driver**

Enter a Rate

Click Use to allocate the Driver







On this tab you can allocate a Trailer to a consignment

Select the **consignments** by **ticking** the boxes in the **tag** column



Click to select a **Trailer**

Click to allocate the Trailer

Click Ghost Tab



Click Sort Tab



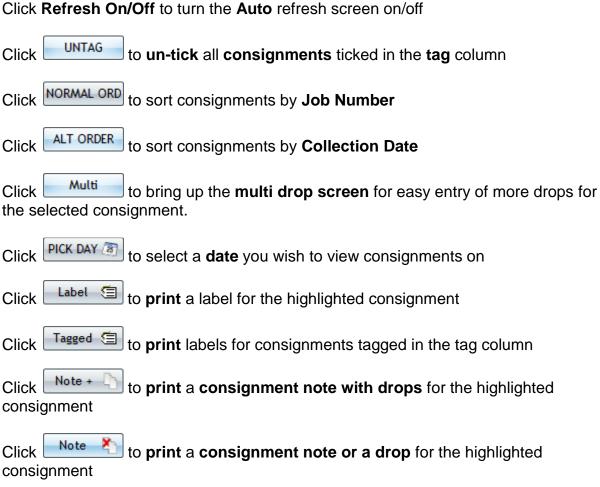
On this tab choose what order you want the consignments to be in.

Select Standard for the default order

Select **Status** to sort consignments in the order of the status colour coded chart.

The **menu** located **next** to the colour coded chart can do the following:



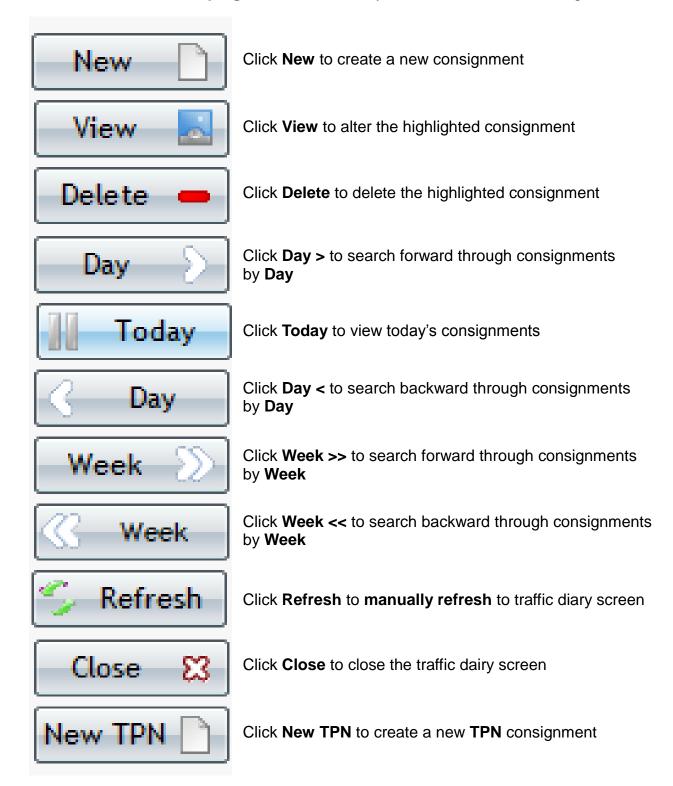


Click Tag Notes to print consignment notes with drops for consignments tagged in the tag column

Click Tag Note to print consignment notes or drops for consignments tagged in the tag column

to take a screenshot of the traffic diary screen.

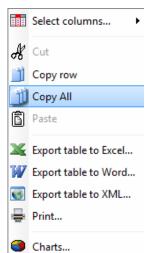
The **menu** located **top right** of the traffic diary screen can do the following:



Columns with this symbol next to them are searchable. Click and enter the data you want to search for, example below:



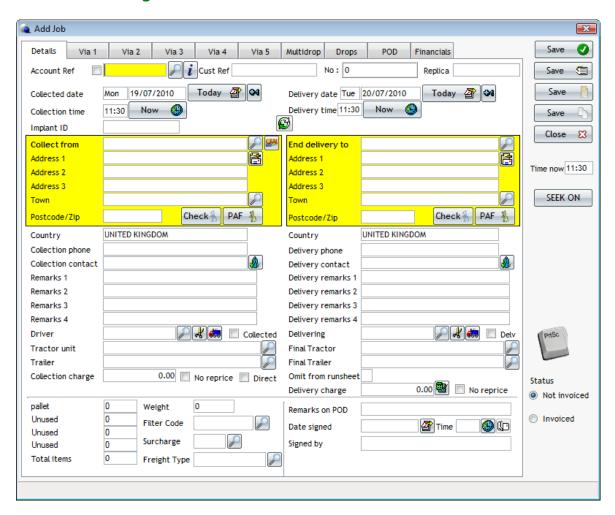
Click on the top of the scroll bar and you will get the following menu

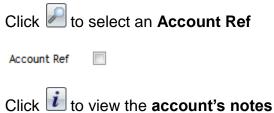


Here you can **export** the table of consignments to a **excel**, word or a XML file

You can **select columns** you want **visible** or **invisible**.

Enter New Consignment



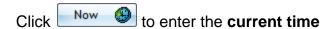


Enter the Customers Ref

Enter the **Collected Date** or use the following buttons:



Enter the **Collection time** or use the following button



Follow the same process to set the Delivery date and time

Enter the Collect from details or use the following buttons
Click to search for an address relating to the name
Click to search for a customer account by name
Click to search for an address related to this account
Click Check to do a basic check on UK postcode
Click PAF 1 to check UK postcode using Postcode Anywhere
Follow the same process for the End delivery to details.
Click to swap the Collection and Delivery details
Click to learn Collection or Delivery details
If required enter Collection and Delivery Remarks
Click to select a Collection Driver
Click est to advise collector
If required, click to select a Tractor Unit
If required, click to select a Trailer
If required, enter a Collection charge
If required, tick the No reprice tick box
If required, tick the Direct tick box to replicate Driver/Tractor/Trailer details.
Click to select a Delivery Driver
Click to advise Deliverer
If required, click to select a Final Unit
If required, click to select a Final Trailer
If required, enter a Delivery charge

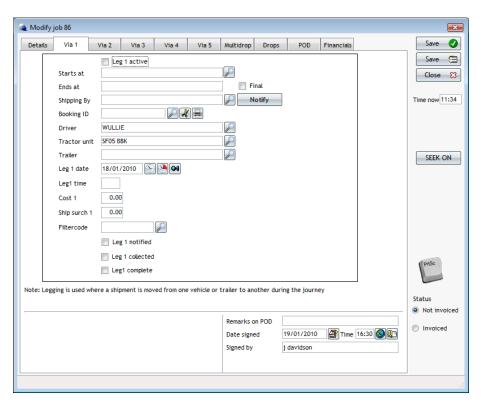
If required, tick the No reprice tick box
Click to recalculate delivery charges
Omit from runsheet, enter Y to skip on runsheet or N to keep on runsheet
Enter the item details
Enter the Weight
If required, click to select a Filter Code
If required, click to select a Surcharge
If required, click to select a Freight Type
If this consignment has been collected
Tick the Collected tick box next to driver
If this consignment has been delivered
Tick the Delv tick box next to Delivering
Enter the POD details if known
Click at to set date signed today
Click to set time to current time
Click to show POD history
If you wish to change a consignment's account ref after saving, provided the consignment has not been invoiced
Tick next to Account Ref to override the account.
You can set via points if the goods are being delivered in stages by different

agents

Click **Via 1/2/3/4/5** tabs

Note: Legging is used where a shipment is moved from one vehicle or trailer to another during the journey.

Information regarding the start and end points and the delivery agent can be set for **each via point**. You can also collect **POD** information for each **stage**.



Tick the **Leg active** tick box

Enter the Start at town or click led to copy from start town

Enter the Ends at town

Click to select the following options if applicable

Shipping By (Shipper)
Booking ID
Driver
Tractor Unit
Trailer
Filter code

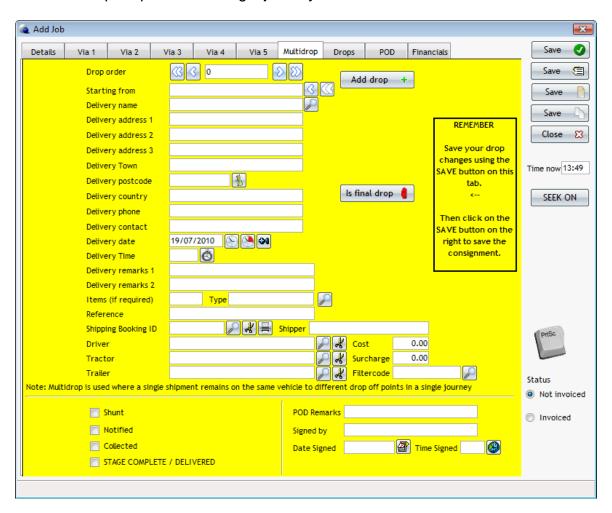
Enter **Leg date** or use the following buttons

Click to set the Collection Date

Click to set the Delivery Date
Click o add a day to Delivery Date
If this is the final Leg, click the following tick box Final
Click Notify When complete
Follow the same process for the other Via points if applicable
If this Leg has been collected
Tick the Leg Collected tick box
If this Leg is Complete
Tick the Leg Complete tick box
Can alter Final POD details if known
Click at to set date signed today
Click to set time to current time
Click In to show POD history

Click Multidrop tab

Note: Multidrop is used where a single shipment remains on the **same vehicle** to **different** drop off points in a single journey.



Click **Add drop** to add a drop to the consignment

Enter Starting from or use the following buttons

Click do select previous drop

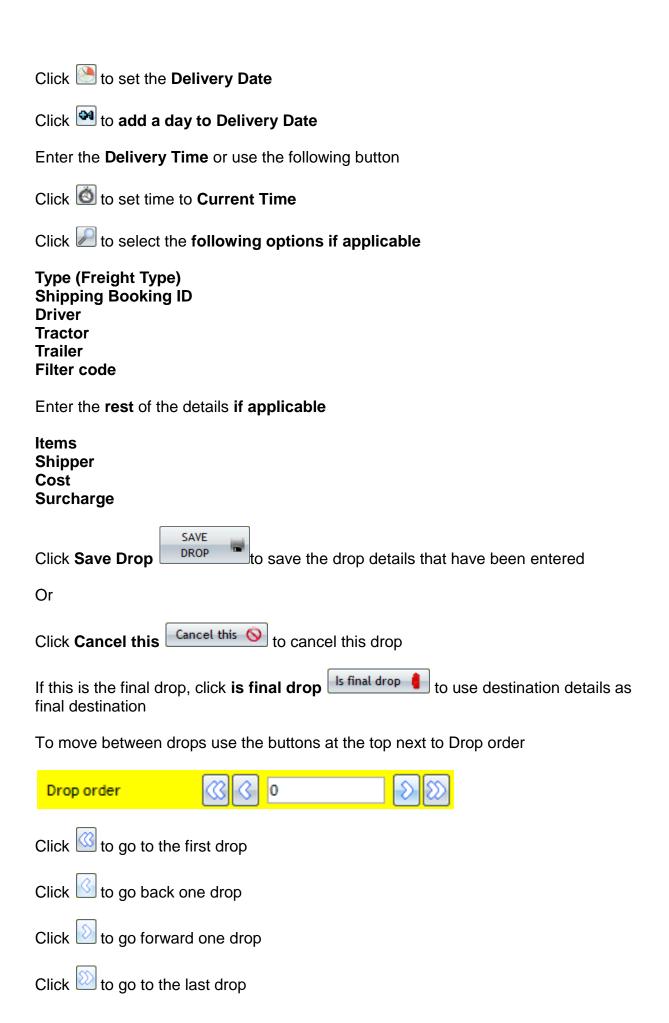
Click to set to Collection town

Click to select **Delivery Name/Address**

Click to check UK Postcode with Postcode Anywhere

Enter **Delivery date** or use the following buttons

Click to set the Collection Date



To **insert** a new drop in between drops, click **Insert Drop** after current drop



To **remove** a drop, click **Remove this** to remove the drop **currently** selected.

If this consignment has been collected

Tick the Collected tick box next to driver

If this consignment has been delivered

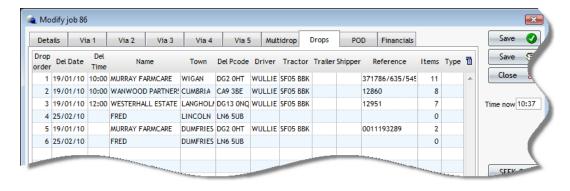
Tick the **Delv** tick box next to **Delivering**

Enter the **POD** details if known

Click at to set date signed today

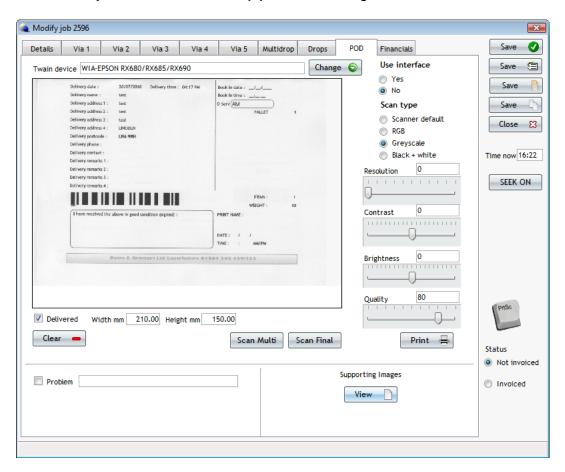
Click to set time to current time

To **see all** the drops that have been entered, click on the **tab** called **Drops** next to the **Multidrop** tab.

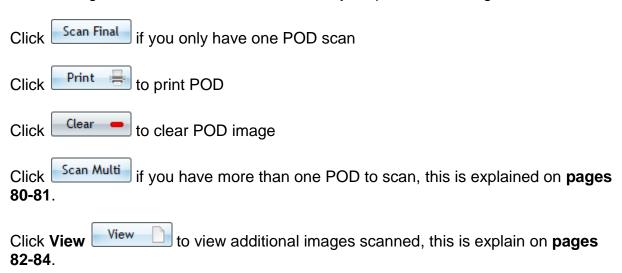


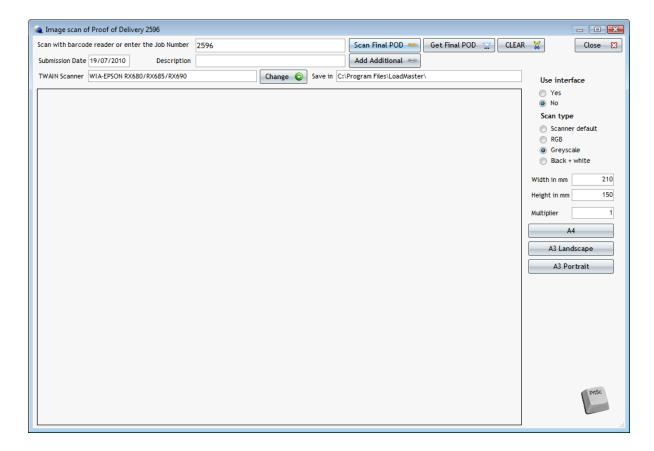
Click POD tab

On this tab you can **scan** a **POD(s)** for this consignment



The POD settings should have already been set up in Global and Local parameters. If the settings are not correct, enter and select your preferred settings.





Click Change to change the scanner to a different one.

Click Scan Final POD to scan the final POD image which will display in the main POD screen.

Click Get Final POD to display final POD image in Scan Multi Screen

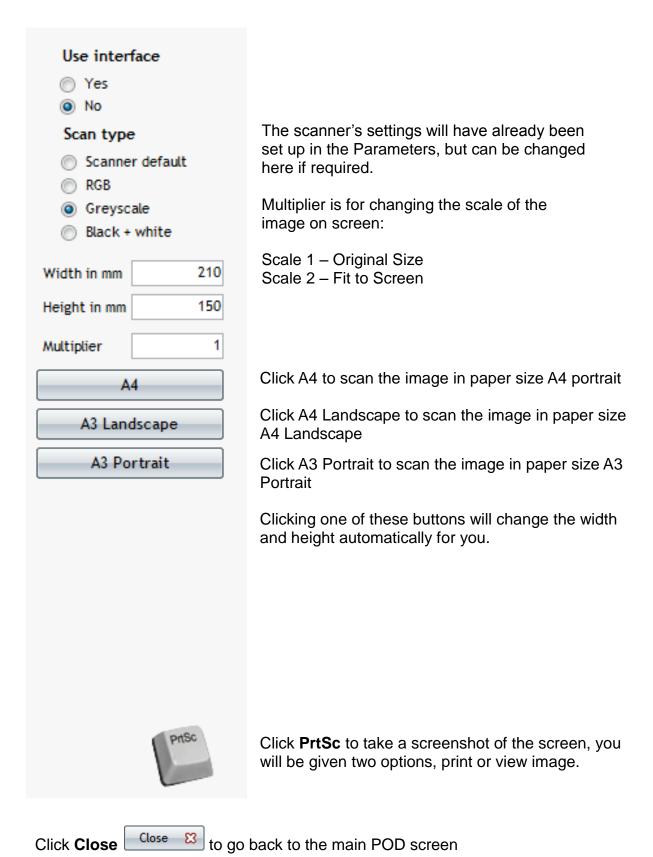
Click CLEAR to clear the POD image on the screen

To add an additional POD image or a general image, follow this process:

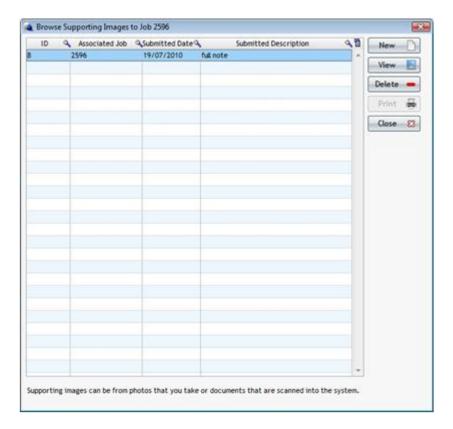
Enter a submission date or leave as default (default is Today's date)

Enter a description of the image

Click Add Additional to scan the image, to find out how to view these images go to page 82-84



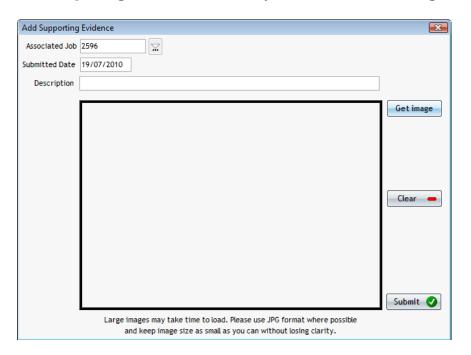
Click **View** on the main POD screen of the consignment and the browse supporting images screen will appear



Supporting Images can be from photos that you take or documents that are scanned into the system.

Click New to add a new supporting evidence image to a consignment

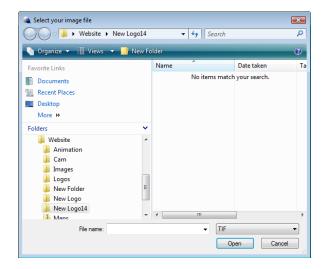
Large images may take time to load. Please use JPG format where possible and keep image size as small as you can without losing clarity.



If required, enter a different Submitted Date

Enter a Description

Click Get image to locate the image

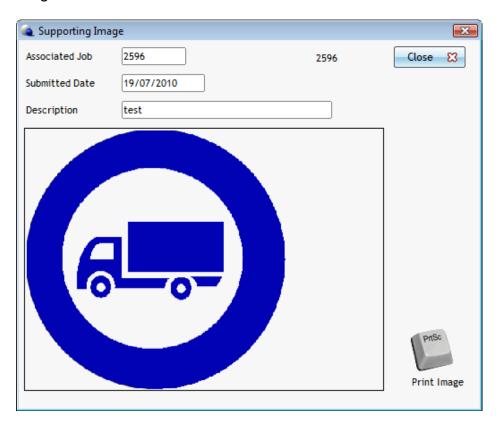


Select the image you wish apply to the consignment and click Open

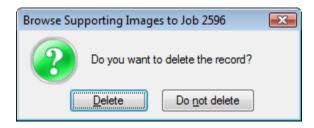
If you have selected the wrong image, click Clear to clear the image and start again

Click Submit to apply the image to the consignment

Click View on the main POD Screen to view the details of the highlighted image



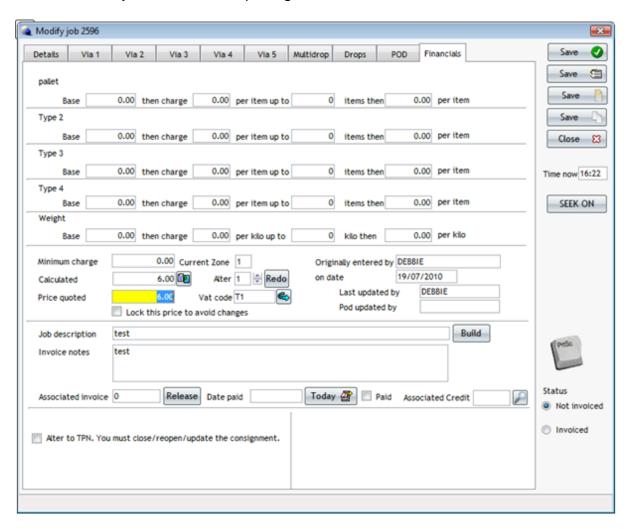
Click Delete — on the main POD Screen to delete the highlighted image



You will be asked to confirm your decision to delete the image.

Click Financials tab

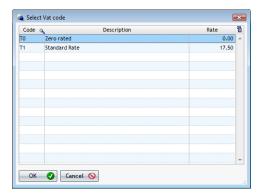
On the last tab you can view the pricing details and enter the Invoice details



Click 🕮

Click to alter the pricing zone and click to apply the new zone

Click sto change the VAT code for the consignment



Select the correct VAT code and click OK

Within the Invoice details section:

Enter the Job Description or click Build build to dynamically build the description. The build button will populate the box with the collection and delivery postcode, example above.

Enter any Invoice Notes

If the consignment is already associated with another Invoice, the number will be displayed in the Associated Invoice box.

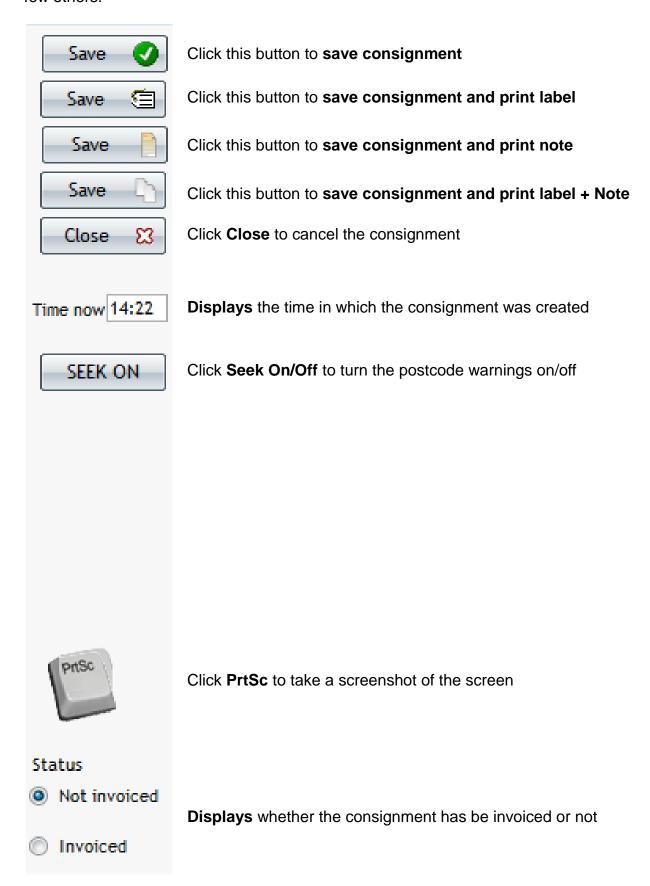
If required, click Release so the consignment can be invoiced again

If required, click to select a credit note to be allocated to the consignment

If the Invoice has been paid, enter the date in the date paid box, or click Today to populate the box with today's date.

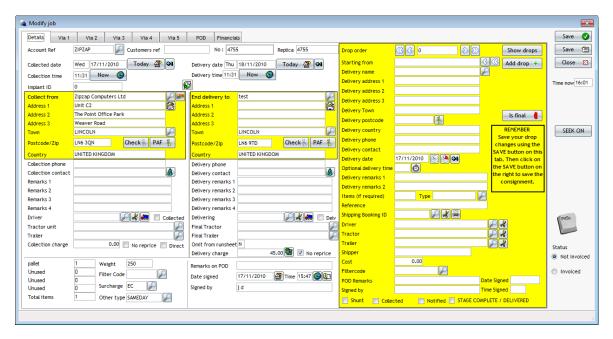
You can change the job to a TPN job by checking the tick box – **Alter to TPN**Click on one of the save options to finish, which are explained on the next page:

Located on the side of the consignment entry screen are all the save options and a few others:

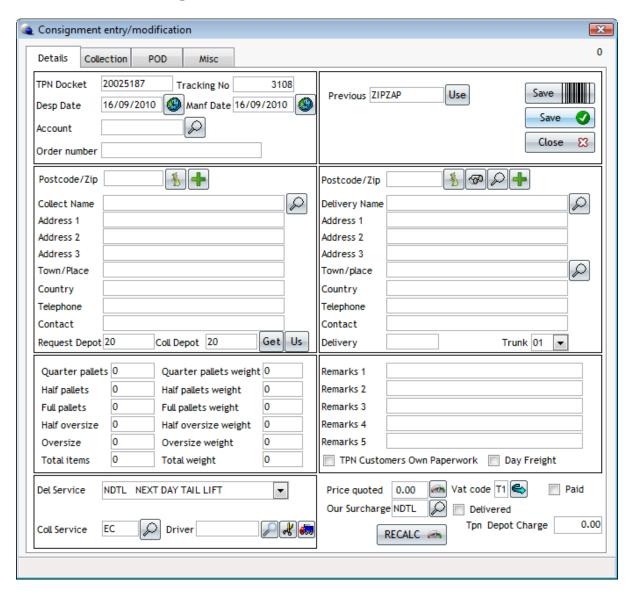


If you have ticked the **Alternative Job Screen** box in the **Global Parameters** then this screen will look a little different.

Instead of the **multi drop** option being a **separate** tab it is added on to the screen like shown in the **example below** (Multi drop is explained on page 87):



Enter New TPN Consignment



The box below does not appear on the screen until you have entered a consignment



It is shortcut way of selecting the last account used.

Click Use if you want to use the same account as the last consignment

Or

Click next to the account box to select a different account.

The box will disappear as soon as an account is chosen

The default Despatch and Manifest date will be today's date, if required enter the date

Click next Despatch Date and Manifest Date the boxes will populate to today's date

Enter the Order number if required.

Enter the Collection postcode,

Click heck postcode using PAF

Click to learn the address

Click to view Internet map of this postcode

Click next to the Collect Name to select an alternative address

Click next to the Postcode/Zip to select a postcode

Click next to the Delivery Name to select an alternative address

Click next to the Town/place to select a town

Click next to Trunk to select a trunk from the pull down menu

Click Get to change the collection depot to the depot in charge of collection postcode.

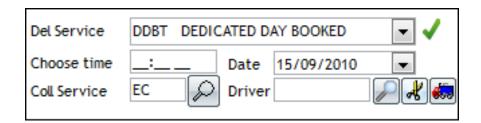
Click Us to change the collection depot to the depot that is entering the consignment.

Enter the Pallet details

Enter any Remarks

If required tick the TPN Customers Own Paperwork tick box

If required tick the Day Freight tick box



Click next to Del Service to select a service from the pull down menu

If the service chosen requires a time or date or both then the boxes in the example above will appear.

Enter a Time

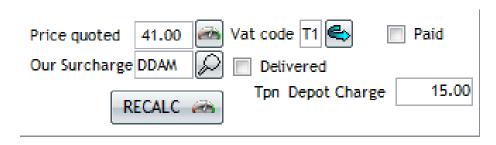
Click next to Date to select a date from the pull down menu

Click next to the Coll Service to select a Collection Service

Click next to Driver to select a Driver ID

Click to advise Driver

Click do clear the current Driver



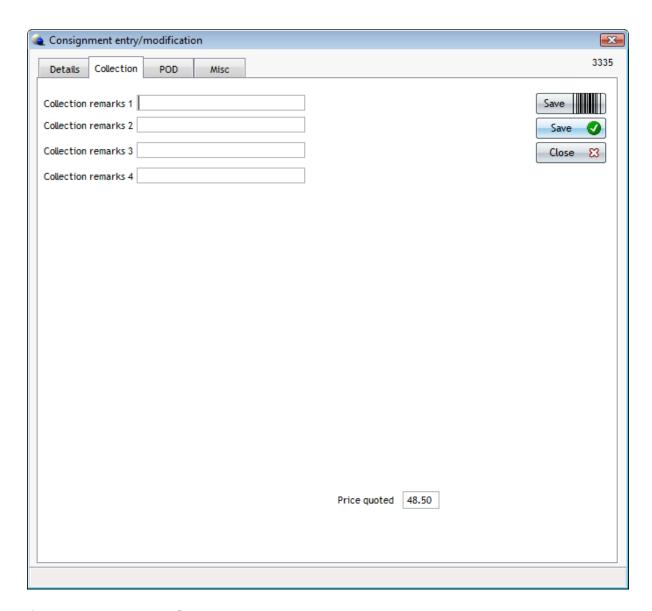
Click select a different VAT code.

Click next to Our Surcharge to select a surcharge

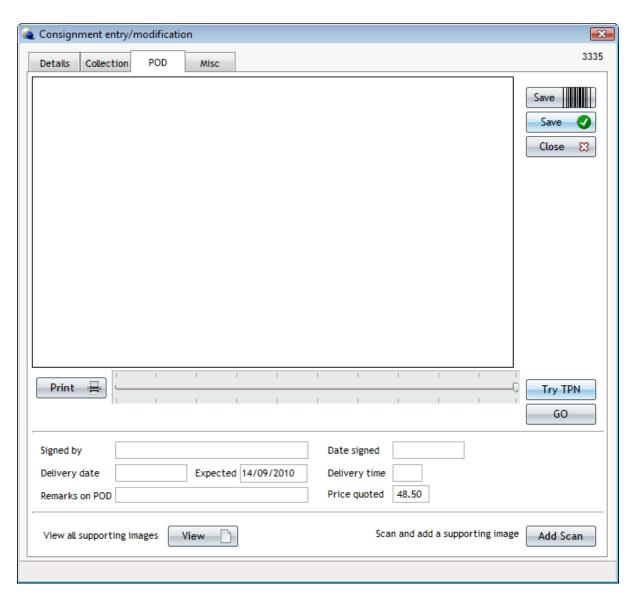
Click RECALC to recalculate the charges if a change has been made.

If Consignment has been delivered, click the Delivered tick box

If the consignment has been paid, click the Paid tick box



If required, enter the Collection Remarks here



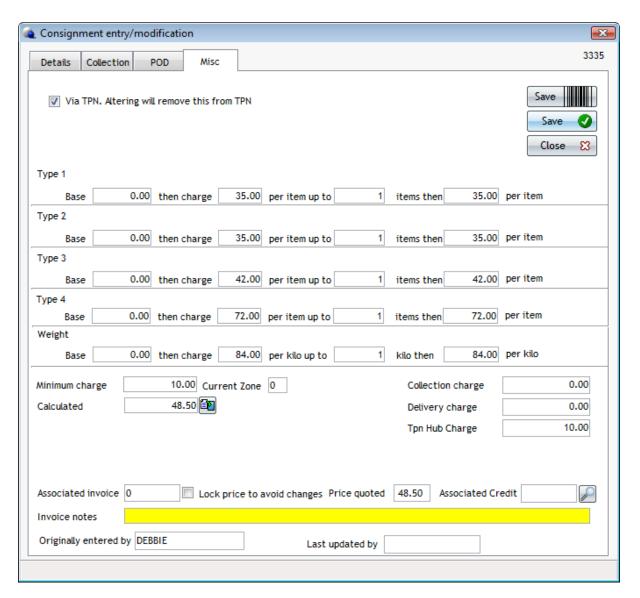
Click Add Scan to scan a supporting image for the consignment
Instructions on how to use the scanning screen is on page 77

Click View to view supporting images for the consignment
Instructions on how to use the supporting images screen on page 79

Click Try TPN to try to download the final image from TPN

Click GO

Click Print to print the POD image



Click to recalculate Charges

If required, enter a Collection/Delivery/TPN Hub Charge

Associate invoice displays the Invoice number if the consignment has already been invoiced

To avoid changes to the price, you can tick the Lock price box, so people cannot make any changes.

If required, click led to select a credit note to be allocated to the consignment

If required, enter any Invoice notes

Located at the bottom of the Misc screen you can see who originally entered the consignment and who last updated it.

By unchecking the Via TPN box, the consignment will be removed from TPN.

Click save to save the consignment without printing a label

Click save to save the consignment and print a label

Click close to cancel the consignment or any changes made.

Browse All Jobs

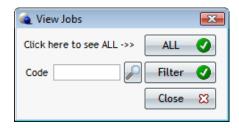
You have two browse options:

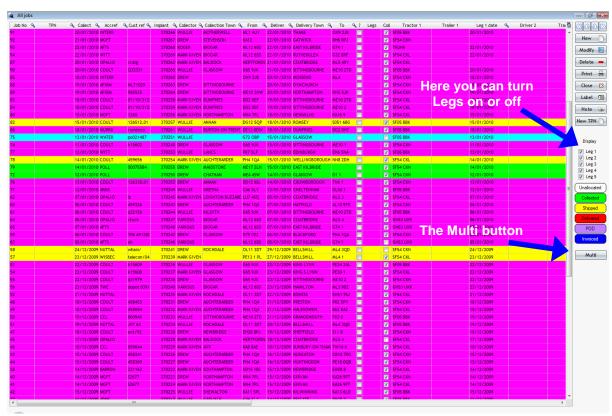
Click the All button to view all jobs

Or

Click to select a Filter Code

Click the **Filter** button to view jobs with the specific filter code attached.

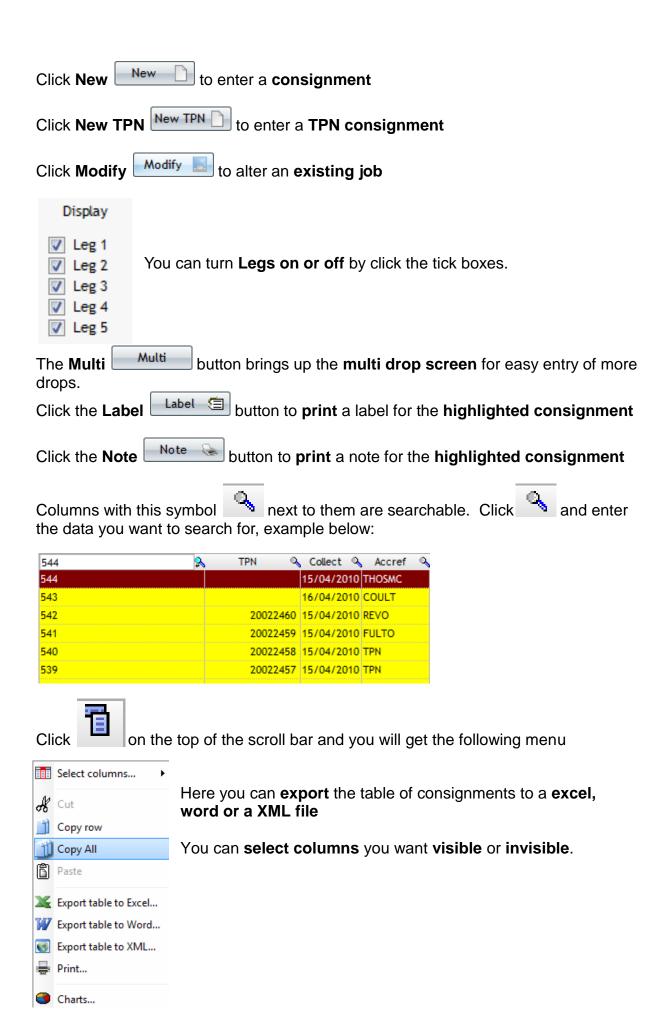




Like the Traffic Diary, jobs are colour coded to show what stage the jobs are currently at.

The **Columns** on the screen can be **moved** by clicking on the column title and dragged to where you want the column positioned.

The **Columns** can be resized, place your cursor on the column line, hold down left click and drag to the size you want.

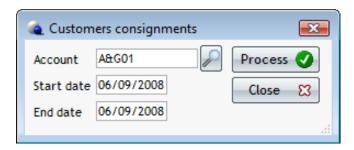


All Jobs for a Customer

Click to select an **Account** to View

Enter a data range of consignments you wish to view



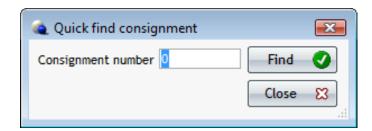


Quick Find Consignment

Enter the Consignment Number

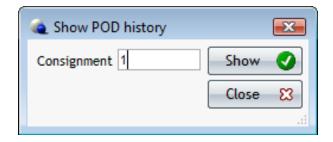


The Consignment details will open in the Consignment Entry screen, if such a consignment exists.



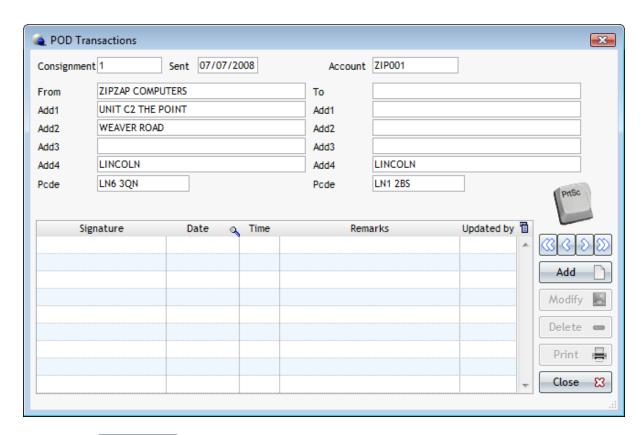
Trace Consignment History

Here you can view POD details of a specific consignment and add multiple POD entries.

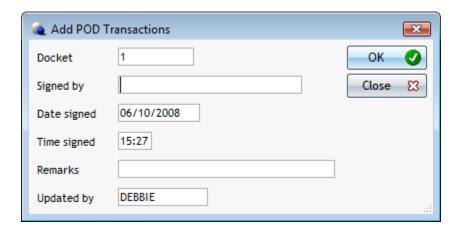


Enter the Consignment Number

Click Show Show

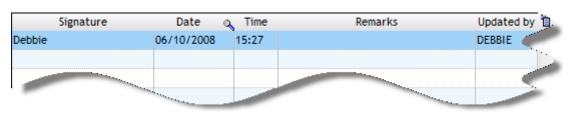


Click Add Add



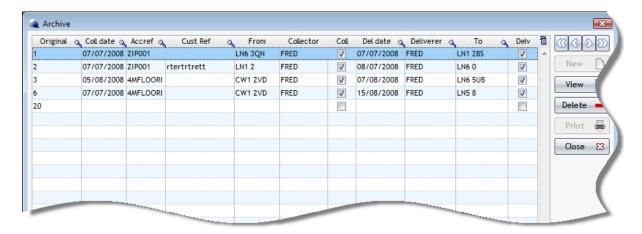
Enter Signed By and any Remarks





Archived Jobs

This option shows **jobs** held in the program **archives**.



Click View to view the details of the highlighted Job. (Viewable Only)

Collections

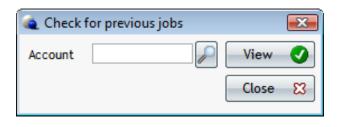
Create New Collection

This options opens the consignment entry screen, this is explained on pages #-#

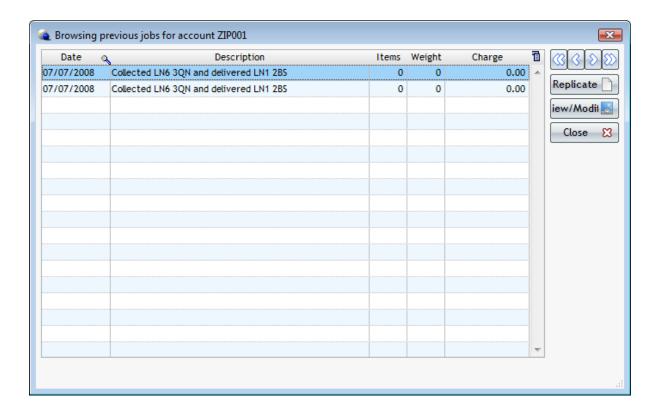
Check/Replicate Previous Collections

This section allows you to look at previous collections for an account and replicate them. If you have quoted someone a special rate for a job and you want to do the same again this is the section of the program to refresh your memory.

Click I to select an **Account** to View



Click the **View** View button



Click **Replicate** to duplicate a previous collection. The consignment entry screen will open with all the details prefilled.

Click View/Modify iew/Modif to alter a previous collection.

Browse All Collections

You have two browse options:



To view Collections of a specific date

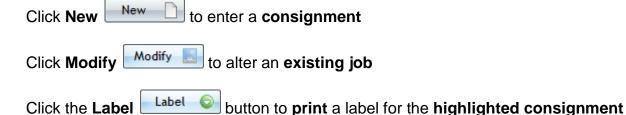
Tick the **Filter** box

Enter a **date** to filter by

Click **Display** Display



The screen is colour coded to show what **collections** have been collected and which have not. (**Red = Not yet done**)



Browse Collections for Today

This option applies a date filter to view **collections** for the **current date**.

Browse Unallocated Collections

This option shows all **collections** that have **not** been allocated to a driver.

Browse those not yet collected

This option shows all **collections** that have **not yet** been collected.

Deliveries

Browse All Deliveries

You have **two** browse options:



To view Deliveries of a specific date

Tick the Filter box

Enter a date to filter by





The screen is colour coded to show what **deliveries** have been delivered and which have not. (**Red = Not yet done**)

Click **New** to enter a **consignment**

Click Modify to alter an existing job

Click the Label Label button to print a label for the highlighted consignment

Browse Deliveries for Today

This option applies a date filter to view **Deliveries** for the **current date**.

Browse Unallocated Deliveries

This option shows all **Deliveries** that have **not** been allocated to a driver.

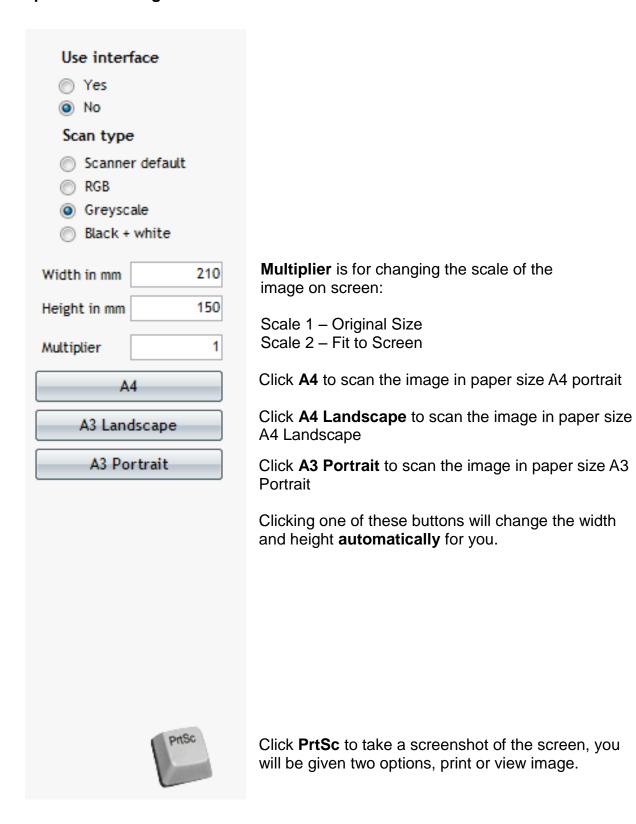
Browse those not yet Delivered

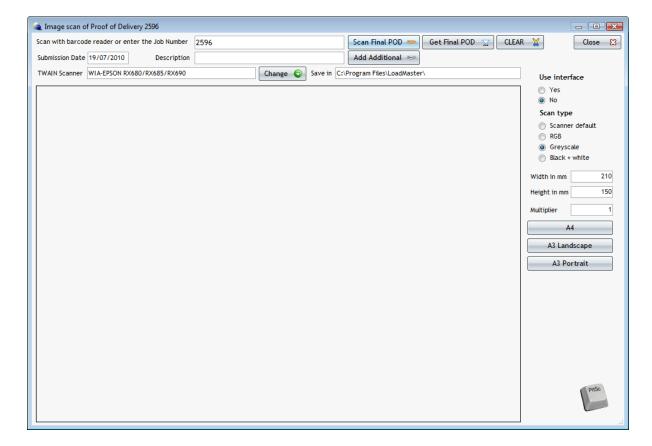
This option shows all **collections** that have **not yet** been delivered.

Image Scanning

Scan POD

NOTE: The Scanner's settings should have already been set up in Global and Local parameters. If the settings are not correct, enter and select your preferred settings.





Scan with your barcode reader or enter the job number.

If Required, Click Change to change the scanner to a different one.

Click Scan Final POD to scan the final POD image which will display in the main POD screen.

Click Get Final POD ::: to display final POD image in the Scan Multi Screen

Click CLEAR to clear the POD image on the screen

To add an additional POD image or a general image, follow this process:

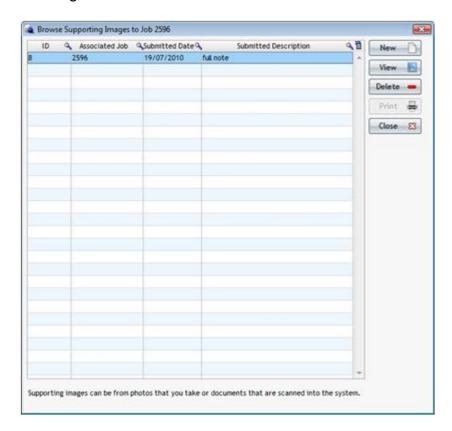
Enter a **submission date** or leave as default (default is Today's date)

Enter a **description** of the image

Click Add Additional to scan the **image**, to find out how to view these images go to **page 113**

Supporting Images

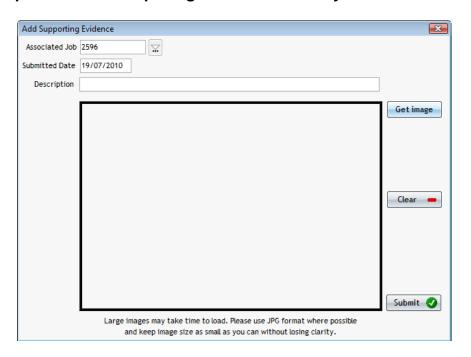
This option is for browsing existing **PODs** and for **allocating** more than one **POD** to a consignment.



NOTE: Supporting Images can be from photos that you take or documents that are scanned into the system.

Click New to add a new supporting evidence image to a consignment.

NOTE: Large images may take time to load. Please use JPG format where possible and keep image size as small as you can without losing clarity.

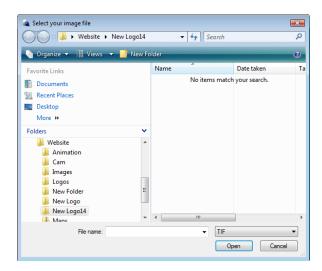


Click to select the **Associated Job**

If required, enter a different Submitted Date

Enter a **Description**

Click Get image to locate the image



Select the image you wish apply to the consignment and click Open

If you have selected the wrong image, click Clear to clear the image and start again

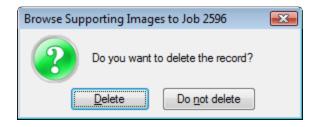
Click **Submit** Submit to apply the image to the consignment

Click **New** to add a new supporting evidence image to a consignment

To **View** an existing Image, highlight the record and Click **View** to bring up the details.



To **Delete** an existing image, highlight the record and Click **Delete**.



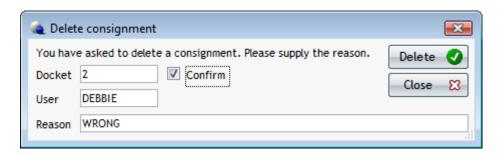
You will be asked to confirm your decision to delete the image.

Deleted Jobs

You can **delete** a consignment by using the **Delete** button on the previous browse screens

When deleting a consignment you are asked to **confirm** your decision

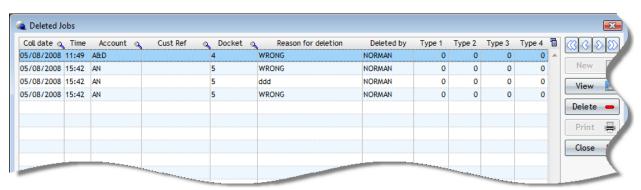
Upon clicking **yes**, you will see the following screen:



Here you will need to give an **explanation** as to **why** you are **deleting** the job in question.



The deleted consignment will then be placed into the **Deleted jobs** section



To recover a job:

Highlight the consignment you want to recover

Click the **Recover** button

Implant Jobs

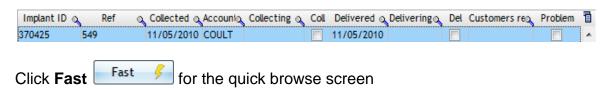
Browse All Implant Jobs

There are **two** browse options:



Click **Normal** Normal for the standard browse screen with filter options.

Columns with this symbol next to them are searchable.

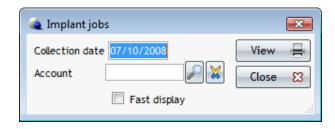


The screen displays the same way as the above but without the search symbols



Implant Jobs by Collection

This option allows you to view Implant jobs by **Collection date** alone or by **Collection date** and **Account** together.



Tick **Fast Display** box for the quick browse screen, which reduces the filter options but increases loading speed.

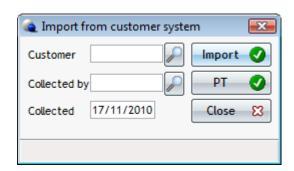
Enter Collection Date

Click to select an **Account**, if applicable

Click View ---

Import Implant Data

This option is for import data from a Customer Implant System



Click to select a Customer (Account)

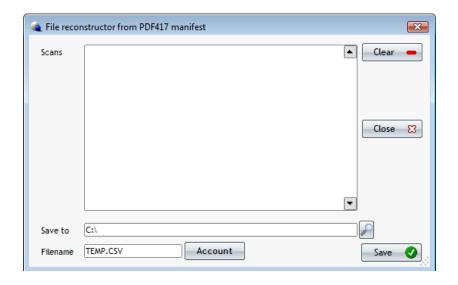
Click to select a Collector

Enter the Collected Date

Click Import to select the Customer Implant file

Click PT ______ to select the ParcelTrak file

Reconstruct data from PDF417 Manifest



Click to Select a Save to Location

Enter a suitable File name

Click Account to select an Account

Click Save Save to finish

Runs

Browse Jobs on Run

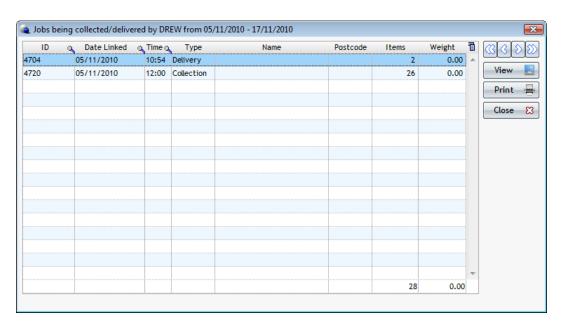
Look up Jobs on Run for a specific driver on a specific date.



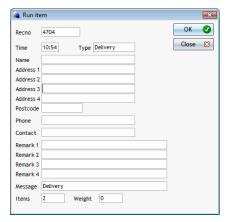
Click to select an ID (Driver)

Enter a Start and End date

Click the **View** View button

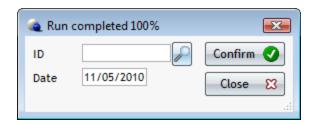


Click View to view the details of the Job. (Viewable Only)



Run Completed 100%

Select this option to mark all jobs on a particular **run** as complete and ready for invoicing.



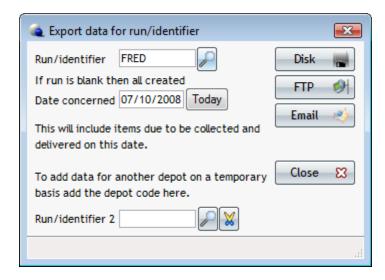
Click to select an ID (Driver)

Enter Date

Click Confirm Confirm to Finish

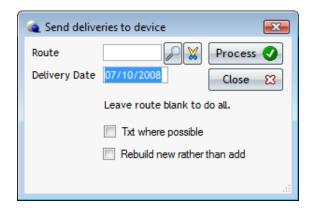
Export data to run/contractor

Select this option to create a XLS file of job details for the selected driver on the chosen date.



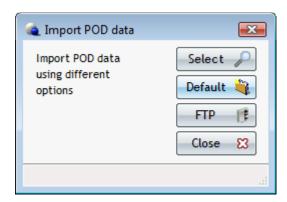
You can choose various methods in which to send the data according to individual requirements. This information can then be imported to a PDA device.

Send Deliveries to Mobile Device



Import data to run/contractor

Select this option to import data back from the PDA.



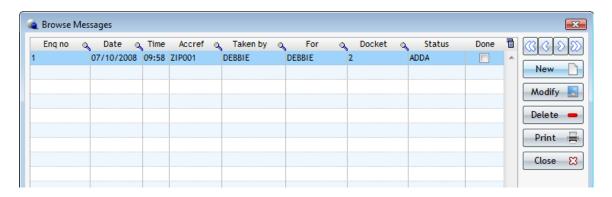
Get Data for Mobile Device



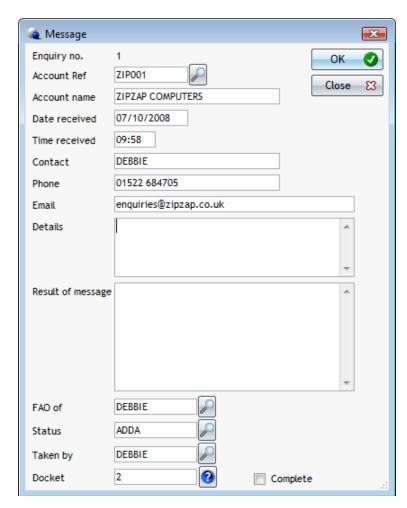
Messages

Browse All Messages

Use this section to record messages from customers to be dealt with 'in-house'



Click **New** New to enter a message



Click to select an Account Ref

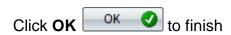
If applicable, enter the **Date** and **Time Received**

Enter the **contact details** of the person giving the message

Enter the **message** details.



Enter the **Docket**



The person this message is intended for can complete the entry by entering the result of the message if applicable and by ticking the complete box to show this message has been dealt with.

Browse my messages

Select this option to view messages that 'I' am to dealing with.

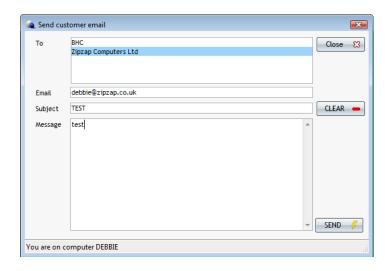
Outstanding messages

Select this option to view messages that are yet to be completed.

Email

Send Customer Email

Select this option to send a message to one of your customers within the program.



Select the **customer** name from the list in the **To** box. Only accounts which have an email will be displayed in the list.

Enter the **Subject** and **Message** Details.



NOTE: In order for this to work, the account(s) must have a working email address in their details. (Setup, Accounts)

Send Collector/Deliverer Email

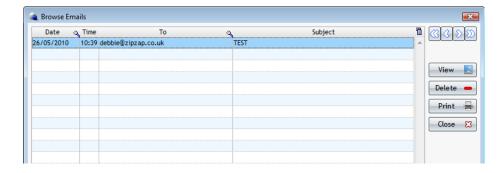
Select this option to send a message to one of your collectors/deliverers within the program.

The screen is exactly like the Send Customer Email

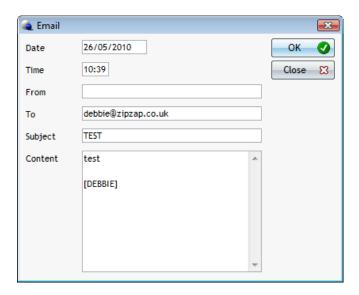
NOTE: In order for this to work, the Collector(s)/Deliverer(s) must have a working email address in their details. (Setup, Collectors/Deliverers)

Browse Emails

Select this option to see all messages you have sent



Click **View** to view the details of an email which has been sent.

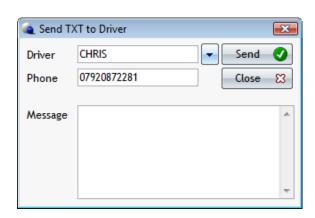


Sent Text

Click to select a **Driver**

If the driver has a phone number, it will appear in the Phone box.

Enter your message

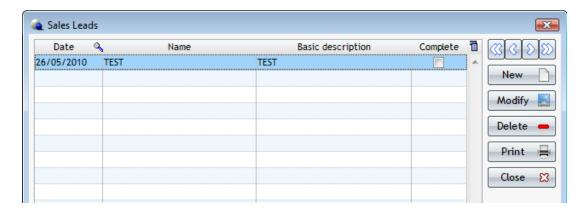


Click **Send** Send when you have finished.

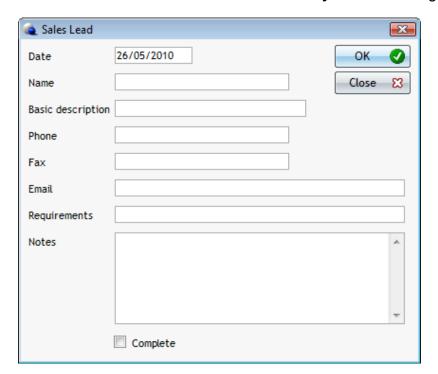
Sales Leads

Browse

This option is for keeping track of potential customers.

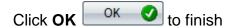


Click on **New** to add a new record or **Modify** to alter the highlighted record.



Enter the details of the potential customer

Enter their requirements and any notes.



To tick this potential customer as complete:

Select the record, click modify, tick the complete box and click **OK** to finish.

Outstanding

This option is for filter all Sales Lead which are currently still not completed. Until the Complete tick box has been ticked on a Sales Lead, they will remain in this screen.

Quotes

This option is for keeping track of any quotes that come in from the customers.



You have two browse options:

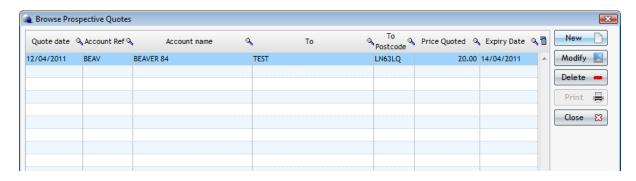
To view quotes for a specific account, click to select an account

You can **clear** the **account** box by clicking

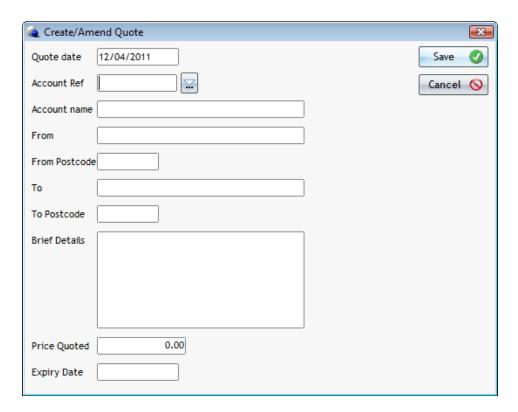
Or

Leave blank to view all Quotes

Click the **Process** button



Click on **New** to add a new record or **Modify** to alter the highlighted record.



Click to select an Account Ref

Enter the From Location and Postcode

Enter the To Location and Postcode

Enter any **Brief Details**

Enter the Price Quoted

Enter the **Expiry Date**

Click Save Save to finish

Invoicing

Create Invoices

This option is for creating your invoices.



Click to select a From Account

Click to select a **To Account**

Enter the From and Upto Date

Enter the Invoice Date

If applicable, tick the following tick boxes:

Even if not shown as delivered – this option invoices jobs even if they haven't been delivered

Do not Invoice zero value invoices – this option stops jobs with zero value from being invoiced.

Just TPN – this option is for if you only want to invoice TPN jobs only.

There is a separate option for **one job only** invoices:

Click to select One Job only - Only applies if using ONE account

Click **Process** to create your Invoices.

Browse Invoices

This option is for **viewing** the details of the created invoices.



You have **two** browse options:

To view **invoices** for a specific **account**, click to select an **account**

You can **clear** the **account** box by clicking

Or

Leave blank to view all Invoices

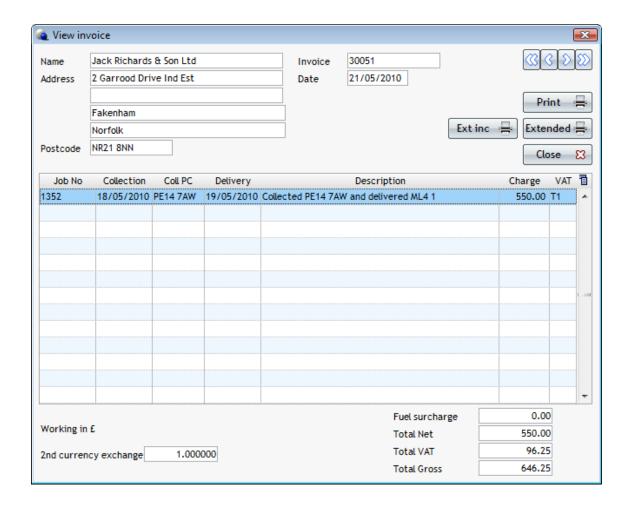
Click the Process button



Select an Invoice

Click **Print** to print the selected **Invoice**

Click **View** to view the details of the selected **Invoice**



Click **Print** to print a normal copy of the Invoice

Click **Extended** to print preview an Invoice and then print in different formats.

Click **Ext Inc** Ext inc to print an Invoice.

Email Invoices

Use this option to email you invoice(s).

Select the required invoice

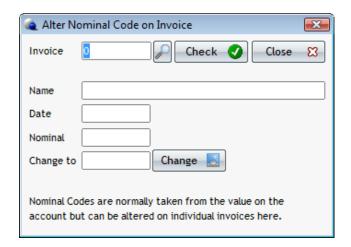
Click the **Email** button.

To select more than one **invoice**, hold down the **Ctrl** key and click on **each** invoice you want to email.

NOTE: In order for this to work, the account(s) must have a working email address in their details, (Setup, Accounts). And your email settings must be set in the Local Parameters, (Setup, Local Parameters).

Alter Nominal Code on Invoice

Nominal codes are normally taken from the value on the account but you can alter the code on individual invoices here prior to posting to Sage.



Click to select an Invoice

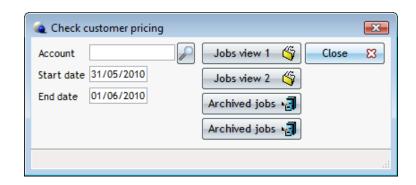
Click Check to bring up the invoice details.

Enter the new Nominal Code in the Change to box

Click Change to finish

Check Consignments

Use this option to see at a glance if consignments have been priced correctly.



Click to select an Account

Enter the date range of consignments you want to view.

There are **four** view option buttons:

Click Jobs View 1 Jobs view 1 - Filter by Collection date then account

Click Jobs View 2 Jobs view 2 - Filter by account then Collection date

The next two are for Archived Jobs Only:

Click the first Archived Jobs Archived jobs button - Filter by Collection date then account

Click the second Archived Jobs Archived jobs button - Filter by account then Collection date

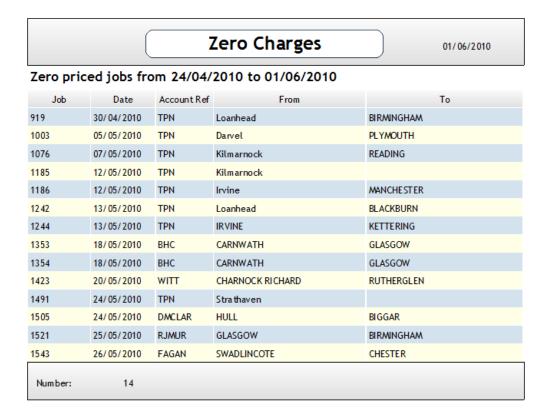
Report Consignments with Zero Charge

This option prints jobs set at zero rates



Enter the Date range

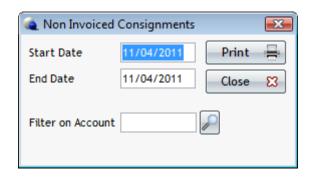
Click **Print** to print the report (Example below)



The **Print Preview** screen will appear with the **report** ready to print.

Report Consignments not Invoiced

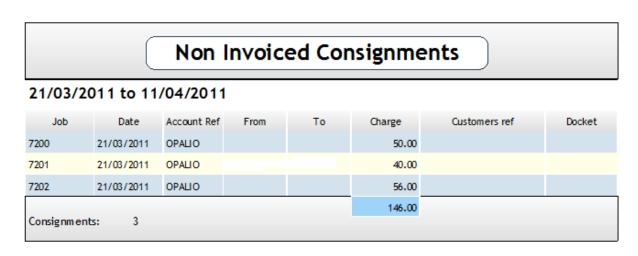
This option prints jobs that have not been invoiced.



Enter the **Date range**

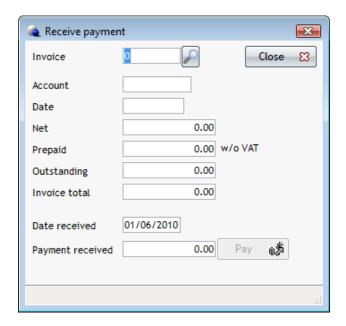
If Required, Click loselect an Account to use as a Filter.

Click **Print** to print the report (Example below)



Received Payment

Allocate payments against invoices in this section.



Click to select an Invoice

The invoice details will populate the boxes.

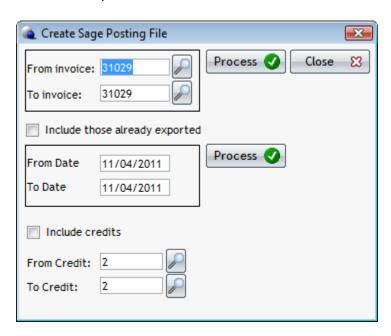
Enter the Payment Received Date

Enter the Payment Amount Received

Click **Pay** Pay to finish

Create Sage Posting File

Select this option to create a **CSV file** in the format ready to import into **Sage**.



There are **two** ways you can create the **Sage Posting File**:

- By Invoice Number Range
- By Invoice Date Range

Click to select an Invoice Number or Date Range

If applicable, Tick the Include Already Exported tick box.

If you want to include Credits as well, Tick the Include Credits tick box.

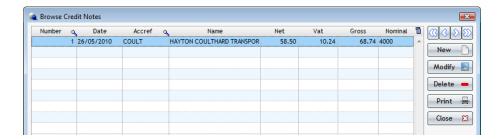
Click to select a **Credit Note Range**.

Depending on which **method** you have **used**, click the **first Process** button for **Number** range or **the second** for **date** range to create the **Sage file**.

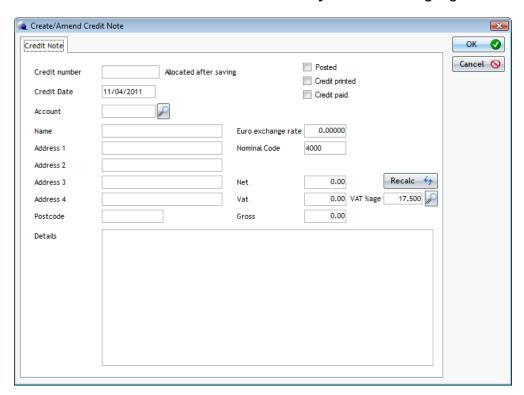
The Sage file will then be saved to the location specified in the Local Parameters.

Browse Credit Notes

Create and browse credit notes from here.



Click on **New** to add a new record or **Modify** to alter the highlighted record.



Click to select an Account

If Applicable, enter the Euro Exchange rate and Nominal Code

Enter the **Net Cost**

The VAT and Gross Cost will populate by itself

If required, click let to select a VAT Code

Enter the **Details** of the **Credit Note** in the details box.

Click **OK** OK to finish

To print the Credit Note, Highlight the record and click Print

Print

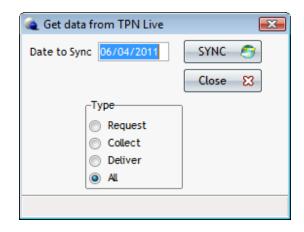
Networks

This Menu will be greyed out if you are not a TPN User.

TPN Live

Sync Loadmaster with TPN Live

NOT CURRENTLY FUNCTIONAL



Enter the **Date** you wish to **Sync** too

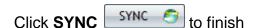
If required, select the **type** of consignments you wish to get:

Request – exports consignments where you are the Requester

Collect- exports consignments where you are the Collector

Deliver– exports consignments where you are the Deliverer

All – exports all consignments



TPN Live Online

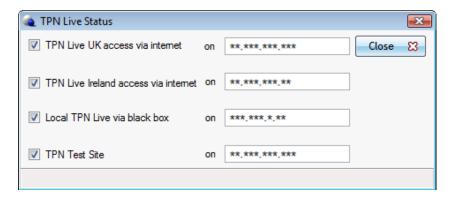
This option opens up the TPN Live website into your browser, this website requires Internet explorer 7 or above.

TPN Live Offline

This option opens up the TPN Live offline website (Local Depot Box) into your browser, this website requires Internet explorer 7 or above.

TPN Live Status

This option shows the access IP numbers.



Export Consignments to file

This function is for **exporting** consignments between certain **dates** and of different **type** if required.



Click to select the location you wish to save the file too

Enter the **Date range**

If required, select the type of consignments you wish to export:

Request – exports consignments where you are the Requester

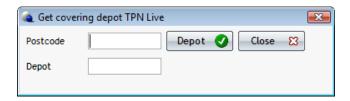
Collect– exports consignments where you are the Collector

Deliver– exports consignments where you are the Deliverer

All – exports all consignments

Click **Jobs** Jobs to finish

Get covering depot from Postcode



Enter a postcode

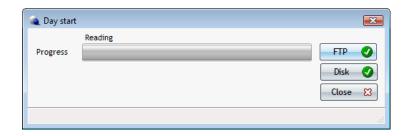
Click **Depot** Depot to find out the covering depot

TPN Legacy System

Day Start

The **Day start** option allows you to retrieve POD information and Gazetteer Updates from the local depot.

Providing the correct details are set in the Parameters there should be no problems.



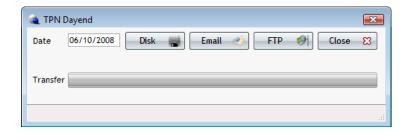
There are **two** options you can use:

Click **FTP** to use a FTP Server

Click **Disk** to use a file from the Local disk, Flash drive, etc

Day End

The Day End option exports your consignments to a file for your collecting depot.



There are **three** options to where the data can be exported:

Click **Disk** to use a file from the Local disk, Flash drive, etc

Click **Email** to send the file by email

Click **FTP** to use a FTP Server

Print all Labels for date

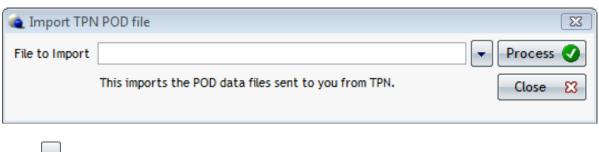
Enter the date of labels you want to print



Click **Print** to start the printing

Import PODs from TPN Depots

This will import the POD data files sent to you from TPN

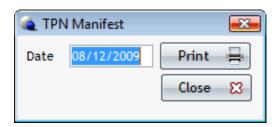


Click to select a data file

Click **Process** Process to finish

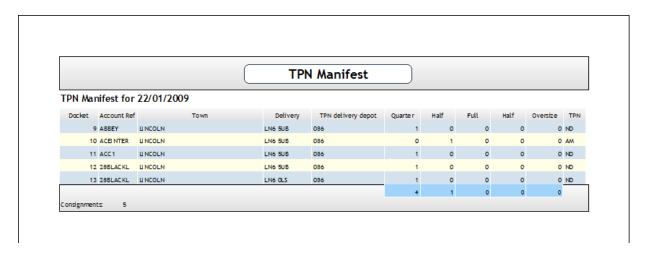
Manifest

Enter the date of the Manifest you want to print



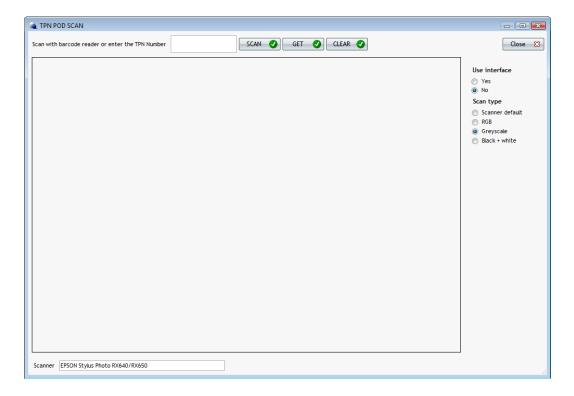
Click **Print** and the **manifest** will display in print preview, ready to print.

Example TPN Manifest below:



Scan TPN Notes

Scan with your barcode reader or enter the TPN number.



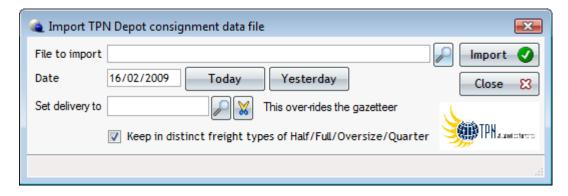
Click the **Scan** SCAN button to scan a **POD**.

Click the **Get** Button to retrieve an existing **POD**

Click the Clear CLEAR button to clear the screen.

Import Deliveries

Importing a TPN depot consignment data file will over-ride the gazetteer.



Click to select a data file

Enter the **Date**

Click to select **Set Delivery to** (Driver)

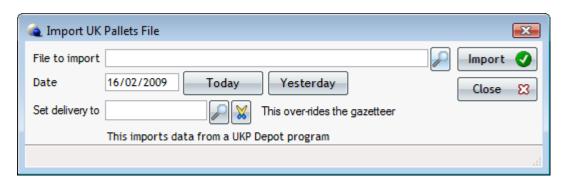
If applicable, tick the Keep in distinct freight types tick box.

Click **Import** to finish

UK Pallets

Import date File

This will over-ride the gazetteer.



(This Imports date from a UKP Depot Program)

Click to select a data file

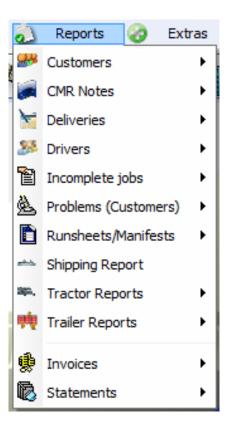
Enter the **Date**



Fedex

NOT CURRENTLY FUNCTIONAL

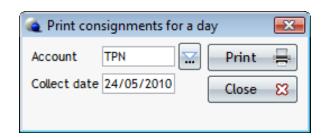
Chapter Four – Reports Menu



Customers

Print Consignments

This option is for printing consignments for a customer for a specific date

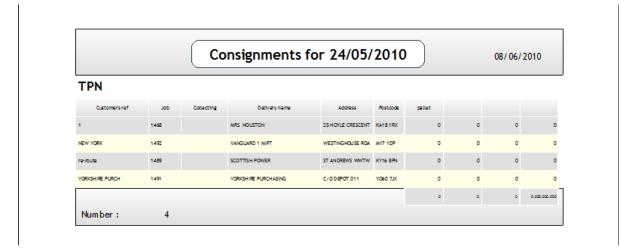


Click to select an account

Enter the **collect date** you wish to view

Click **Print** to bring up the report in print preview

Example below:



POD Report

This option is for producing a POD report for a specific customer and data range.



Click to select an account

Enter the **Start/End date** you wish to view

Tick the **No information only** tick box if required. (Meaning only PODS with no information will be shown)

Click **Print** to bring up the report in print preview

Example below:

POD report for account TPN between 23/05/2010 to 25/05/2010

			•							
Col Date	Docket	Cust ref	Implant ID	Delivery name	Town/place	Area/PC	Signed by	Del Date	Date signed	Time
24/05/2010	1468	1		MRS HOUSTON	CUMNOCK	KA18 1RX		25/05/2010	_/_/	_:
24/05/2010	1489	re-route		SCOTTISH POWER	ST ANDREWS	KY16 8PN		25/05/2010	_/_/	_:
24/05/2010	1492	NEW YORK		VANGUARD 1 MIFT	MANCHESTER	M17 1DP		25/05/2010	_/_/	_:
24/05/2010	1491	YORKSHIRE		YORKSHIRE PURCHASI		YO60 7JX		25/05/2010	_/_/_	_:

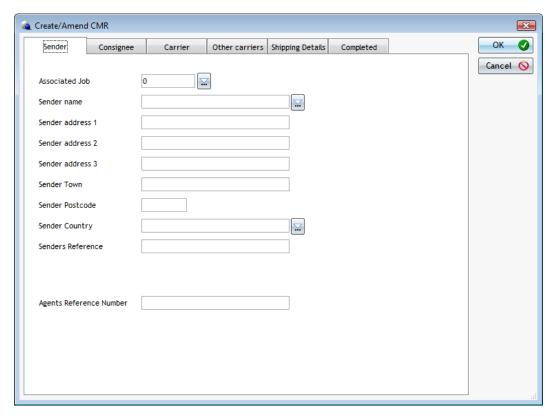
Number: 4

CMR Notes

The CMR note is an **International Consignment Note** (a consignment note for movements by road transport, this is a non-negotiable document)



Click on **New** to add a new record or **Modify** to alter the highlighted record.



Click to select an associated job

A lot of the information will be automatically filled in with the consignments information.

Work through all the tabs to enter any missing information (the tabs are: Sender, Consignee, Carrier, Other Carriers, Shipping Details, and Completed).

Click **OK** OK to finish.

To **print** a CMR note, select the record and click the **print**



Example CMR note below:

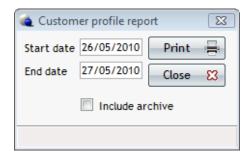
	LETTRE DDE VOITURE INTERNA Sender (name. address, country) Expediteur (nom, adresse, pays)	1	Sender's/agent's referen		nenditeur/de l'anent		23	
		·						
Œ	Consignee (name, address, country) Destinataire (nom, adresse, pays) 4	Carrier (name, address,	country) Transported	ir (nom, adresse, pays)		5	
COPY 3 CARRIER	Place & data taking over the goods (place, country date) ILieu et date de la prise en charge des marchandises (lieu, pays, dat	Successive carriers Transporteurs successifs				7		
	Place designated for delivery of goods (place, country) ILieu prevu pour la fivraison des marchandises (leiu, pays)	This carriage is subject, notwithstanding any clause to the contrary, to the Conversation on the Contract for the international Carriage of Goods by Road (CNR). Ce transport est souris nonobstant tode clause contrains a lace remains normation and full contract de Transport international de Marchandises par Roads (CNR).						
	Shipping marks; no & kind of packages; description of goods* Mar	rques et nos; no et nel	ure des colis; designation d	es Marchandises* 9	Gross Weight (kg) 10 Poids brut (kg)	Volume (m3) Cubage (m3)	11	
 Proper Shipping Name. 3: Hazard Class. 4: Proking Group. Other statements as required by ADR or RID. 								
S. Other				Senders instruction for customs etc Instruction de l'expenditeur (optional)				
2. Prope 5. Other	Carriage charges Prix de transport	12	Senders instruction for cus	toms etc Instruction	de l'expenditeur (optional)		13	
2. Prope 5. Other	Carriage charges Prix de transport Reservations Reserves 14		Senders instruction for cus Documents annexes (option		de l'expenditeur (optional)		13	
2. Propri		Document attached		al)	de l'expenditeur (optional)			
2. Propr 5. Other		Document attached Special agressment	Documents annexes (option	al) optional)	de l'expenditeur (optional)		15	

SENDER

Deliveries

Customer Deliveries

This option is for viewing the total figures of deliveries for a date range.

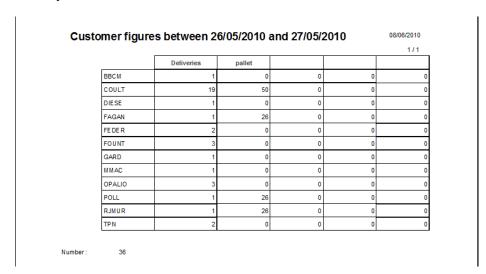


Enter the Start/End date you wish to view between

Tick the **Include archive** tick box if you wish to include consignments which have already been archived.

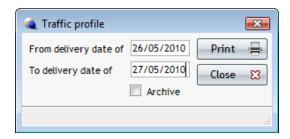
Click **Print** to bring up the report in print preview

Example below:



Traffic Office Figures

This option is for viewing the breakdown of drops and freight types per driver.

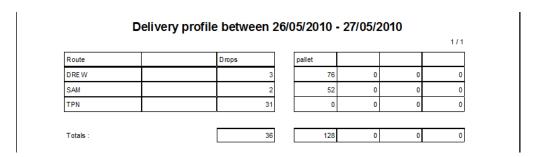


Enter the From/to date you wish to view between

Tick the **Include archive** tick box if you wish to include consignments which have already been archived.

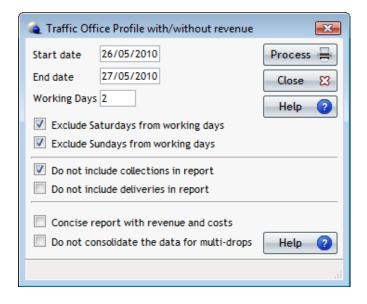
Click **Print** to bring up the report in print preview

Example below:



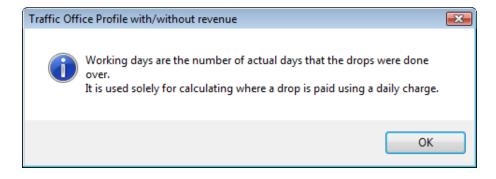
Traffic Profile with Revenue

This option produces a report showing costs per depot\driver



Enter the Start/End date you wish to view between

The **Working days** box will be automatically filled in both dates have been entered – click the top **Help** button to find out what this is for:



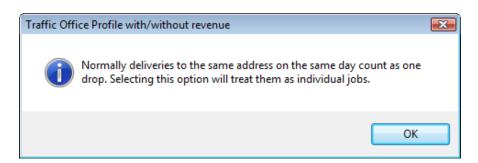
There are **Six** tick box options, tick the ones you **require**:

Exclude Saturdays from Working days Exclude Sundays from Working days

Do not include collections in report Do not include deliveries in report

Concise report with revenue and costs Do not consolidate the data for multi-drops

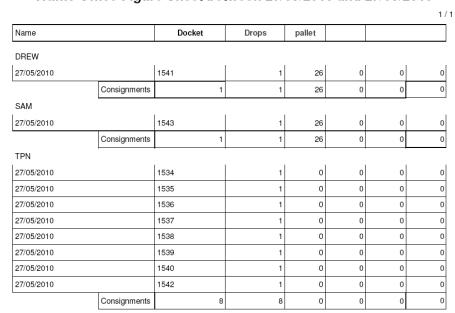
To find out what the last tick box is for, click the bottom **Help** button to find out what this means:



Click **Process** to bring up the report in print preview

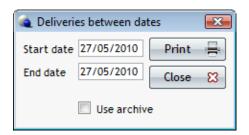
Example below:

Traffic Office Figure Sheet between 27/05/2010 and 27/05/2010



Deliveries between Dates

This option produces a report showing drops and types for each depot\driver between a date range.



Enter the Start/End date you wish to view between

Tick the **Include archive** tick box if you wish to include consignments which have already been archived.

Click **Print** to bring up the report in print preview

Example below:

Deliveries between 27/05/2010 - 27/05/2010 DREW Delivery name Charge 27/05/2010 POLL 1541 0.00 Simpac 26 0.00 SAM Cons Delivery Account Delivery name pallet Charge 1543 27/05/2010 FAGAN Quinn Glass Ltd 26 0.00 26 0 0.00 TPN Delivery Account Delivery name Charge 1537 27/05/2010 COULT JOURNEYS FR 0.00 0.00 1538 27/05/2010 COULT 3663 CD-ROYT 0 0 1539 27/05/2010 COULT DEPARTMENT 0 0 0.00 27/05/2010 JOURNEYS FR 1536 27/05/2010 COULT 3663 CD - ROY 0 0 0.00 1535 27/05/2010 COULT LAWRENCE P 0 0.00 0 1542 27/05/2010 COULT RAF LAKENHE 0 0 0.00 EDWARDS BE 1534 0.00 27/05/2010 COULT 0 0 0.00

Drivers

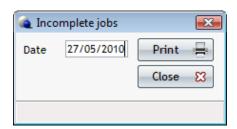
This is just a simple report showing the driver listing, example shown below:



Incomplete Jobs

For One day

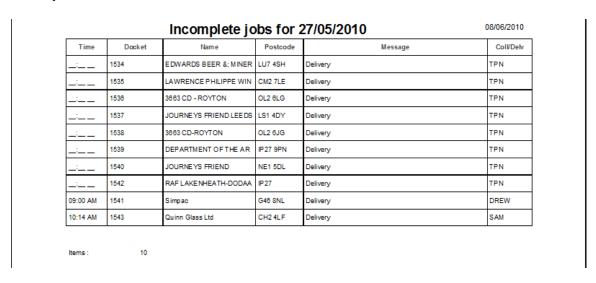
This option produces a report which shows all incomplete jobs for a specific date.



Enter the **Date** you wish to view

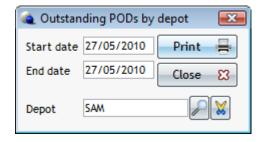
Click **Print** to bring up the report in print preview

Example Below:



Outstanding PODs from depots

This option produces a report showing what PODs are still due.



Enter the **Date** you wish to view

Click to select an **account** if you only wish to view outstanding **PODs** for **one** particular **depot**.

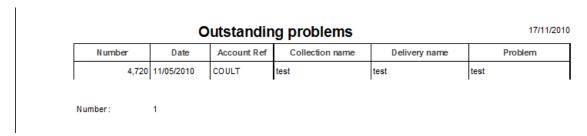
Click **Print** to bring up the report in print preview

Example below with an account selected:

Consignments waiting for Proof of Delivery Delivering SAM Docket Cust ref Implant No. Acc Ref Delivered Name Town/Place Problem 1543 dan 370506 FAGAN 27/05/2010 Quinn Glass Ltd CHESTER Number: 1

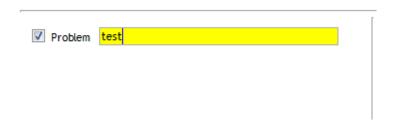
Problems (Customers)

This option is for printing a report of outstanding customer **problems**.

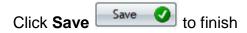


To enter a **problem**, open the **consignment entry** screen of the selected consignment and select the **POD** tab.

Tick the **Problem** tick box



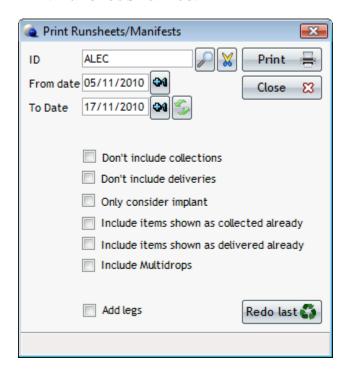
Enter the details of the problem



This Problem will now show in this report.

Runsheets/Manifests

Print Runsheet/Manifest



Click to select a driver ID

Enter the From/to date you wish to view between

Click to put the date forward a day

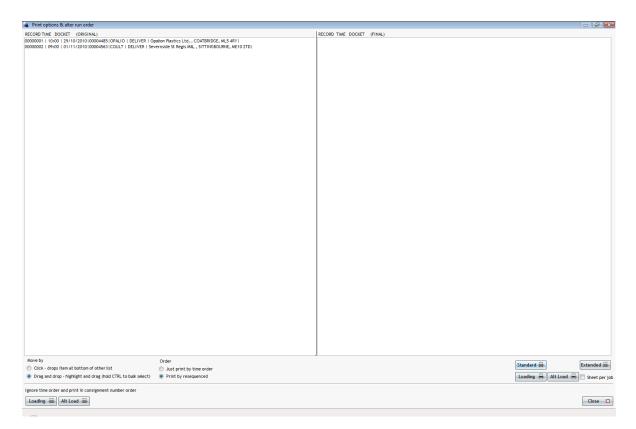
Click to set the **to date** to the same as the **from date**

There are **Seven** tick box options, tick the ones you **require**:

Don't Include Collections
Don't Include Deliveries
Only Consider Implant
Include Items Shown as Collected Already
Include Items Shown as Delivered Already
Include Multidrops
Add Legs

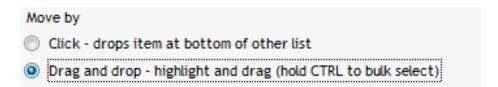
Click Print to bring up the print options/run order screen

To use the previous settings you used before, click the **Redo last** Redo last button.



This screen is for altering the run order and selecting the print options for runsheets and manifests.

First step is to choose whether you want to use the mouse click option of moving items across or if you want to use the drag and drop options.



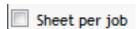
After you have chosen, move the items to the order you wish.

Second step is to choose which order you want to print in; you have the choice of print by resequenced or just print by time order.



Last step is to choose the printing option:

If required, tick the **Sheet per job** tick box, this is for printing one job to one runsheet.



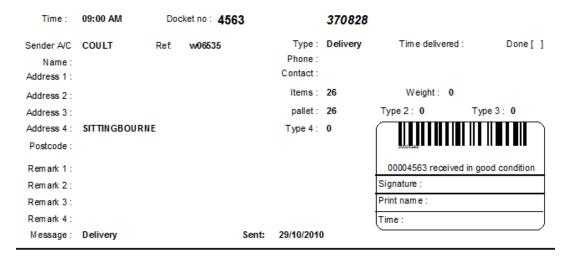
Click Standard to print a standard runsheet

Runsheet for ALEC - 29/10/2010 - 17/11/2010

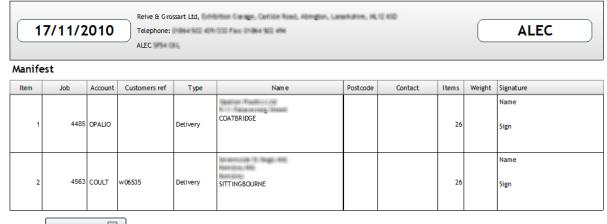


Click Extended to print a extended runsheet

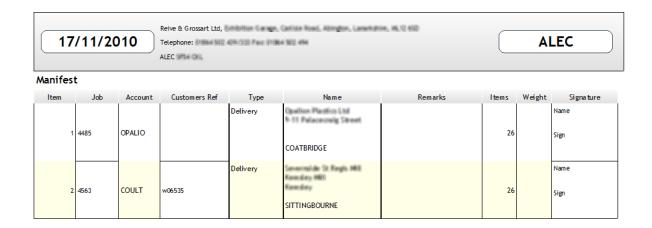
Runsheet for ALEC - 17/11/2010



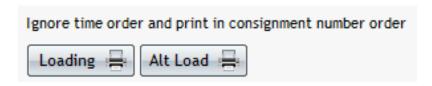
Click Loading to print a loading sheet in time order



Click Alt Load to print a loading sheet in time order including Multidrops



OR



Click Loading by to print a loading sheet in consignment number order instead of time order.

Click Alt Load to print a loading sheet in consignment number order including Multidrops

Resequenced reprints

This menu has three options:

- Last resequenced runsheet
- Last resequenced extended runsheet
- Last resequenced loadsheet

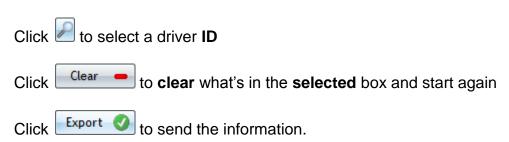
These options are for reprinting the last runsheet/loadsheet.

Send Run to a Palm Device

This option is for Hot Syncing to a palm device if you have one.

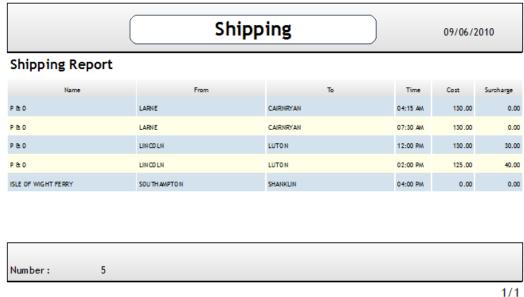


Select the Profile from the list



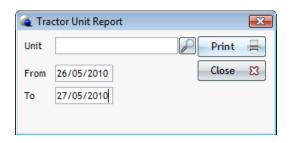
Shipping Report

This is a basic report which shows your shipping routes details.



Tractor Reports

Tractor Unit Jobs Report

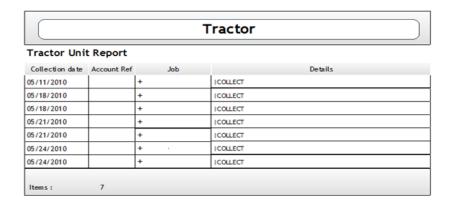


Click to select a **Unit**

Enter the From/to date you wish to view between

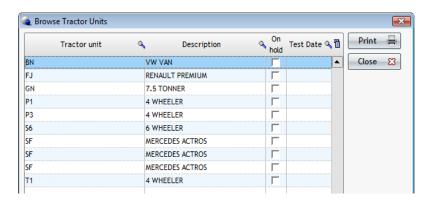
Click **Print** to bring up the report in print preview

Example Below:



Tractor Unit Inspection Report

This option is for printing out **Inspection report forms**

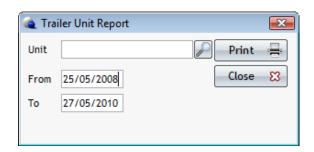


Highlight the Tractor Unit

Click **Print** to finish

Trailer Reports

Trailer Listing



Click lo select a Unit

Enter the From/to date you wish to view between

Click **Print** to bring up the report in print preview

Example Below:

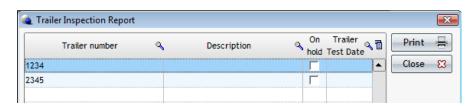


Trailer Locations

Currently being worked on

Trailer Inspection Report

This option is for printing out Inspection report forms



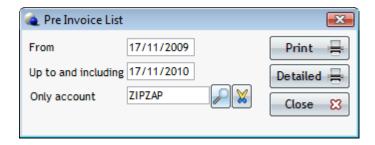
Highlight the Trailer Unit

Click **Print** to finish

Invoices

Pre Invoice List

This report is a list showing all jobs that are to be invoiced for a customer and date range. This process is just a **dummy run** of an **Invoice**.



Enter the From/to date you wish to view between

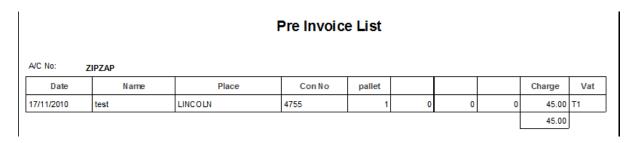
Click to select an **account** if you only want to view one customer

Leave the account box blank to produce a report for all accounts

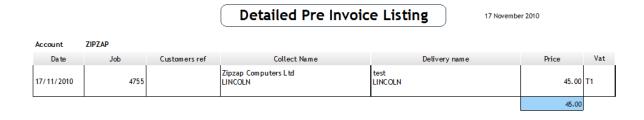
Click **Print** to bring up the standard report in print preview

Click **Detailed** Print to bring up the more detailed report in print preview

Standard Report Example Below:

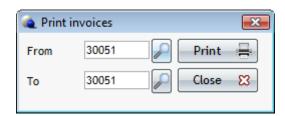


Detailed Report Example Below:



Print Invoice in Range

This option is for printing a range of **Invoices**

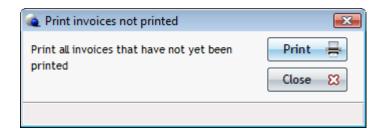


Click loselect to the From/to Invoice number you wish to print between

Click **Print** to finish

Unprinted Invoices

This option will print all Invoices that have **not been** printed yet.

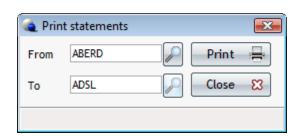


Click **Print** to finish

Statements

Print Statements

This option will print **statements** for the selected **account** range.



Click to select the From/to account you wish to print between

Click **Print** Print to finish

Example Statement Below:

DERLEDH SANTKOLAV (LTD)

(DALSSE) NAM WEST (LANKES)

WEST (LANKES) STREET

RELAARTNOOK

Addington

Lancefelble

ME, 151-600)

Statement

11/06/2010

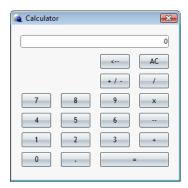
Invoice Date	Invoice number	Net	Vat	Gross	Euro exchange
04/23/2010	29,906	150.00	26.25	176.25	1.00
04/29/2010	29,936	780.00	136.50	916.50	1.00
04/30/2010	29,974	380.00	66.50	446.50	1.00
05/19/2010	30,026	150.00	26.25	176.25	1.00

Items: 4				Page: 1 / 1	
	Totals:	1,460.00	255.50	1,715.50	

Chapter 5 – Extras Menu

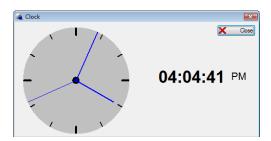
Calculator

This option will bring up a basic calculator



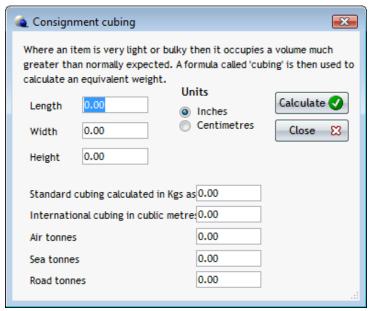
Clock

This option will bring up a clock



Cubing

This option is for working out a cube volume for bulk items.



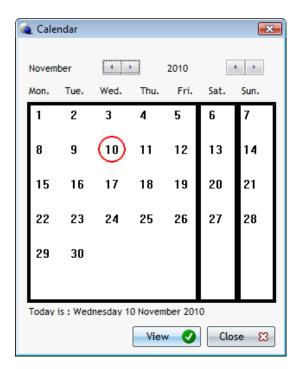
Enter the dimensions

Select the **Unit** you want to measure by

Click Calculate Calculate to finish

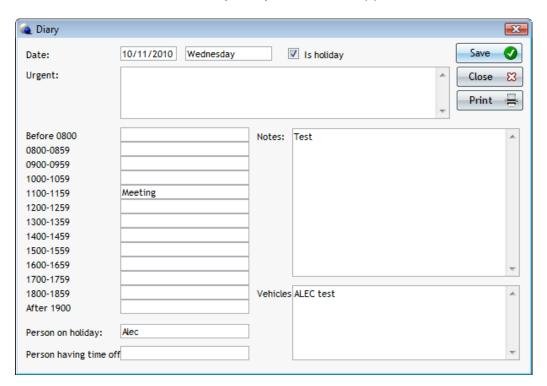
The cube will then be calculated according to the various methods indicated.

Diary



Select the Date you wish to view

Click and the Diary entry screen will appear.

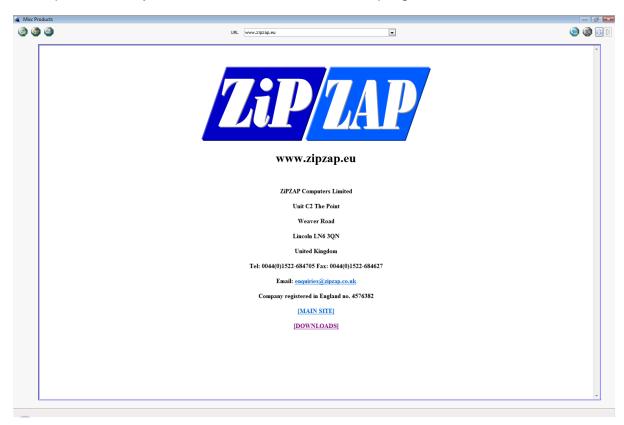


Enter the information you wish to remember

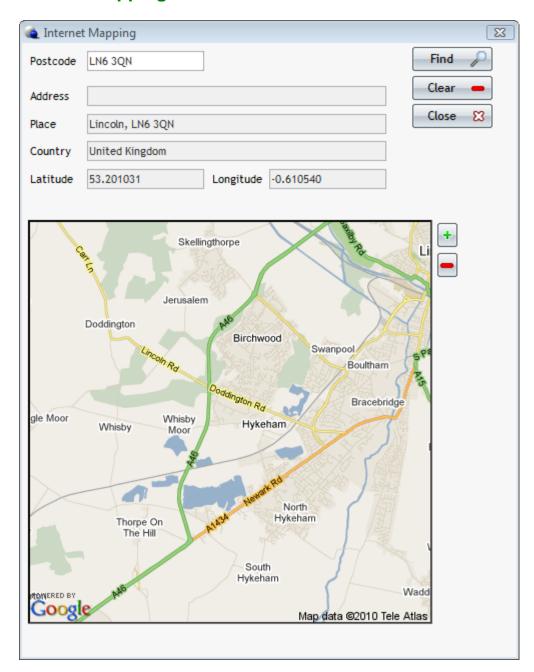
Click **Save** Save to finish

Internet Browser

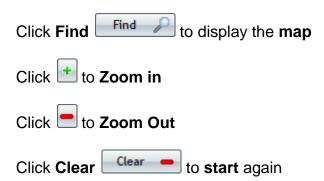
This option allows you to use the internet within the program.



Internet Mapping



Enter the the Postcode (Requires a space, i.e LN6 3QN or FL 32830)



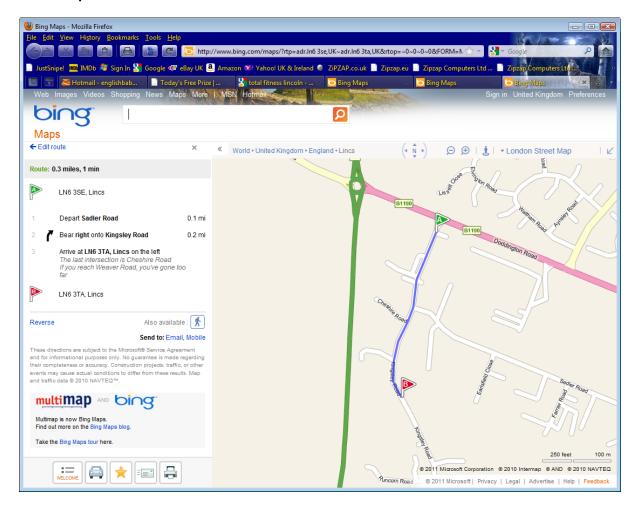
Internet Routing

Enter the From and To postocde you want to find the route for.



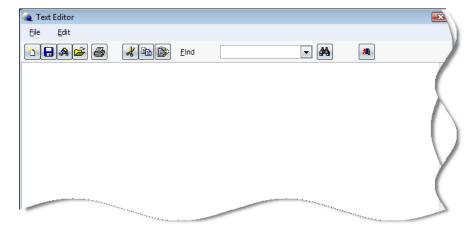
Click Find ond a map plus the directions will be displayed in your default explorer (i.e Internet Explorer)

See example below:



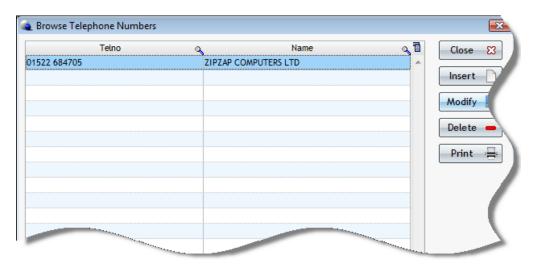
Notebook

This option allows you to use the text editor **Notepad** within the program



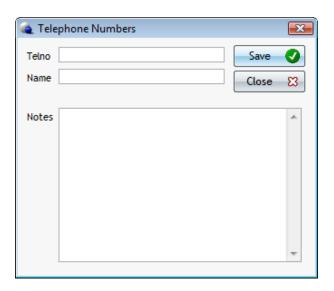
Phonebook

This option is for storing any telephone numbers you wish to remember



Click Insert to add a new record

Click Modify to alter the highlighted record

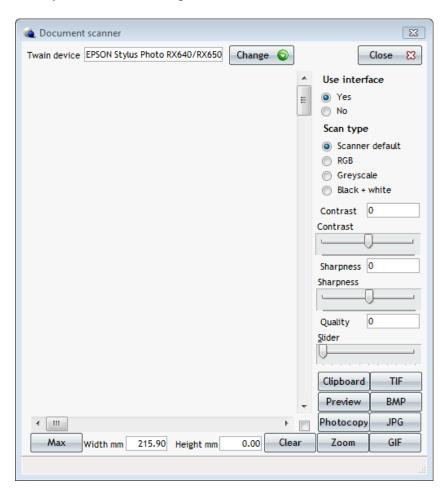


Enter the details

Click **Save** save to finish

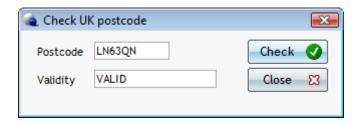
Scanner

Here you can scan images or documents



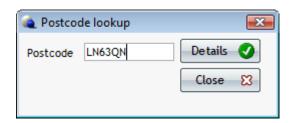
UK Postcode Verify

This option will tell you if the entered postcode is valid.



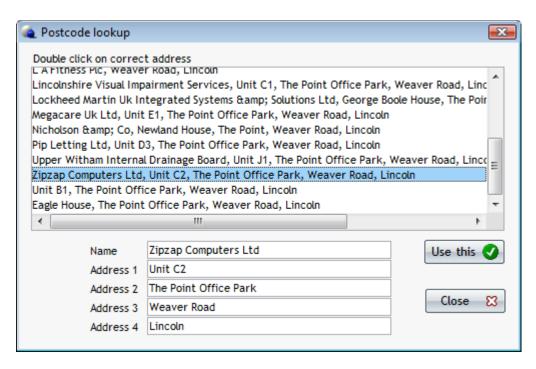
UK Postcode Look Up

This option is for checking to see if a postcode is valid or to see if you have the right postcode to the right address.



Enter the Postcode you wish to look up

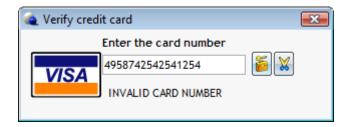




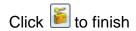
This box will show all the addresses which are assigned to the postcode which has been entered

Verify Credit Card

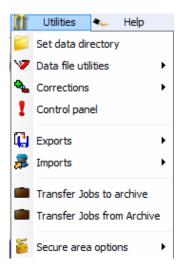
This procedure just checks the number configuration is correct enough to be valid.



Enter the card number



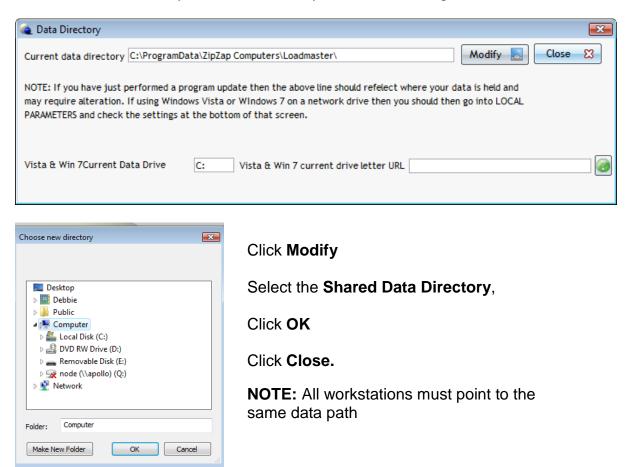
Chapter 6 - Utilities Menu



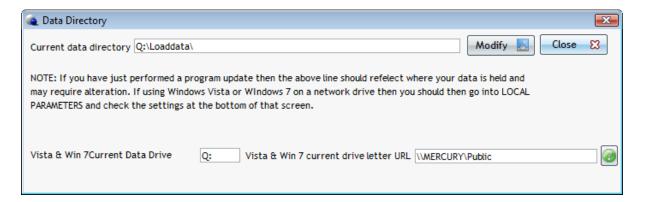
Set Data Directory

For a multi user environment you would select your **shared data directory** that everyone has read/write access too.

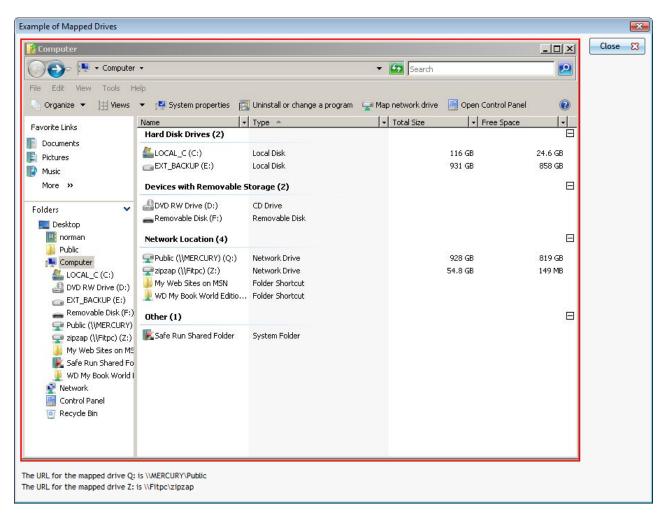
NOTE: Make sure everyone is out of the system before doing this.



NOTE: If you are running Windows Vista or Windows 7, enter the drive letter URL (Path address) in which the data is held on. To find out the Drive URL, go to **Setup, Local Parameters** and click **Get URL**.



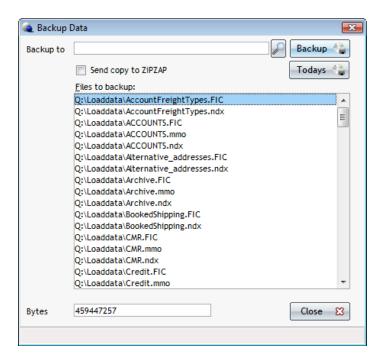
Click for an example of a mapped drive.



Data File Utilities

Backup

The system will automatically select the data files to backup.

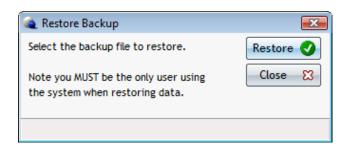


Click I to select a location to save the backup file to.

To send a backup to **ZiPZAP** at the same time, check the tick box called **Send copy** to **ZiPZAP**

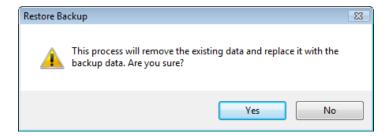


Restore

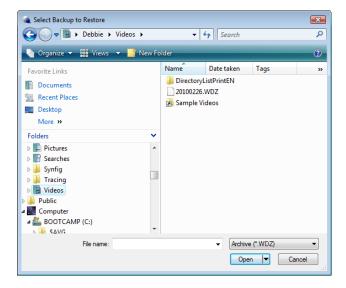


Click **Restore** Restore to locate the backup file (.WDZ)

Note: when restoring a backup, only one user should be in the system, everyone else must log out.



Click Yes on the screen above



Select the .WDZ file

Click Open to finish

Health Check

This option checks the health of the files on your computer, if there are any errors, use the utility file fix to repair them.



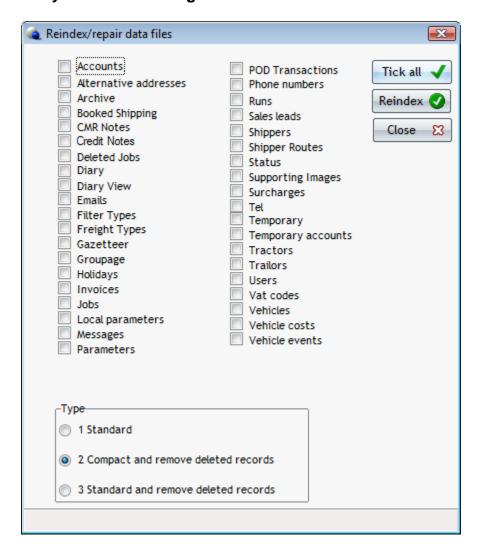
Click Check Check to start the process

File Fix

If you encounter problems with data files it is usually possible to repair them using this utility.

If you find yourself fixing files regularly you should look into the cause of the problem.

Note: when using this facility, only one user should be in the system, everyone else must log out.



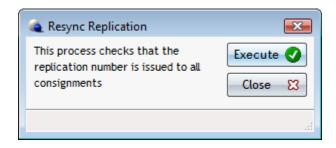
Tick the section boxes you wish to repair

OR



Resync Replication

This option is for checking the replication number is issued to all consignments.

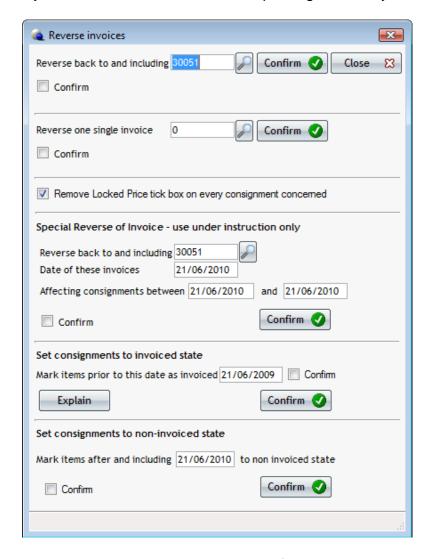


Click **Execute** to start the process

Corrections

Reverse Invoices

If you have made a mistake when posting invoices you can reverse them here.



There are several options to choose from:

First option is for reversing back to a certain invoice number (This will reverse all the invoices after that invoice number as well)

Click to select an Invoice number to reverse back to and including

Click **Confirm** tick box

Click Confirm on to finish

Second option is for reversing one single invoice

Click loselect an Invoice number

Click Confirm tick box

Click Confirm of to finish

Third Option is to be used **under instruction only** (Special Reverse of Invoice)

Click to select an Invoice number to reverse back to and including

Enter date of these Invoices

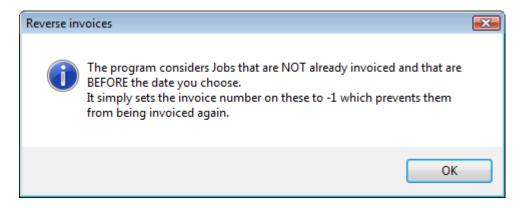
Enter the date range of consignments this may affect

Click **Confirm** tick box

Click Confirm on to finish

Fourth Option is for marking consignments to invoiced state prior to a specific date

Click **Explain** if you do not fully understand what this option does, a window will appear with an **explanation**.



Enter the date

Click Confirm tick box

Click Confirm oto finish

Fifth option is for marking **consignments** to **non invoiced state** after and including a specific **date**

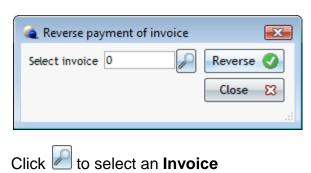
Enter the date

Click Confirm tick box

Click **Confirm** Confirm to finish

Reverse Payment on Invoice

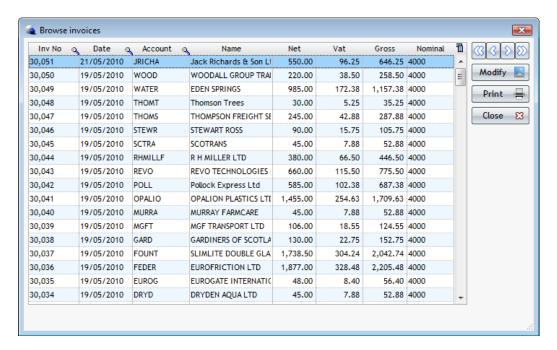
This option reverses the status of the selected invoice from paid to unpaid.



Click **Reverse** Reverse to finish

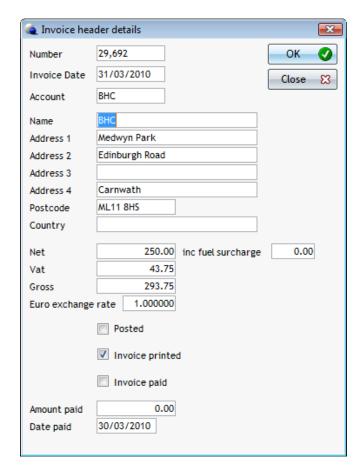
Invoice Details

This option is for viewing the details of **Invoices**.



Select the **Invoice** you wish to view

Click Modify Modify



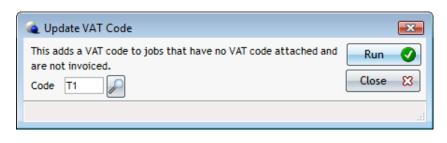
You can edit the address of an invoice.

You can **check** the **posted** and **Invoice printed** tick boxes **on** and **off**. The rest of the data is **viewable only**



Update VAT Code

This option will add a VAT code to jobs which have no Vat code attached but will not be invoiced.

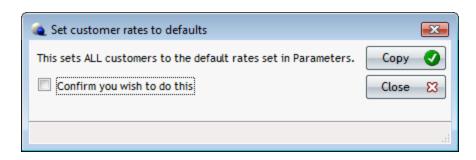






Set Customers to Default rates

This option will set all customers to the default rates which are set in the Parameters.

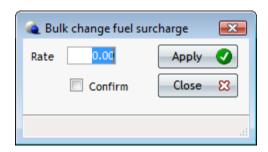


Click Confirm you wish to do this



Bulk Change Fuel Surcharge

This option is for charging the Fuel Surcharge for everything all in one go.



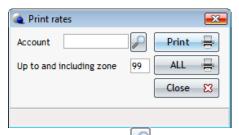
Enter the Fuel Surcharge Rate

Click Confirm

Click **Apply** Apply to finish

Print Customer Rates

Select this option to print rates for a specific account or all rates.



If required, click let to select an account to restrict to.

Enter the amount of **Zones** you want to include



OR

Click ALL _____ to print all accounts

Reprise Charges to Customers

Select this option to recalculate customer charges for a specific account and date range.



If required, click let to select an account to restrict to.

Enter the **collection date range** you wish to recalculates charges for

If required, tick the following tick boxes:

Reprice if the price was locked if the current charges is zero

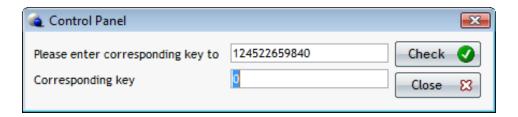
Reprice even if the price was locked and the charge not zero

If **both** are ticked then all items will be reprised.

Click Calc Calc to finish

Control Panel

This option is the same as on the user login window, where you setup the users.



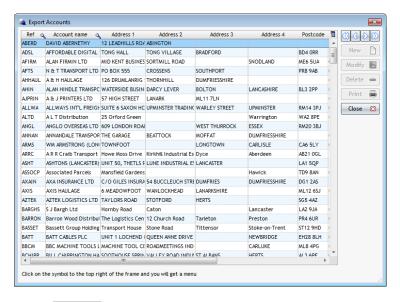
Obtain the corresponding key from ZiPZAP (01522 684705)

Click Check Check to enter the Users screen

Exports

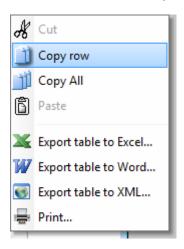
Accounts

Here you can export your accounts



Click

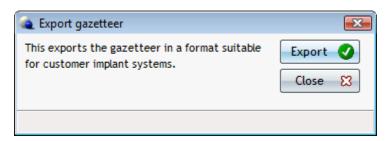
on the top of the scroll bar and you will get the following menu



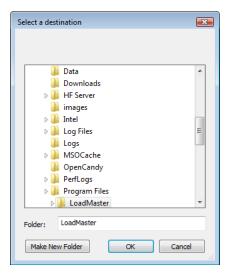
Here you can **export** the table of accounts to a **excel**, **word or a XML file**

Gazetteer for Implant

This option is for exporting your gazetteer into a format suitable for the customer implant system



Click Export to select a file destination

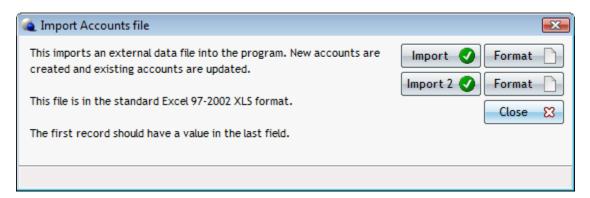


Click Ok to finish

Imports

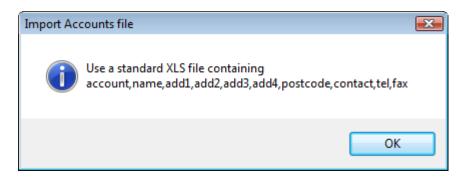
Accounts

This option is for importing your accounts file. You have two import options to choose from. New accounts will be created and existing accounts will update.

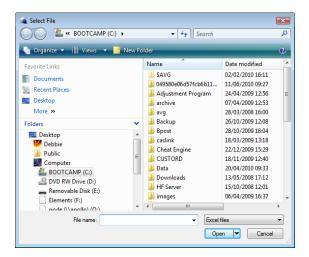


To find out the format of each Import option, click **Format** next to the relevant **import** button.

Import Format One

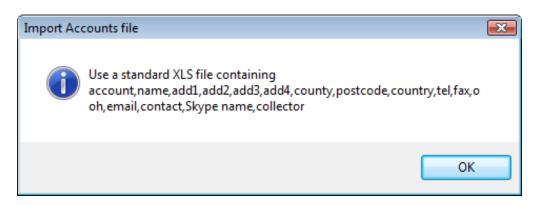


Click Import for format option one

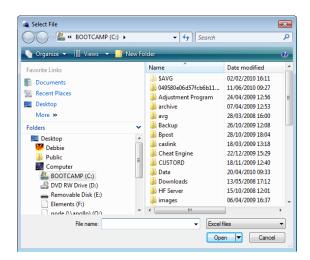


Locate the account files and click Open

Import Format Two



Click **Import 2** for format option **two**



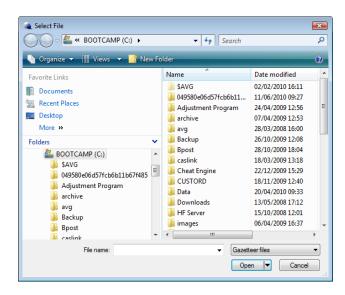
Locate the account files and click Open

Gazetteer

This option is for importing your Gazetteer. You have two import options to choose from. Apart from initial setting up, it is not recommended that you import gazetteer files.



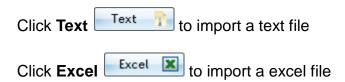
Click to locate the file for import



Click Open

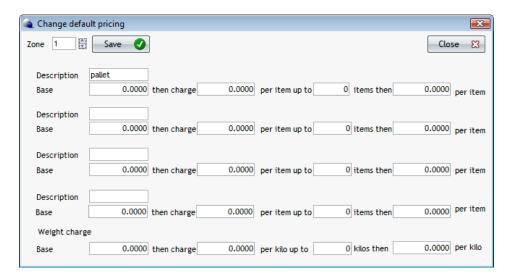
If required, tick the tick box merge with existing gazetteer.

Depending on your file format, you can either import via a test file or a excel file.



POD Images from default directory

Here you can change the default pricing for your zones



Use the **arrow** buttons to select the **Zone** you wish to alter

Enter the data

Click **Save** Save to finish

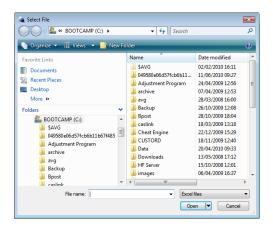
Shipping Routes

Here you can import the shipping routes.



If required, tick the Skip first record tick box

Click **Import** to locate the shippers file

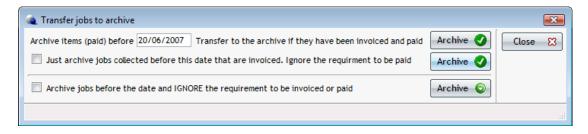


Select the excel file

Click Open to finish

Transfer jobs to archive

This option archives old jobs and puts them into the job archive history.



Enter the date you wish to archive up to

If required, select the following tick boxes:

Just Archive jobs collected before this date that are invoiced. Ignore the requirement to be paid.

Archive jobs before the date and ignore the requirement to be invoiced or paid.



Transfer jobs from archive

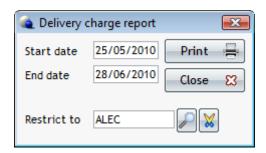
This option recovers old jobs from the job archive history. **This should only be used when instructed.**



Secure Area Options

Delivery Charges Report

This option creates a report of delivery charges between a specific date range for all deliverers or for one specific deliverer.

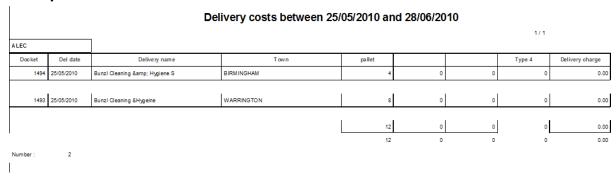


Enter a **Delivery Start** and **End** date

If required, click at to restrict the report to one Deliverer

Click **Print** to finish

Example Below:



Check Delivery Charges

This option is for checking your delivery costs for a specific deliverer between a date range.

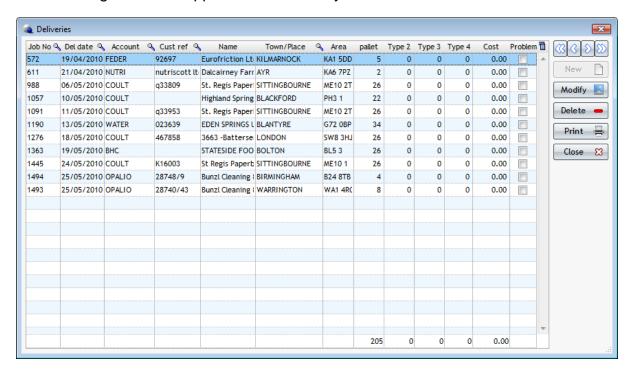


Click to select a **Deliverer**

Enter a **Delivery Start** and **End** date

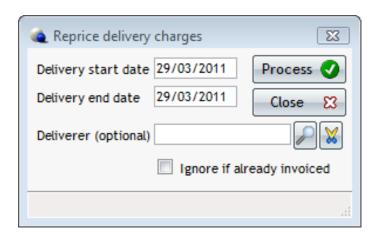
Click View to finish

The following table with appear with the data you wished to view.



Reprice Delivery Charges

This option is for reprising delivery charges for a delivery date range for all deliverers or one specific deliverer



Enter a Delivery Start and End date

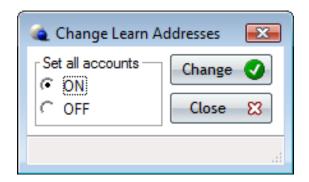
If required, click let to select a Deliverer

If required, tick the Ignore if already invoiced tick box

Click **Process** Process to finish

Global Change Learn Addresses

This option is for setting all accounts to have Learn Addresses On or Off.

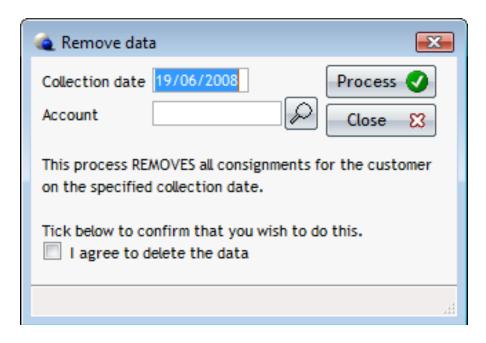


Select On or Off

Click Change Change to finish

Remove Data for a Customer

This option is for removing a customer's consignments on a specific collection date.



Enter the Collection date

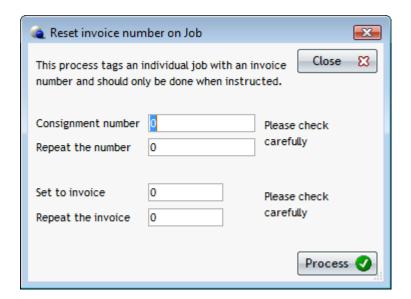
Click to select an account

Tick the I agree to delete the data box

Click **Process** Process to finish

Reset Invoice on Consignment

This option is for tagging an individual job with an invoice number. This should only be done when instructed.

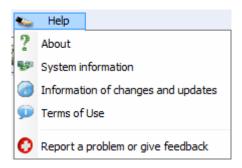


Enter the consignment number in both of the top boxes.

Enter the Invoice number in both of the bottom boxes

Click **Process** Process to finish

Chapter 7 – Help Menu



About

This option tells you all about the program you have installed, e.g. program version.

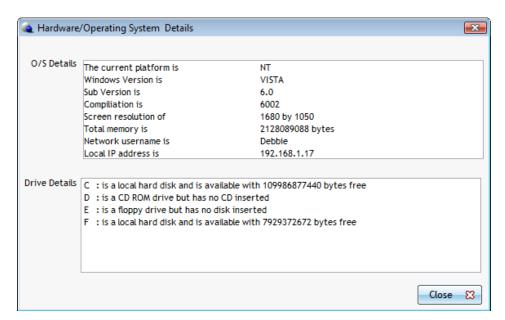


Click On License Button – This will show your **licence** details.



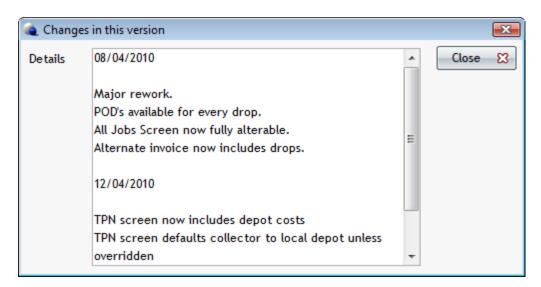
System Information

This option tells you what your computer details are.



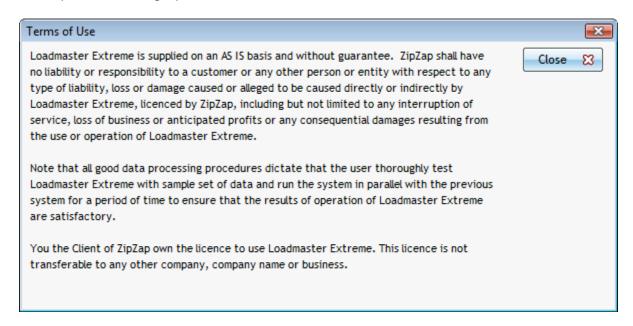
Information of changes and updates

This option tells you what changes have been made to the program version you have.



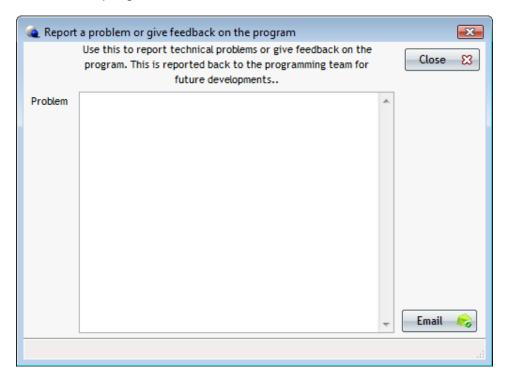
Terms of Use

This option will bring up a screen with the details of terms of use.



Report a problem or give feedback

This option is where you can send us an email about any **technical problems** you have on the program.



Enter your message in the space provided

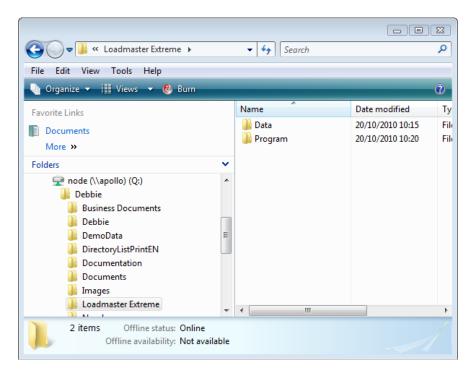
Click **Email** to **send** the message

Appendix A – Multi-Installer

Setting up Network Installer on Common Directory

The multi-install works in a different way. The program installs a network installer for all the computers. It does not install the actual program.

The way that this works is that you create a common directory on a shared drive



Example above - Q:\Debbie\Loadmaster Extreme\Program

Run the setup program, directing it to that directory.

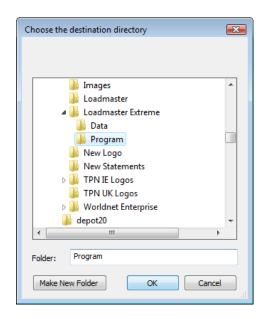
Double-click LoadMaster.EXE

The first screen to appear is the **program password screen**, if you have purchased this software then you will have been issued the password.





Click to select the Common Directory



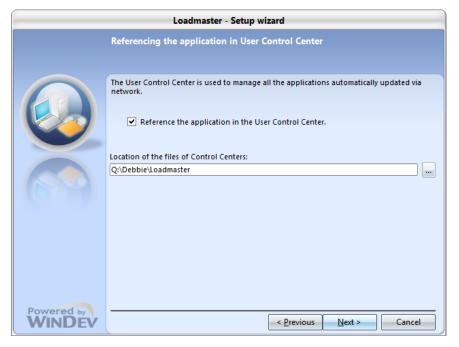
Click OK



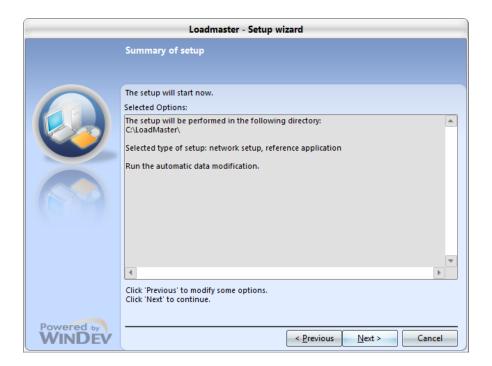
Click Next



Click Yes to create the directory



Click Next



Click Next



Click Done

The program will have installed various programs.

One of the installed programs will be INSTALL.EXE

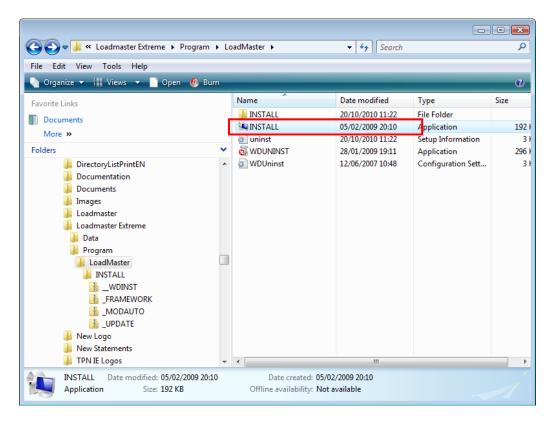
Setting up Network Installer on Workstations

From the various workstations you browse through the network and run INSTALL.EXE and the program is then installed locally.

This will only need to be done once.

Thereafter once you install a new install set in the common directory then this will be detected by the workstations and they will automatically update.

Open the common directory from each workstation and one by one go through the set up.



Double-click INSTALL.EXE

The first screen to appear is the **program password screen**, if you have purchased this software then you will have been issued the password.





Click Next



Click Yes to create the directory



Click Next

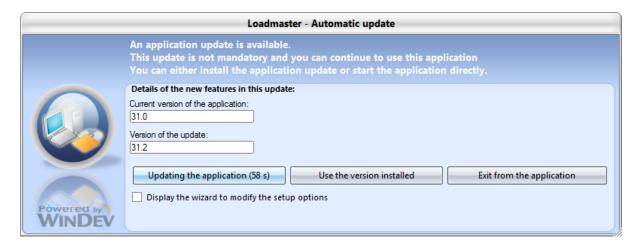


Tick Display an icon on the desktop tick box

Click **Done**

Automatic Update on Workstations

When you install a new version on the common directory, the next time a user opens Loadmaster they will be alerted about the update.



Click Updating the application button to skip the countdown



Enter the password and the update will begin

Once complete the program will open automatically.

There is a parameter file stored in the workstation program directory called WDUPDATE.NET which tells the program on every start to look for a new update in the installer directory. If it finds such an update it will automatically start the update process.

NOTE: To stop the process of checking, simply delete the file WDUPDATE.NET from the program directory.

Updating Loadmaster on a Network Drive

Double-click on the LoadMaster.EXE

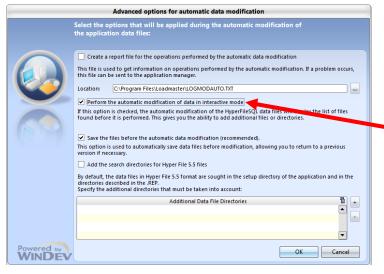
Follow the same screens on pages 184 and 185 except



If you store your data on a **network** drive then you should click the Advanced button during installation.

This simply asks you to choose the directory that contains the data files to be updated.

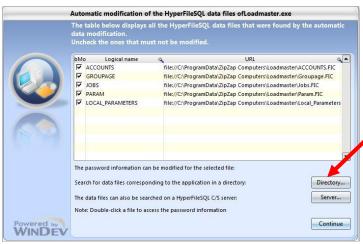
MAKE SURE EVERYONE IS OUT OF THE SYSTEM BEFORE DOING THIS.



Tick the Perform the automatic modification of data in interactive mode tick box.

Click OK

Follow the same screens on pages 184 and 185



Click the Directory button.

Select the folder you share on your **network** drive.

Click OK

Click Continue

Appendix B – Common Buttons

Currently Working On

Appendix C – Common Errors

Currently Working On

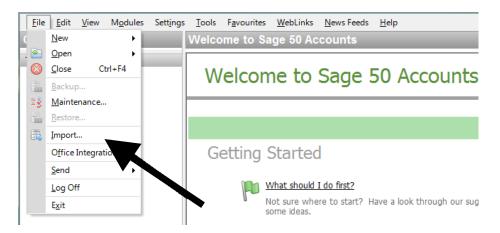
Appendix D – New Sage Import

FOR USERS USING SAGE ACCOUNTS 2010+

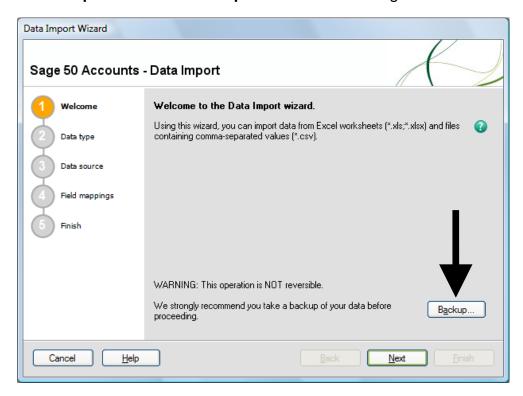
Import Customers

In Sage 50 Accounts 2010+ when you go to import the Customers file, you now have to map the fields in the file to the fields in Sage.

Click File



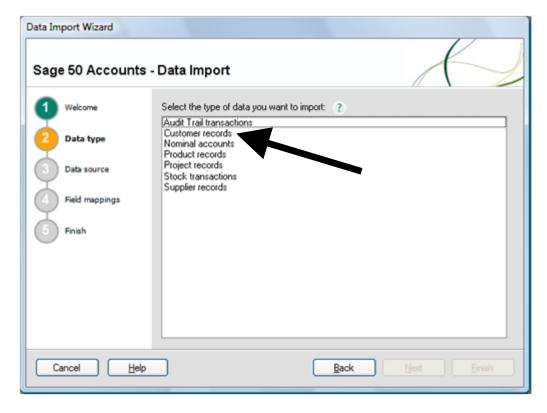
Select Import and the Data Import Wizard will emerge



Click on **Backup** to make a backup of your data first.

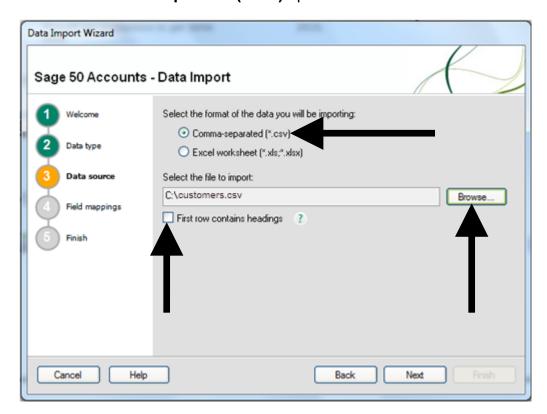
Click **Next** once the backup is complete

Select Customer Records from the list



Click Next to continue

Select the Comma-separated (*.csv) option



Ensure that No Tick is present in the First row contains headings option

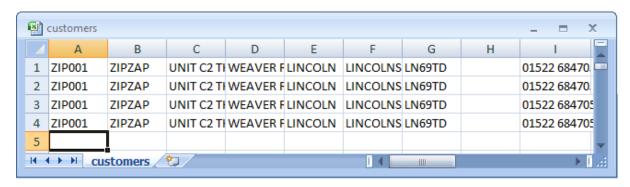
Click on **Browse** to select the **Customers** file that you wish to import

NOTE: Ensure the CSV filename is all in lowercase (Example - customers.csv)

Click **Next** to continue.

Sage 50 Accounts now wants you to set up the field mappings. Start at the top of the list and select A then for the next line down select B and so on until you reach I which should be Telephone Number.

Example Below



CSV format for the example above would be:

Column A = Account Reference

Column B = Account Name

Column C = Street 1

Column D = Street 2

Column E = Town

Column F = County

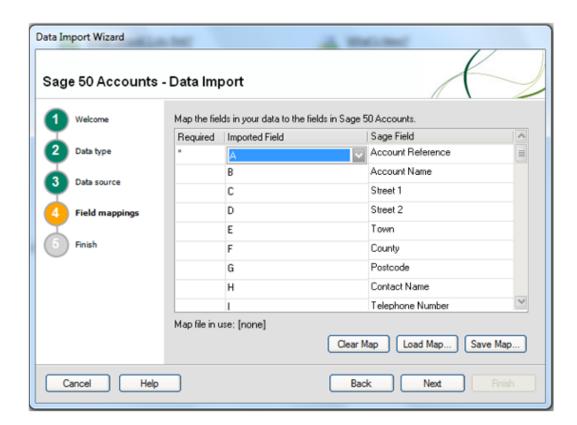
Column G = Postcode

Column H = Contact Name

Column I = Telephone Number

NOTE: For the customers file, you should only map fields A to I (Telephone number being the last field)

Select each column you require to the correct Sage field



Once you are done, click on the **Save Map** button to make a copy of the map you have just created.

Click **Next** to Continue



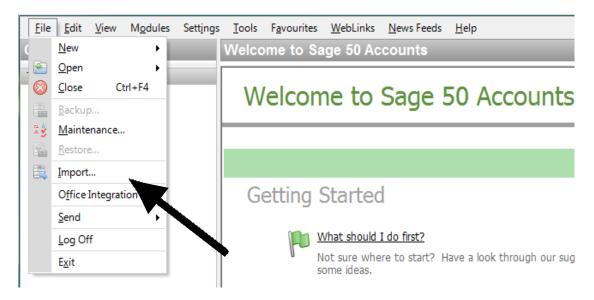
If you are happy with the summary that you are presented with, click on **Finish** and your file will be imported.

NOTE: Next time you use the routine it will remember the mappings that you have used previously.

Import Audit Trail Transactions

In Sage 50 Accounts 2010+ when you go to import the Audit Trail Transactions file, you now have to map the fields in the file to the fields in Sage.

Click File



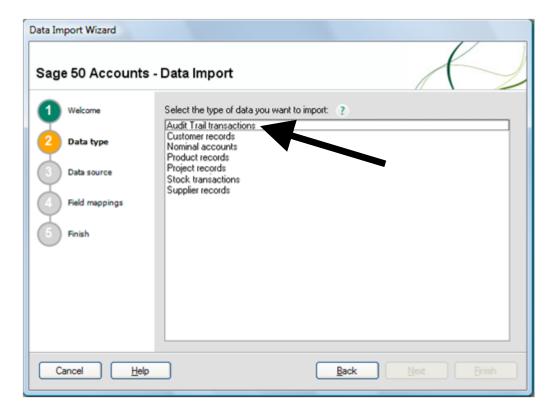
Select Import and the Data Import Wizard will emerge



Click on **Backup** to make a backup of your data first.

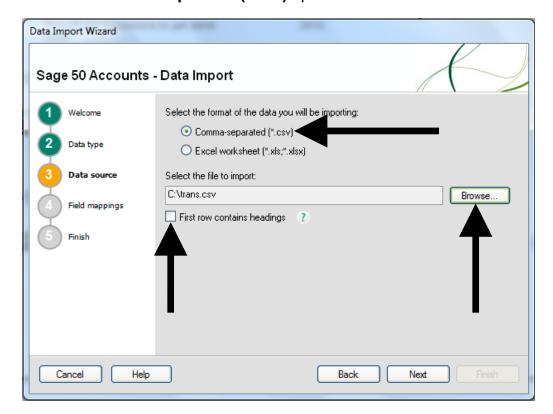
Click **Next** once the backup is complete

Select Audit Trail Transactions from the list



Click Next to continue

Select the Comma-separated (*.csv) option



Ensure that **No Tick** is present in the **First row contains headings** option

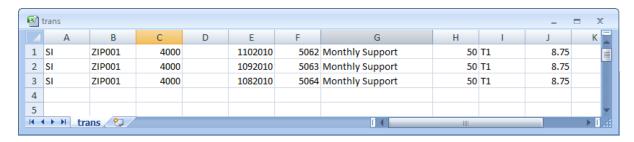
Click on **Browse** to select the **Audit Trail Transactions** file that you wish to import

NOTE: Ensure the CSV filename is all in lowercase (Example - trans.csv)

Click **Next** to continue.

Sage 50 Accounts now wants you to set up the field mappings. Start at the top of the list and select A then for the next line down select B and so on until you reach J which should be Tax Amount. The last 5 Sage 50 Accounts Fields should have no field or letter associated with it.

Example Below



CSV format for the example above would be:

Column A = Type

Column B = Account Reference

Column C = Nominal A/C Ref

Column D = Department Code

Column E = Date

Column F = Reference

Column G = Details

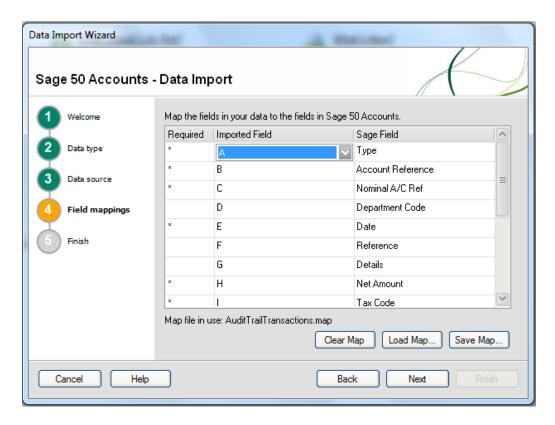
Column H = Net Amount

Column I = Tax Code

Column J = Tax Amount

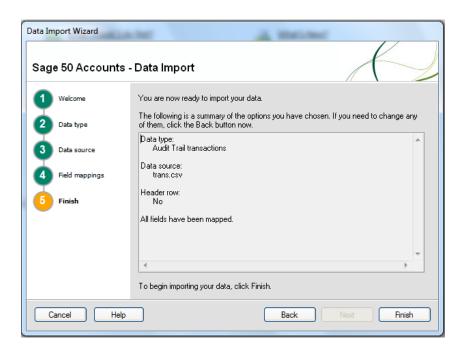
NOTE: For Audit Trail Transactions map fields A to J (Tax Amount being the last field)

Select each column you require to the correct Sage field



Once you are done, click on the **Save Map** button to make a copy of the map you have just created.

Click Next to Continue



If you are happy with the summary that you are presented with, click on **Finish** and your file will be imported.

NOTE: Next time you use the routine it will remember the mappings that you have used previously.

Errors When Importing

Be Aware:

If when importing data into Sage an error occurs or a warning emerges, this does not always mean the data has not been imported. Before re-attempting an import, please check the Sage records as duplicates could occur otherwise.

If errors do occur, they will need to be corrected in the CSV file before attempting an import again.

Deleting data from Sage is difficult, so it always best to perform a backup before running any import.

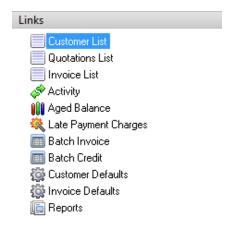
Exporting Customers from Sage 2008

Open Sage

Select Customers



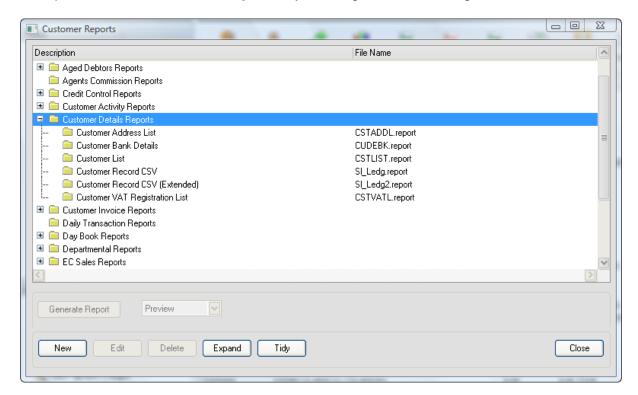
Select Customer List



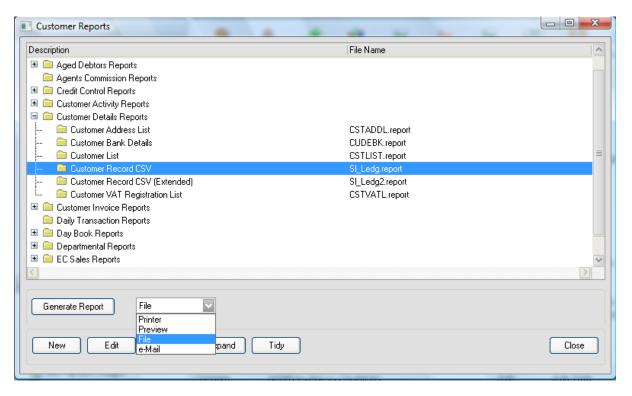
Select Reports



Collapse Customer Details Reports by clicking on the Plus sign



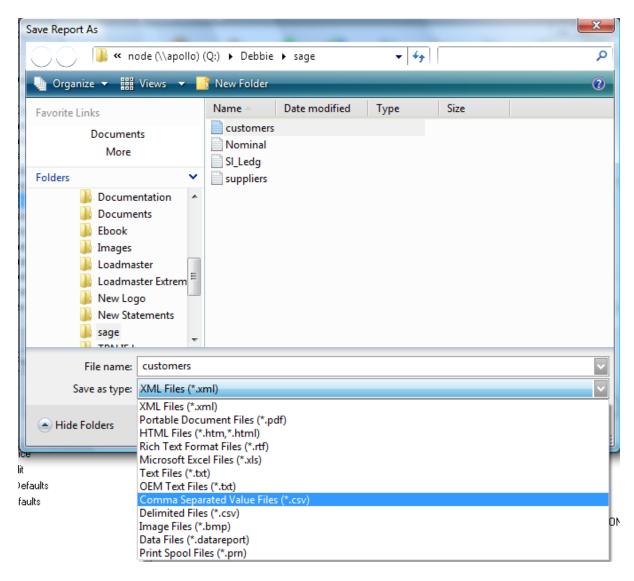
Select Customer Record CSV



Select **File** from the pull down by click this button

Click **Generate Report**

Generate Report



Enter a Name for the file

NOTE: Ensure the CSV filename is all in lowercase (Example - customers.csv)

Select Comma Separated Value File from the pull down by click this button



Choose a **Location** to save the file too.

Click Save

Appendix E – File Menu

Appendix F – Window Menu

Appendix G – Screen Logo & Message

Quick Note: If you drop a file called logo.jpg into the program directory then it will display on the screen and invoices. If you drop a file called info.txt into the same directory then when you click the image on the screen, it displays the message written in the text file.

Appendix H – Screen Icons

Turn on/off icons which display on the main screen toolbar

New Job	Phone Numbers
Quick modify Job	Calculator
All Jobs	Text Editor
Check previous Jobs	Scanner
Collections for Yesterday	Diary
Collections for Today	Filefix
Deliveries for Today	Messages
Deliveries for Tomorrow	Problems
Diary View	Users
Quick Label	Send to Mobile
Quick Phone	Get form Mobile
ote: Changed options will only be active after logging in again	